



<Roxboro Lift Station>

What we Heard, What we Did
<May 1, 2016>

Project overview

The Roxboro sanitary lift station is located in the northwest corner of Roxboro Park alongside Roxboro Glen Road S.W. The new lift station will be constructed just east of the current building, with the old structure being turned into green space for the off-leash dog park, and will result in having a new functioning sanitary lift station up to a 1 in 35 year flood, and one that will be operating and responding faster after a 1 in 100 year flood.

With the 2013 flood, sensitive equipment in the current lift station was badly damaged and required replacement. A study was undertaken in 2014 to assess the needs of the area and in 2015 preliminary design on the new lift station began.

Engagement overview

Stakeholders were engaged via online questionnaire that was available to them From April 1st to April 10th, 2016.

Stakeholders were asked to provide input on three choices of exterior for the Lift Station. Stakeholders were asked to comment as to what do they “like” and “do not like” about the options presented. Also, stakeholders were asked to comment on the color preference that was presented with each material option.

The project team will use input to make a decision on the exterior and color of the building.

What we asked

The following are the options and questions that were shown and asked from our stakeholders.

Option One:

Brick is chosen for its colour & warmth, blending in with the landscape during the spring, summer and fall, while standing out in the winter. Brick is also a material found in a number of residential homes, tying this structure in with the community.

We asked:

- What do you like about this option?
- What do you not like about his option?



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- Which color do you prefer and why?

There were three choices: Brown, Red and Burgundy

Option two:

Metal panels: This option features a simply metal panel as the cladding of the structure. The colour of the metal panels compliments the grey concrete structure it wraps around. This material is highly durable with a simple, clean look.

We asked:

- What do you like about this option?
- What do you not like about his option?
- Which color do you prefer and why?

There were three choices: Brushed Graphite, Russet Mica, Rusted

Option Three:

Wood Shingles: Option features raw, unpainted wood shingle that wraps around the entire structure. The unpainted wood is meant to resemble what is found in the forested park, helping the building meld with its environment. Gives warmth to the building.

We asked:

- What do you like about this option?
- What do you not like about his option?
- Which color do you prefer and why?

There were three choices: Grey, Neutral, Brown

What we heard, what we did

What we heard

Wood Shingles: The community feedback was that this design suited the neighbourhood and blended in with the natural area. There were concerns about the

What we did

While the wood shingle exterior was well received, with almost every comment praising the design was a comment about concerns around the weathering of the wood over time and associated maintenance. Maintenance costs were not a concern as the initial costs were lower for this option. What was a concern is that the wood would weather and not



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maintenance and weathering of the wood shingles.

Metal Cladding: Some community members liked that the metal cladding was modern and contemporary but many did not like this option due to the uniform surface or because the look was too modern.

Brick: Community members felt the brick exterior was timeless, fit in with the community, had great design and long-term value. There were some concerns about a dated design and vandalism.

Brick colour: Red had some positive feedback in terms of the classic look and being a good fit for the community. Brown had some support by way of blending in with the environment, but it also had some negative feedback.

be something the community would want to see. For this reason we did not choose the wood exterior for the final design.

While there was some support for a more modern design, it was clear that there was not that much community support for the metal cladding. We did not choose the metal cladding exterior due to lack of support compared to the other available options.

Brick, like the wood shingle exterior, had a good reception from the community. People enjoyed the classic nature of brick, the fit with the neighbourhood and the longevity/durability. Vandalism was a concern for some – the vandalism of this structure will be no higher or lower due to any one of these three options, and brick is easier to maintain in terms of vandalism compared to the other options. While there was a bit of negative feedback on the dated nature of this design, it was well-received overall and had the best positive response with the least concerns.

While both brown and red had positive feedback, brown was the color that also had some negative responses. It is because of this that the sanitary lift station will be constructed using red bricks for the exterior materials.

Next steps

- ▶ Who will see the input and what will they do with it?
 - The project manager saw the feedback and used it to help make a final decision on the choice for external materials and fence for final design of the sanitary lift station.
- ▶ Will more input be solicited?
 - No, the decision has been made as preferences were relatively clear based on community feedback.



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- ▶ Was a decision made?
 - Yes, we will be constructing a sanitary lift station with a red brick exterior.
- ▶ When will you communicate with stakeholders next?
 - We will communicate with people at the Flood open house on May 5, 2016 at the Calgary First Church of the Nazarene (65 Richard Way S.W.). Handouts will be given to attendees with the decision on final materials, and those handouts will direct people to Calgary.ca/engage to see more details about the engagement process and why we decided on the materials we did.
 - We will include the final decision on materials used the day after the open house (May 6) on Calgary.ca page for the sanitary lift station. Stakeholders will be directed to the engage website to see feedback and how it was used to make final decisions.