

## Procedure for updating the Dynacom software

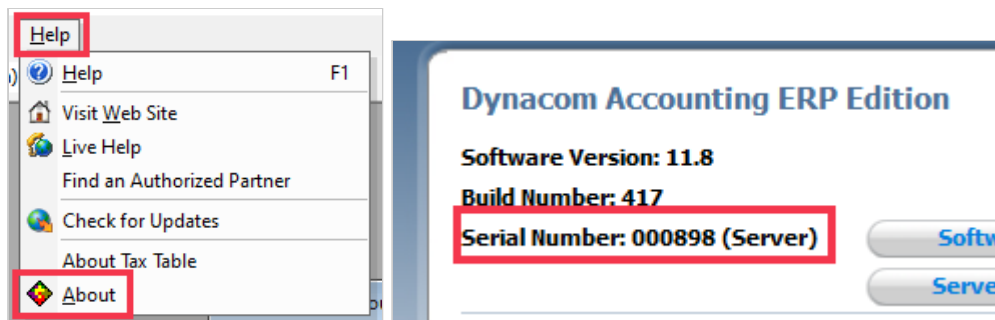
This procedure shows you the steps to take in order to update your Dynacom software.

The update contains the RL-1 and T4 slips that comply with government requirements.

**Note:** this procedure must be done on each individual workstation.

### Prerequisites:

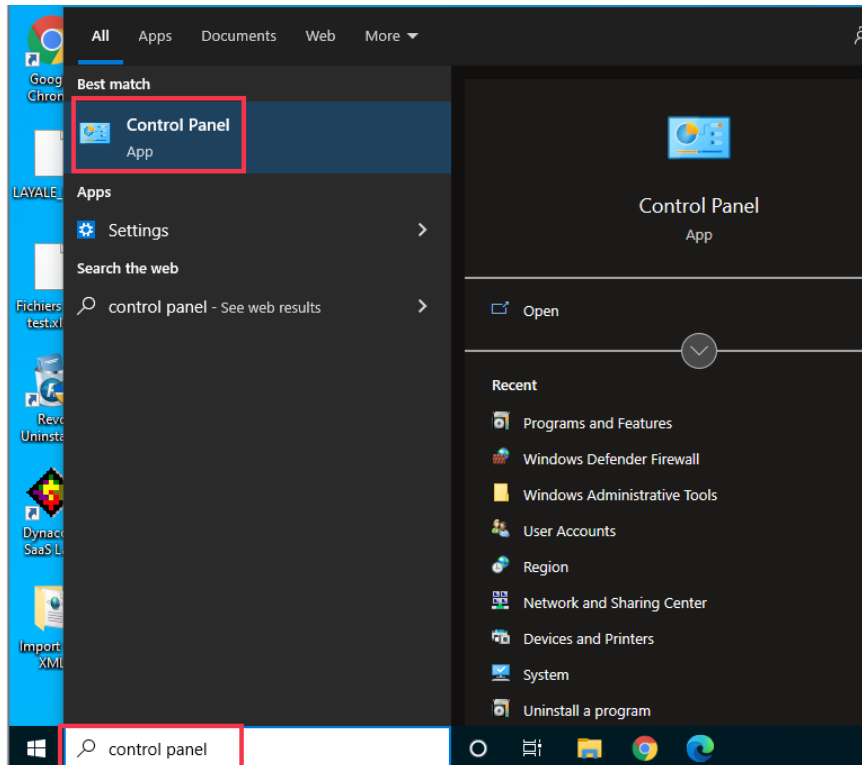
- If you're not sure of your serial number, verify it through your Dynacom application; you'll need it later. From the Dynacom software, select **Help** → **About**, and verify the number next to **Serial number**.



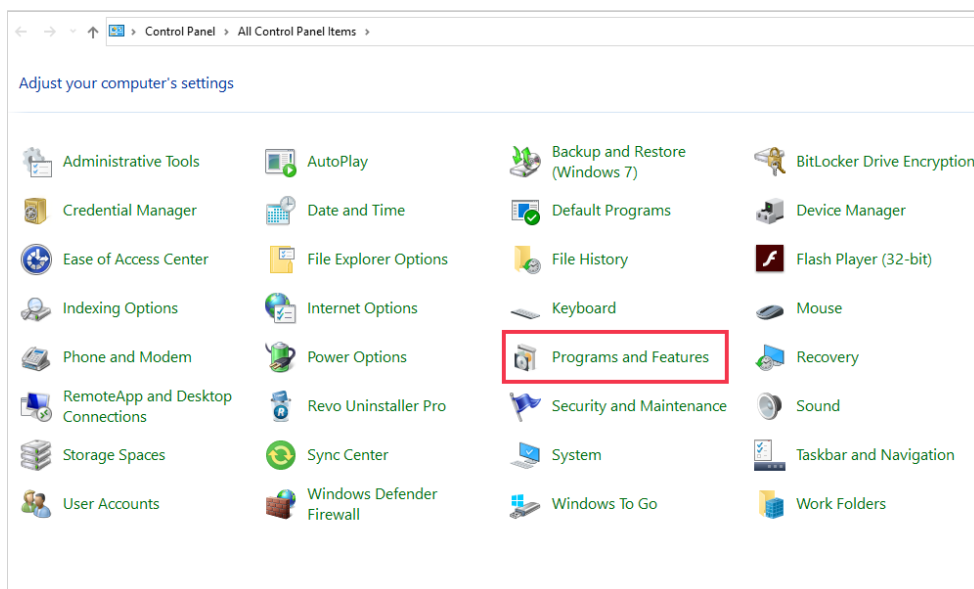
- Uninstall the current version of the software on the computer. To do this, follow these steps:

**Warning:** Make sure all programs are closed (including Dynacom, Outlook, Excel, Word, Chrome, FireFox, Edge, etc.), because uninstalling Dynacom may cause the computer to restart automatically.

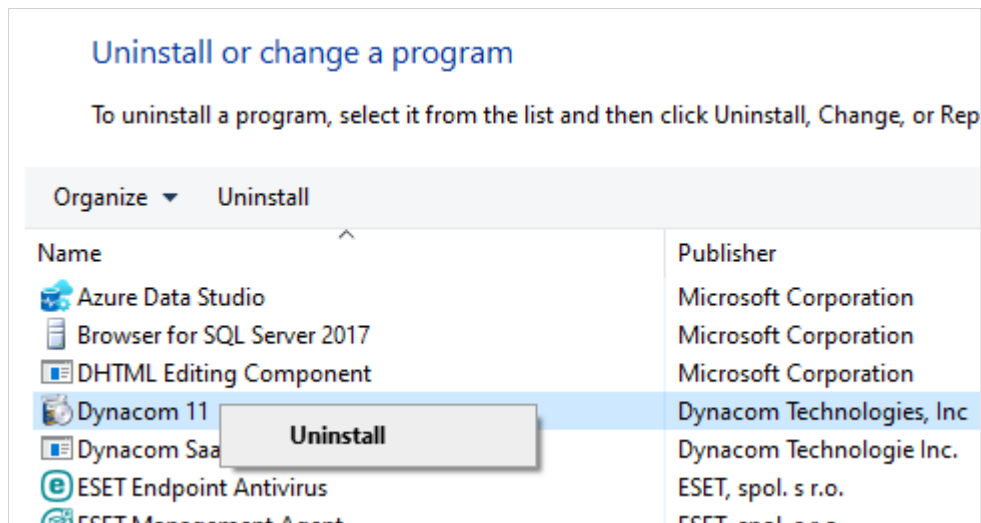
1. From the windows search engine, type "Control Panel", and click on **Control Panel**.



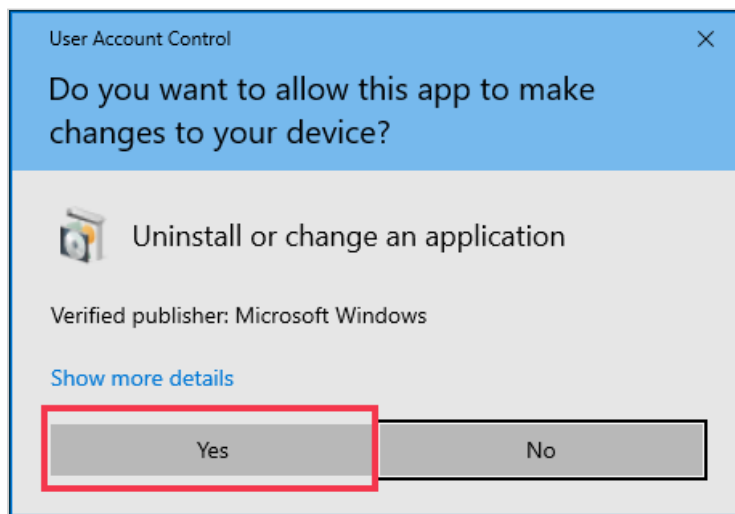
2. Select **Programs and Features**.



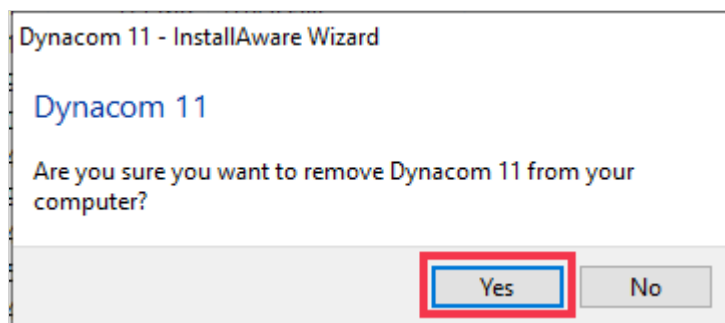
3. Drag your cursor on **Dynacom 11**, do a right-click with your mouse, and select **Uninstall**.



4. Click on the **Yes** button for the following message.



5. Click again on the **Yes** button for the following message.

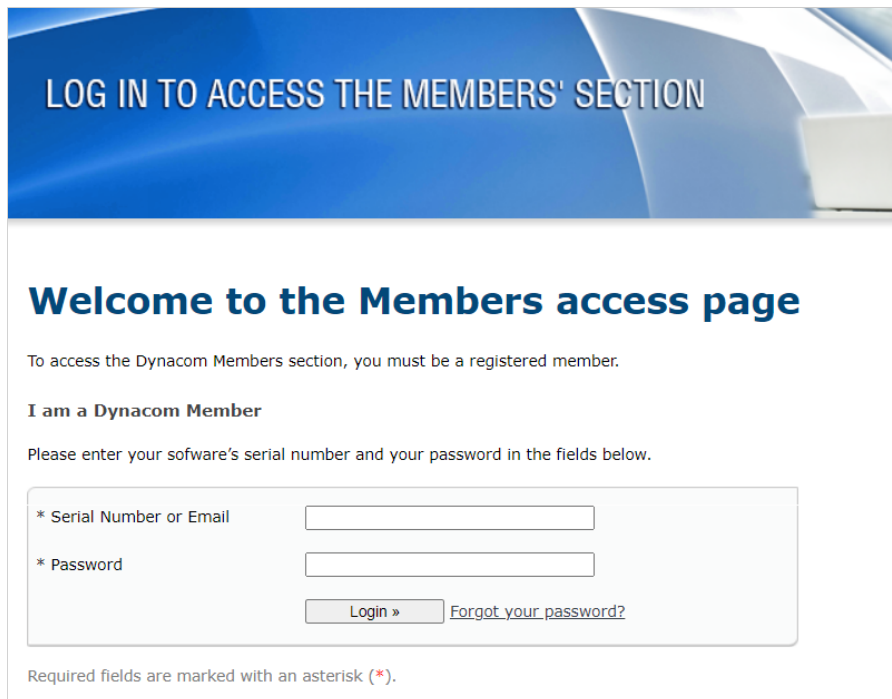


Follow the steps in the uninstallation wizard that will appear. You will only have to click on **Next** a few times, and then on **Finish**.

6. Restart your computer if it did not automatically do so after completing the steps of the uninstallation wizard, restart it.

Now that you have uninstalled the current version and restarted the computer, follow the next steps to install the update.

1. Sign in to your [member access](#) by entering your serial number and your password.



LOG IN TO ACCESS THE MEMBERS' SECTION

## Welcome to the Members access page

To access the Dynacom Members section, you must be a registered member.

**I am a Dynacom Member**

Please enter your software's serial number and your password in the fields below.

* Serial Number or Email	<input type="text"/>
* Password	<input type="password"/>
<input type="button" value="Login »"/> <a href="#">Forgot your password?</a>	

Required fields are marked with an asterisk (\*).

2. To land on the page containing the update, go to **Downloads** → **Software updates**.

## MEMBERS

Welcome to the Members section, Layale Haidar

This section gives you access to many precious tools and services. For example, from this section you can now purchase a Dynacom product or subscribe to a technical support plan directly.

You can also modify your address online, download the latest updates and service packs, establish new business partnerships, etc.

It's all there for you!

The main purpose of this section is to inform you, as a Member, on Dynacom's latest products and services. From this section you can either consult your technical support plan status, subscribe to a new plan, or simply renew your current plan. Same thing goes for the software update service.

**Your opinion matters to us:** if you have any requests or suggestions concerning new functionality that we might offer through our products, please let us know by email or fax, so as not to touch your time bank! Dynacom greatly appreciates all input that can help us improve our products and satisfy our clients needs.

**Email address**

Your email address: lhaidar@dynacom.com

[Modify your email address »](#)

**Product Information**

Product : ERP Edition

Version: 11.00


Build: 418

Release Date : Friday, September 24, 2021

**Current Preferential Service Plan**

Program : VIP

Expiration Date : 7/2/2022



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3. Click the update link to download and save it.

**Note:** After clicking the link, choose **Save-as** if your web browser asks you too.

To help protect your security, Internet Explorer blocked this site from downloading files to your computer. Click here for options...

Be assured that you can download your Dynacom file without danger; it is fully trustworthy.

**User agreement**

By downloading your software from Dynacom website, you agree to the Dynacom [user agreement](#).

**Your current product information**

Product: Dynacom 11 [ERP Edition]

Build: 418

Release Date: Friday, September 24, 2021

**DYNACOM ACCOUNTING UPDATE FILES [PATCHES FOR ALL EDITIONS]**

No software update file available

**DYNACOM ACCOUNTING FULL SETUP FILES [FOR ALL EDITIONS]**

Name	Build	Size	Release Date
<a href="#">Dynacom 11.8 - 64 bit</a>	418	362MB	9/24/2021

Installation Requirements: Operating system : Windows 10 x64 or higher

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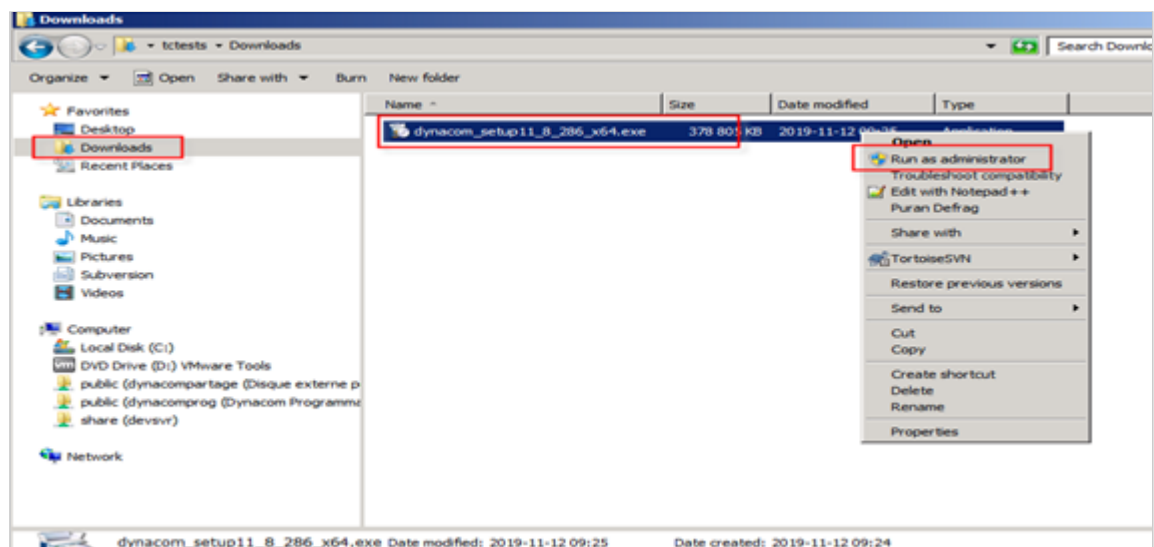
**Warning:** Before you go through the next steps, you need to ensure that all applications currently open on your computer must be closed.

4. To open your file explorer, execute the below keyboard shortcut. In other words, while keeping your finger pressed on the 'Windows' key of your keyboard, press 'e'.



The file explorer will open.

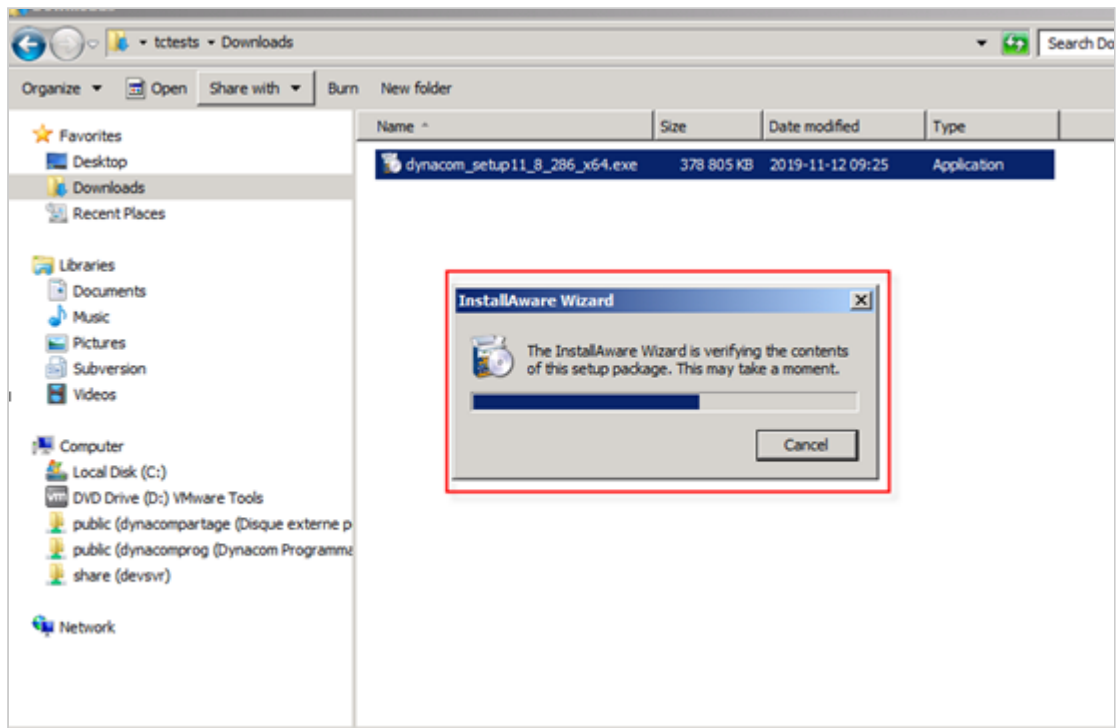
5. On the left menu, select **Downloads**. Then, select the update, do a right-click with your mouse, and select **Run as administrator**.



The «InstallAware Wizard» screen will be displayed.

# DYNACOM

VOS DÉFIS TECHNOLOGIQUES SONT NOS DÉFIS



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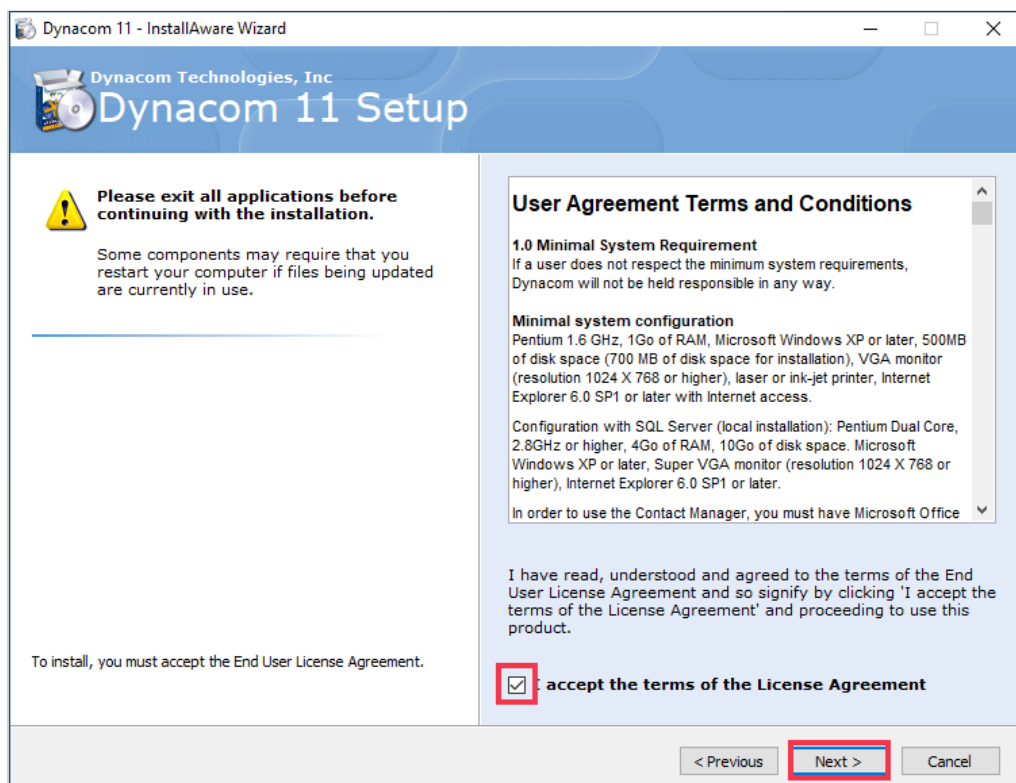
## DYNACOM TECHNOLOGIES INC.

1270 Boul. Dagenais Ouest, Laval (Québec) Canada H7L 5E3  
Téléphone 450 963 2400 | Sans frais 1 855 488 3962  
[www.dynacom.com](http://www.dynacom.com)

6. Select the desired language and click on **Next**.

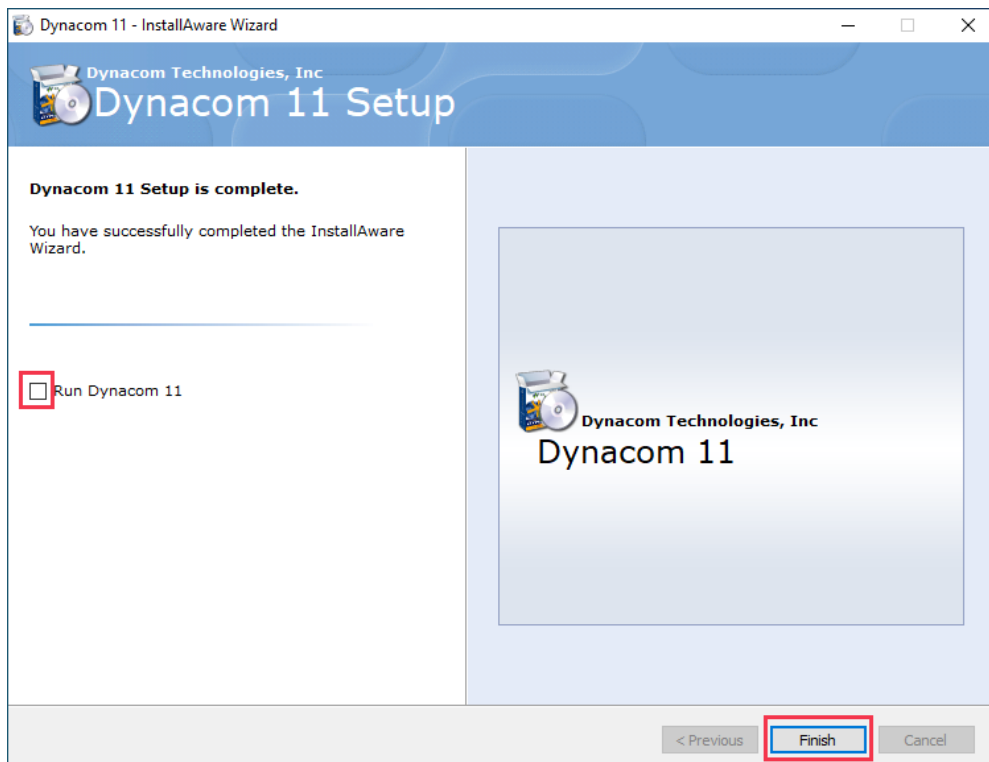


7. Select the checkbox to accept the terms of the Licence Agreement, and click on **Next**  
→ **Next** → **Next**.





8. Clear the selection of the **Run Dynacom 11** checkbox, and click on **Finish**.



Now, you can update each of your companies on Dynacom. To do this, follow the procedure [How to update the Dynacom database](#).