

IVAN (YEUK LUNG) CHIU

Project Management | Data Analysis | IT Solutions | Supply Chain

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PROFESSIONAL SUMMARY

PMP-certified Technical Project Manager with over 8 years of experience delivering enterprise IT solutions, system integrations, and cross-functional technology initiatives across North America and Hong Kong. Proven ability to lead full project lifecycles, including requirements gathering, planning, execution, risk management, stakeholder coordination, and post-implementation support. Strong background in IT infrastructure, EDI integration, cloud solutions, and supply chain systems. Experienced in managing vendors, aligning cross-functional teams, and ensuring projects are delivered on time, within scope, and within budget.

CORE COMPETENCIES

- End-to-End Technical Project Lifecycle Management
- IT Infrastructure & System Integration Projects
- EDI Implementation (850, 846, 855, 860, 810, 856, 940, 945)
- Cross-Functional Stakeholder & Vendor Management
- Risk Assessment & Mitigation Planning
- Budget Planning & Resource Allocation
- Agile, Waterfall & Hybrid Methodologies
- Cloud & Enterprise IT Solutions (AWS, Telecom, Network)
- Data Analytics & Reporting (Power BI, Excel, SQL, Python)
- Supply Chain Systems & Operational Readiness

CERTIFICATION AND AWARD

- Project Management Professional (PMP)
- AWS Certified Solutions Architect – Associate
- IBM Data Analyst Professional Certificate
- Hong Kong Distinguished Salesperson Award – HKMA

EDUCATION

- AEC / DEP in Computer Graphics – Rosemount Technology Centre (Montreal | Quebec, CA)
- Bachelor of Communication & Journalism – Jinan University (Guangzhou | CN)

PROFESSIONAL EXPERIENCE

Data Analyst & Operation Support | SEG Products Canada (Montreal, QC | CA)

(Jul 2023 – Present)

- Led cross-functional technical projects for warehouse implementation and retailer onboarding, coordinating EDI integration and system readiness validation.
- Managed end-to-end EDI integration including document mapping, testing cycles, issue resolution, and go-live support.
- Oversaw inventory system integration and forecasting tools to support supply chain planning.
- Developed automated reporting dashboards using Power BI and SQL to enhance operational visibility.
- Coordinated with operations, IT, finance, and external vendors to ensure smooth technical implementation.
- Conducted risk assessment and mitigation planning to minimize operational disruption.

Business Development Specialist | VPIDG Business Inc (Montreal, QC | Canada)

(Feb 2023 – Jul 2023)

- Managed project timelines, deliverables, and stakeholder communication for enterprise IT initiatives.
- Facilitated coordination between clients and technical teams to ensure requirement clarity.
- Supported procurement processes and vendor negotiations for technology deployment projects.
- Tracked milestones and ensured adherence to scope, cost, and quality objectives.

Project & Account Manager | CITIC Telecom CPC, HKT, SmarTone (Hong Kong) (Mar 2015 – Nov 2020)

- Managed full lifecycle delivery of enterprise IT and telecom projects including cloud solutions and infrastructure upgrades.
- Coordinated solution design, technical scoping, implementation planning, and post-deployment support.
- Served as liaison between engineering teams, clients, and internal stakeholders.
- Facilitated risk reviews, progress reporting, and resource planning.
- Oversaw multi-site deployment projects across regional markets.

Account Manager & Marketing Specialist | ASUS Technology (HK) Ltd (Hong Kong)

(Sep 2010 – Mar 2015)

- Coordinated cross-functional product launch projects involving supply chain, sales, and regional teams.
- Managed timeline tracking, budget allocation, and stakeholder reporting.
- Supported system and process improvements across distribution channels.
- Collaborated with regional teams to align execution plans with corporate objectives.