



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard
November 17, 2017

Project overview

This Is My Neighbourhood was created to provide an opportunity for residents to partner with The City of Calgary to identify ways to help make their neighbourhood an even better place to live, work and play.

In 2016, The City of Calgary delivered more than 100 programs, services and small-scale improvement projects to a first group of 14 neighbourhoods.

In 2017, The City of Calgary is working with a new group of 14 neighbourhoods. The City will work with the neighbourhoods to first identify a neighbourhood vision. From that vision, participants, working with City staff, will come up with creative ideas (programs, services and small-scale infrastructure improvements) that support their neighbourhood vision as identified in the engagement. In 2018 those programs, services and infrastructure projects will be implemented.



Engagement overview

This report covers what we heard during the visioning phase for Glendale. This is the first step in the engagement for the This is My Neighbourhood program.

What we asked

Residents in Glendale were asked:

What would make Glendale a better place to live, work and play? They were then asked to choose their top three vision words from a list (see below), or add their own, and explain why they chose that word.

Accessible • Active • Beautiful • Clean • Connected • Diverse • Family-Friendly • Healthy • Inclusive • Safe • Walkable

Step 1 Tell us your vision

What would make your neighbourhood a better place to live, work and play? Choose your top 3 words from the list, **or add your own**, and tell us why.

- Accessible • Active • Beautiful • Clean • Connected • Diverse
- Family-friendly • Healthy • Inclusive • Safe • Walkable

Vision Word (example)	Why? (example)
Accessible	I see many seniors with walkers and parents with strollers who have a hard time crossing streets.
Vision Word #1	Why?
Vision Word #2	Why?
Vision Word #3	Why?



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard
November 17, 2017

How we connected

There were three different ways citizens could provide feedback:

1. Everyone in the neighbourhood was mailed a postcard with the vision question and could drop it off at the Glendale Community Association, George Blundun Arena, the local Fire Station or the local library. The postcards were sent to 2213 residents.
2. The vision survey was available online through the engage.calgary.ca/myNeighbourhood/glendale portal page from July 10 to October 31, 2017. The survey was promoted on road signs, through Facebook, and in the community newsletter. We received 261 pieces of feedback online for Glendale, and 10 comments through Facebook.
3. City staff attended various community events to gather feedback. In total, we received 61 postcard submissions, and 28 submissions from children and youth in the community. The table below summarizes the events we attended and how many people we reached at each event.

Event Name	Number of people reached at community events
Park and Play	21
Engagement at Horizon Housing building	20
Stampede Breakfast	500
Craft Fair	100
Total	725

4. We also asked participants online how they heard about this program. These were their responses:

In the Mail	Social Media	Roadside Signs	Community Newsletter	Word of Mouth	City Website	Other
18	11	4	11	1	2	19

What we heard

This is a short overview of what citizens of Glendale told us this summer and fall. Of the eleven vision words provided, **Safe**, **Beautiful** and **Family-Friendly** were chosen the most often.



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

Safe: Safety is a clear priority for Glendale residents, with concerns about traffic and speeding at the top of the list. Many people expressed a desire for more speed bumps, as well as for increased enforcement, lower speed limits and improved street crossings. Incidences of undesirable activity in the neighbourhood are causing concern including break-ins, theft, loitering and bottlepicking. There is a sense that the close proximity to the LRT line has impacted the level of safety in the area, and some would like to see increased security at the LRT station. Residents want to feel safe and comfortable while moving in and through their community, with some believing a Block Watch program would contribute to this.

Other areas mentioned within this vision word include - concerns around Pop’s Bar, drug activity and graffiti in the area, desire for more family-friendly businesses, unsafe drainage, improved night-time lighting, the desire to know one’s neighbours, ending the removal of driveways, and keeping trees trimmed away from road signs.

Beautiful: There is a lot of appreciation for Glendale’s mature landscaping, tree cover and gardens. That said, there is a strong desire for more flowers, planters, greenery and trees, as well as other beautification measures (such as artworks) to bring more diversity and colour to the area. There are a few requests for more benches, and improved maintenance and upkeep of the green spaces, traffic circles, bus stops, and Westbrook Station.

Other areas mentioned within this vision word include – attract young families, beautify the bridge oversee Sarcee Trail, desire to maintain R1 zoning, opportunity to brand Glendale, lights in Community Association trees, and a program to develop new signage for historical businesses.

Family-Friendly: Glendale is a family-friendly community, with many residents appreciating its mixed demographics and the amenities, programs and spaces available for all ages. As more young families move into the neighbourhood, there is a desire for more child-friendly amenities including a splash park and upgraded playgrounds. Multiple comments express the perspective that maintaining R1 zoning is essential to the family-friendly nature of the community.

Other areas mentioned within this vision word include – add smaller playgrounds, more benches throughout the community, return the turtle to Turtle Park, enhance the community association site, improve retail, more skating/biking/fitness/outdoor amenities, add a community garden, open an off-leash area, more opportunities to meet neighbours, reduce cut through traffic, make it safe for kids, and work to retain families.

For a verbatim listing of all the input for the visioning, please see pages 5-19.

VISION WORD: ACCESSIBLE _____	5
VISION WORD: ACTIVE _____	6
VISION WORD: BEAUTIFUL _____	7
VISION WORD: CLEAN _____	8



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

VISION WORD: CONNECTED	9
VISION WORD: DIVERSE	11
VISION WORD: FAMILY-FRIENDLY	11
VISION WORD: HEALTHY	12
VISION WORD: INCLUSIVE	13
VISION WORD: SAFE	13
VISION WORD: WALKABLE	15
VISION WORDS: OTHER	16
VISION WORDS: OTHER	17
VERBATIM FACEBOOK COMMENTS	19

Vision statements

From this information, 3 vision statements are suggested for Glendale. A quick poll at engage.calgary.ca/myNeighbourhood/glendale will be available from November 17 to November 27 where residents can pick their favourite vision statement. These vision statements come from the vision words and ideas you shared with us through the engagement.

- a) Glendale values being a safe, beautiful and family-friendly neighbourhood.
- b) Glendale values safe streets, community action, on-going beautification efforts that contributes to community pride, and upgraded amenities, programs and spaces for all ages that help to maintain and promote being a family-friendly neighbourhood.
- c) Glendale values safe streets and a sense of security, well-maintained landscaping, community-specific installations, being family-friendly, and having a range of amenities, programs and spaces in the neighbourhood.

Next steps

In early 2018 We will be planning the creative process. First, we will share with you a number of neighbourhood vision statements and have you select one.

From that vision, members from your community will work with City staff to come up with creative ideas (programs, services and small-scale infrastructure improvements) that support that vision.

In 2018, those programs, services and infrastructure projects will be implemented.



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

Verbatim comments

The following is all of the verbatim comments we received for Glendale. The verbatim is broken down by Vision Word and includes the submissions received online and those received in person through the postcards. If an inappropriate word was used, the following is used to indicate that it was removed: [inappropriate word removed]. If personal information was submitted the following is used where that information was removed: [personally identifying information removed].

Vision Word: ACCESSIBLE

Selected 17 times

Answers to “why” below

- Every neighbor should have the opportunity to enjoy Glendale's beauty.
- Seniors who use the buses find that the bus shelters all of a sudden have no seats where they can rest, particularly if you just missed you bus. We need seats in the bus shelters!
- While the City does its part (slowly) and making sidewalks and crossings more accessible for both older and younger I find it disturbing when there is accessible side walks and then the City removes them. I believe the more the merrier.
- First week of July the City removed an accessible sidewalk on Grove Hill Rd at Granlea PI SW and install another one across the street. Why did the City spend this extra money to restrict accessibility?
- Great bus system & LRT make it easy to get around entire city
- There is currently a large senior's contingent that is not having its needs met by the community association--some work is being done on programming that will be meaningful for them. However, due to the geography (and geology) of the community centre, it's built in the bottom of an old lake bed, access by foot for people with mobility issues is next to impossible. Even driving into a small parking lot is problematic--no handicapped parking spot. And, due to the am and pm kid's programming, cars race up and down a lane way! Which makes it difficult for homeowners to use their lane way for dog walking in the morning. This does need to be examined as to having a serious accessible means of getting down to the grounds. Also, taking a walk through a very beautiful community needs some thoughts for people with mobility issues--with canes and walkers, distances to anywhere are long, with no means of sitting down to take a breather. I'm sure mom's and kids wouldn't mind that either. Let's look at the community with great assessets! Now to bring them to 21 century and acknowledge that we should be able to live within a community without relying on a car all the time. Cars should not be thought of first to live a great life here.
- As above [I see many seniors with walkers and parents with strollers who have a hard time crossing streets.] Respectful of safety of kids + seniors
- Great. Except for 45th St + 17th Ave. We need a Turn Light or another lane.
- We have an aging population in Glendale and accessibility will be an important factor to keep those folks engaged. I think it would be important to build accessible paths to the Glendale hall and facilities. There is really zero wheelchair access to the property unless you drive. And there is ample land that could accommodate gradually sloped ramps in and out of the property. We need to develop programs for seniors as well.
- Maps showing pathways Parks playgrounds + access points posted
- We absolutely need more buses running on the #94 route. Also, we need a REGULAR bus, not a shuttle bus which only accommodates 24 people. If the buses ran more often and was a REGULAR bus, then maybe more people would use public transportation as their main means of



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

getting around town. If you provide it, they will come.

- More mixed use without giant parking lots (parkades like on 17th ave?) I'd love to have a yoga studio + other classes like that to walk to! Max four story developments.
- More park benches would make community more accessible
- Many sidewalks are missing stroller/wheel chair ramps on the corners or need repair

- Nice walking paths within the community but we could have additional resting spots and sitting areas within the community to encourage getting out more. Sitting options could be benches or large rocks or tree stumps, we can get creative.
- Making the sidewalks more accessible. Curb connection
- I feel especially connected to both the downtown/ core of the city while having enough distance to enjoy quiet space

Vision Word: ACTIVE

Selected 44 times

Answers to "why" below

- To keep in shape and active
- can walk to/from school cycle/walk friendly
- I think a good variety of activities is important for everyone
- Splash pad in the neighbourhood park would be well used
- Connect Rotary/Mattamy pathway thru Turtle hill green space
- I see children & adults who would benefit from more activities
- We need to encourage our youth to become and stay active
- It would be great to see more volunteer activity in the community.
- One the best community associations rink tennis and halls in the city
- Ball parks and ice rinks
- Field hockey and tons of school options
- Glendale has some amazing recreational facilities. The outdoor rink is awesome in winter and could use more activities in summer. The tennis courts are among the best in the city, a secret gem in our neighbourhood. We have vast greenspace such as Turtle Park and the Optimist sports fields. We could develop more amenities to bring people to these greenspaces such as a community garden, as in the East Village, a small fenced off leash area for dogs similar to 13th Ave. in the Beltline, a place for children's play equipment that could support

- neighbourhood kids as well as children in the preschool, or even a gazebo gathering space.
- The focus on our community hall is evening rentals to generate income. That's a poor use of our hall. How about using it for its intended purpose which is for the residents of Glendale??? How about fitness programs (and not just day time hours.) Adult learn to.... play ukelae, dance, art, yoga etc. There is cubs and scouts but nothing for adults. Take the focus off party and wedding rentals and seek out opportunities for worthwhile and vibrant programming instead.
- Would like a skateboard park
- I think it you're active - you're healthy.
- Community kids are scattered all over for schools so connectivity of families as a community would be beneficial to help build a sense of community.
- Fix our playground near the community centre
- This neighbourhood is mix neighbourhood. How do we do an intergenerational fitness or recreational activity.
- I like the walking trails. I would like to see a Pickleball program added to the community. The sport seems to be growing and maybe an outdoor court would be great for the spring/summer months.
- We love the skating rink. We come here every Christmas morning with our family of 14 or so and enjoy getting out together.



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- Enjoy & do what you want in neigh.
- So you don't fall into a pile of garbage
- Everyone can share what they like, learn from each other
- Great views, build forts
- Don't worry about getting hurt, enjoy self

- Idea - video game party
- bike + scooter more fun than driving
- so nobody trips and gets hurt, no sharp things
- like to see new things
- becus it is so fun

Vision Word: BEAUTIFUL

Selected 47 times

Answers to "why" below

- Makes me care about my community, makes me happy -> all small green spaces + add benches
- Clean and green spaces will attract young families to the community and increase community involvement
- The bridge that spans Sarcee Trail near Optimist park is ugly. Can we make it more beautiful? Install cool light fixtures along the railings? Paint it with a fun pattern? Install water fountains for cyclists? Let's make it Instagram-worthy!
- Art w/ community engagement!!
- The recently added traffic circles in Glendale help the flow of traffic, however at times they are a bit of an eye sore with the tall weeds and lack of maintenance. Also, some people are still 'driving' straight over the concrete, especially in the winter time. To make them more visible and beautiful, could an event be organized to up keep the maintenance and perhaps paint the concrete bright colors and even the cross walks. Possibly add a creative community sculpture in the middle. Glendale has 2 traffic circles.
- I think Horizon West is a beautiful place
- The mature community lends itself to beautiful greenery and enhancements common spaces and pathways would be welcome.
- make it a place I love to stay in and relax
- Too many weeds, uncut or dead grass, no flowers in public spaces.
- nice community to walk around but [up arrow] cleanliness in the community
- Lots of old growth trees and lovely gardens in yards
- Work hard to make things better.
- That's the hope we hold for tomorrow.
- Glendale being an older neighborhood has some of city's most beautiful trees and landscapes in Calgary. Homes are being renovated and are creating an upscale looking area. I have lived here for over 40 years and have seen this neighborhood transform in a beautiful place to live.
- Glendale is different from the other "square block" neighbourhoods that surround it. Our curved streets create a little oasis that discourages traffic cutting through.
- Moving from New Brunswick originally the close proximity to French immersion schools and numerous green spaces are attractive. CA preschool is a huge benefit to the community as well.
- Lots of green spaces and uncluttered streets because of the R1 zoning
- Let's 'brand' Glendale! Install beautiful 'Welcome to Glendale' signs around the neighbourhood; some installations (murals maybe?) with some historical information - how Glendale got its name, how parks were named, etc. Let's celebrate the history of Glendale, similar to what has been done in Marda Loop.
- put lights in trees at community centre
- Bus stop - corner of 37st and 17th Ave - often lots of gravel. Brick wall/planter is falling apart.
- I live in a wonderful area with lots of trees, decent sized yards and great landscaping. With meandering roads and lots of interesting wildlife from birds to the occasional bobcat, coyote and



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

lots of rabbits. As the area is slated for densification, it would be good to ensure that our greenspaces are robust and vibrant. When big condo developments are slated, those properties have trees removed and the benefits of greenspace diminish--less birds, wildlife and certainly fewer pollinators. Perhaps with densification, we can look at ensuring that trees and the property greenspaces aren't reduced simply to have more people living closer to downtown. Trees are incredibly important to our wellbeing. And greenspace even more so to get outdoors.

- By adding more trees and bushes in parks and more benches for seniors if they would like to go for walks.
- It would be nice to see more diversity and colour around the block.
- More Flowers or art/murals to brighten the area
- I think there is more opportunity for plantings along the ctrain and other transit routes
- We need more art
- i love flowers
- Creates a sense of pride of ownership. The area around Westbrook Stn has been dirt, weeds & garbage for 5 yrs now. Some beautification & addition of planters & trees would really help
- Invite local artists to paint murals on ugly utility boxes. I would happily contribute a design or two. Examples can be found at the corner of 26th Ave & 33rd Street SW. I admire them every time I drive by. The cost would be minimal (or free).

- lantern pots with flowers, hanging plants and other beautiful things help make Glendale pleasant, enjoyable and attractive. (Planters along 17th Ave between 45 and 37 Ave.)
- more art and maybe some flowers growing throughout the place so others can really enjoy where they are and maybe hang out over here more and we need updated parks that my kids can go to and really enjoy going to
- We would like to see the parks by the soccer field & Optimist arena enhanced with new trees so we can enjoy the beauth with our neighbours.
- Flowers/clean. Promotes pride in community
- Glendale has a lot of mature trees and public spaces. Residents are proud to be owners of the community
- I'd love to see the area cleaned up a little. Run down (and shut down) businesses like the Greek Gas Station are eye sores and id love to see these replaced with stores and services that continue to benefit the community
- New signage for historical businesses. Set up a program where local restaurant/store/businesses are eligible to have new signage if they've been in their current location for 25 years or more. Engage designers to collaborate with the business to create a cool, unique sign that has ties to its history in Glendale (Hot Wok is one that comes to mind). This was successfully implemented in Indiana: <https://vimeo.com/54298444>.
- becus then you don't have to sit in dertenise

Vision Word: CLEAN

Selected 42 times

Answers to “why” below

- More access to public garbage + dog baggies
- In the yard since the west LRT. Opened, foot traffic had increased. There has also been an increase in trash. Some public trash cans along sidewalks would help. Also fits with #1
- Need way more garbage cans/bins. How about along the top of our ravine by the hall instead of just at the bottom. How about emptying the

garbage containers more frequently. Often overflowing mess especially in winter. The park around the hall is often full of litter especially after a big rental. Who cleans that up. The guy who cuts the grass just mows over the garbage.

- Also the dandelions and weeds are over taking many green spaces.



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- It is important to me that when I am out in the community that I don't see garbage and cigarette butts, etc. all over the ground. It is absolutely disgusting.
- Areas, small strip malls, Tri-glen; Regal Begal
- Community Pride; community involvement
- We have pride in our neighbourhood.
- A clean cared for community says a lot about the people who live and work there. It is a valued place for families and small businesses
- Clean means well-kept and respected by residents and visitors. It means simple yet elegant design right from low maintenance paths, roads, sidewalks and also plants that are native and require less fuss.
- Cleanness shows respect to people around, also shows you respect the environment.
- it's always a pleasure to see a clean environment
- Clean gives a good feeling
- More solar powered street lights. Lighting on 19th need to be increased due to traffic.
- More work needs to be done with parks to keep the grass mowed and weeds whacked so I don't feel like it is a ghetto. Would be nice if cracked sidewalks could also be replaced.
- Encourage owners to keep their properties clean, neat, and tidy. Again, it seems that the rental properties become a mess with broken down vehicles and garbage.
- I see public garbage cans in green spaces but no recycling
- Too much dust & dirt is not good for resident health. Keep clean the LRT space and area. Cleanliness is better for all residents.
- Environmentally clean
- we clean up neighbourhood as a community
- Community association keeps grounds and building very neat and clean. Makes it welcoming.
- Maintain its level
- The community is very clean.
- Because I can stay healthy
- Because everyone can go somewhere
- because I am a sporty person

Vision Word: CONNECTED

Selected 19 times

Answers to "why" below

- To increase walking, connect bike paths through community such as Optimus Park.
- I used to know all my neighbors but new residents moving in don't seem as interested in getting to know one another. They don't even respond to a wave or say hello when we are both outside mowing the grass or getting in our cars at the same time.
- I see neighbours around, but there isn't much connection as friends.
- More opportunities for neighbors to meet each other, this can be during events.
- People are at the heart of every great community. But they must know their neighbours to get connected and bring that community to life. I would like Glendale to create more central gathering opportunities in terms of programs and facilities.
- Close to lrt
- It might be fun to allow some small shops and cafes around 17 ave- 26 ave-45 st-37st.
- install left traffic signal filter arrow on northbound 45 street SW when turning westbound to 17 Ave SW
- Neighbourhood watch safer property/people
- After seeing Mayor Nenshi talk at our community Stampede BBQ event where he challenged all Canadians to 3 acts of Kindness for the Canada 150 we would like to launch something similar for the Glendale community. Here are some of the high level details and ideas we have for the Glendale initiative:



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- For this initiative to take off and be an annual event, we suggest that it be kept very simple and easy to do.
- 10 acts of Kindness in 30 days. This would be an annual event that maybe even the whole city could do?
- Month of October or April (shoulder seasons where people have more time)
- Instagram, Twitter and Facebook pages so people can log in and follow what people are doing to spread kindness and caring in the community. Let it be contagious.
- Some basic ideas that people could do: help neighbors with yard work, take cookies/meal to your elderly neighbor, pick up garbage in neighborhood, trim neighborhood trees, paint fence with neighbor etc...
- These pictures give content for the community newsletter
- Vision statement or name of initiative: The Glendale Kindness Diaries (<https://www.youtube.com/watch?v=t2cylsElnLo>) or maybe "The community connected through caring"
- I don't think many people realize just how important community and a social network is to living a fruitful and healthy life, this TED talk shows the facts - spread the word! https://www.ted.com/talks/susan_pinker_the_secret_to_living_longer_may_be_your_social_life#t-40357
- Maintain surfaces of bike routes for comfort. Aligning crosswalks + transition curbing for smooth biking on routes and consider a pedestrian overpass on 17th around 49th St to allow cars and ppl to flow. By the way, great crossing set up for bikes on West side of 45th St LRT stop.
- Please enhance Glendale's bike connection with downtown. The bike path to downtown on the east side of Shaganappi Golf course is too steep for many cyclists. Please build in a switchback to make it useable for varied kinds of riders.
- Not enough community events
- More community gatherings would help increase sense of community
- want a couple events to happen at turtle hill with food trucks and games that kids and teens can do to have a little fun. we can also do a walk in movie where you guys could set up a huge movie screen at the bottom of turtle hill and tons of people could sit on the hill and watch the movie with friends and family, I know it would be expensive but it would really bring us all together and I'm sure we would all love it. thanks
- We would love to see the strip mall on 26th enhanced so it can become a meeting place...coffee shop?
- One big, small town family
- The light at 45th and 17th takes so long to turn green, then doesn't last long enough for a decent amount of cars to get through.
- More activate ycc programs. How can we start running group. Could the city bring in a running coach to help be catalyst for this group. We need a boost.
- How can the City help with a mom play group. Bring the kids together - some toys/play



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

Vision Word: DIVERSE

Selected 17 times

Answers to “why” below

- need to create more areas like Inglewood, etc.
- More access to shops and services lets me stay within my own community without having to drive.
- There is a wide variety of cultures represented in our neighborhood
- The more diverse, the more we understand and learn from each other.
- Many different incomes, nationalities and ages
- We know we have a diverse community and we love it. Can we see more diverse programming for our entire community and get people more engaged? We have a large senior population, what about more inter-generational programs?
- it keeps us alive
- I like to bike around
- different

Vision Word: FAMILY-FRIENDLY

Selected 41 times

Answers to “why” below

- We want to keep young families & to encourage other young families to move in
- We are starting to see more young families!
- more kid things like a splash park
- Water-play friendly area for children. Closest is Riley Park but similar in Glendale area would be welcome. Perhaps on 45ave and 32 st south of Turtle Mountain.
- Spray park
- add smaller playground elements to more greenspaces in GD.
- Park or bench at top of Grove Hill Rd
- Bring back our turtle so families will know where the name turtle park got its name. It could be the centre piece in the garden. Maybe kids could climb on as families gathered by it earlier.
- Pretty good as is....playground, etc.
- There are a lot of opportunity for families from baby to adults. Programs such as preschools, schools, scouts and Girl Guides, baseball, soccer and hockey teams
- Being a member of Glendale for many years, I have seen houses sold and purchased over and over again. The trend now is I'm seeing more and more families moving in. In 1979 there was very few children living here. now i see a lot of young families here in Glendale. Walking around the neighborhood and passing people out walking everyone says hello.
- Mix of Old and young families live here
- Lots of activities for all ages, and spaces that are welcoming
- Need area near the Ca that is more active. This would bring more kids and people together
- More cute shops like coffee shops!
- Large R1 lots with a front and back yard for kids to play on
- Streets without the clutter of rental suites and their vehicles
- To preserve the single family lifestyle and a certain way of life
- Suites + coach houses are not occupied by families. Less densification Not More.
- Because it is still R1. Keeps it the neighbourhood less crowded.
- To maintain the community feel in an inner city location. To encourage single family homes (suites and carriage houses inclusive) and minimize high density buildings.
- This community is losing its friendly, neighbourly qualities. As zoning changes I the community, property ownership and people change.



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- Skating/Park/Biking We use the space all year. New Skate Shack? Path/Adult Exercise gear Yoga Space? Fire Place? Gazebo?
- Large parks with unused space, could have more activities for kids
- We love having places to get out and play within the community and build a sense of community. Biking lanes with siblings, a community garden, outdoor fit park are ways to increase family friendly areas.
- There appears to be no younger children spaces. How do we create these spaces?
- Install attractive benches around the neighbourhood where it's needed - places like the Glenbrook Park off-leash area, Turtle Hill, near the Glenbrook Community Association Rink. Allow people a place to sit and watch their kids/pets play.
- We love the green spaces and open play areas. Could we start a family community garden?
- Family friendly also included pet friendly. An off leash area would cater to families.
- To have things to do in the community for families - an opportunity to meet others that live close by
- So children can make friends in the neighbourhood
- Limit access for 17th Ave to reduce cut through traffic
- Control Less drive through traffic
- The people are the most important in this neighbourhood. How do we support people to stay in the neighbourhood
- Safe for kids to run & play
- Limit access to 17th so our streets are safe for our children to play outside,
- Somewhere for children to be children, lots of parks, low traffic, low density, good neighbours and community.
- Love the playgrounds - could they modernize playgrounds?
- It's a trend. More family friendly. The infrastructure is close: there are already great schools. Update them, the parks, playgrounds make a splash park or better updated playgrounds! Skatepark like Huntington hills
- Update playground by commujity center.
- Glendale is increasingly become a neighbourhood for young families. Close to downtown, parks, close to the mountains etc. Let's increase the desire for revitalization! More parks for kids, family days, a splash park, increased green space! Skateboard park would be amazing! New playground like the one in confederation park!

Vision Word: HEALTHY

Selected 15 times

Answers to "why" below

- Build an adult fitness area at the base of turtle hill for boot camps.
- we need a fitpark at Turtle hill
- We need exercise equipment for the Turtle hill area
- Except we need garbage pick up every week. Not every second week as not all people believe in the 3 container system.
- Rink tennis courts great running walking optimist park etx
- Creating bike paths for safe traveling zones. Encouraging outdoor actives
- Plant more trees in small parks along road allowances and in Turtle Hill Park to improve our environment. Trees have been recently planted, please keep adding.
- Community Garden!
- Community garden would be well taken care of
- To help produce healthy food for consumption and/or donate produce to needy people. Also so



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard
November 17, 2017

our children can see where produce comes from and encourage them to learn to grow gardens.

- I see lots of Open Space where we could have community garden's where user's could grow herbs & veggies for sharing.
- Community Association has talked about a community garden for years. Would really like to see this happen.

- I see lots of crab apples and rhubarb growing but left to rot. Set up a produce sharing system for residents and food bank.
- Spraying pesticides at entrance + walkway to LRT station. Spraying when people were walking by.
- What if we created a tool that connects healthy businesses, places and groups together.

Vision Word: INCLUSIVE

Selected 26 times

Answers to "why" below

- being able to walk to almost all services. Glendale offers everything you could want in a inter city neighborhood, quiet, safe and friendly .
- Would like to see implementation of secondary suites/laneway homes in entire community. This would encourage more vibrancy in the neighborhood due to more people of different backgrounds being able to live here. Due to our proximity to the LRT, I think our community is attractive to many people. Increased density would also enliven our streets.
- More programs for free
- Much appreciated that Glendale has a huge amount of programs for children in Glendale (Guides, Scouts, preschool). Would appreciate some programs for adults and seniors.

- I want to see my community open to a wide range of citizens. From diverse ethnic backgrounds to all family structures, faiths, level of mobility, level of education, renters, short term and long term owners.
- (and safe)
- The community is engaged, connected and friendly. So many diverse residents. The outdoor spaces and CC are great ways to meet new people.
- So no one gets kidnaped
- So no one is left out
- because it hleps us not die
- fun
- no garbage
- earth cleaner

Vision Word: SAFE

Selected 66 times

Answers to "why" below

- implement neighborhood block watch program to curb crime
- If the streets are full of traffic or parked cars along the sides of them its not safe for children to play on their own and that is what being a kid is all about.
- Pop's bar at night -> lots of activity, rowdiness, bad reputation
- Have had multiple bikes stolen

- Except for L.R.T. causing too many vagrants entering yards looking for bottles and break and enters.
- Traffic on 45st is a problem. Volume, SPEEDING, school drop offs
- 19th Avenue could use some speed control. Vehicles entering WB 19 Ave from 37 St come racing westbound on 19 to 45 St.
- More traffic control in the neighbourhood



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- By having the police sit in playgrounds that have two lanes most people think they can pass in the playgrounds if it has two lanes and it happens all the time on 51 street in southwest Calgary by Canadian tire and the Calgary labs .
- Safe is what all communities should be but in Calgary the main issue is traffic, speed, and also keeping our homes safe with an active community that looks out for each other.
- I'd like to see more speed limit signs along Richmond Road. There isn't a single one in either direction between 29th Street SW and Sarcee Trail. Most people assume the speed limit is 60 and the police are cashing in on this in a big way.
- I live on Glenmount Drive just north of the rink and school yard and the area between them is a playground zone. Cars coming from the north very often don't slow down for the zone and there have been some near misses with pedestrians and kids walking & biking to school because of the way the street bends at Gatefield Drive. I would like to see some sort of traffic control such as speed bumps in the street to slow the traffic down. Or maybe have the CPS put a traffic cop or photo radar there from time to time. I've been here 20 years and I don't recall ever seeing either one.
- I live on Glenside Drive and people constantly fly through my street as a shortcut to or from 17th ave. I've talked to others and it seems to occur on many other streets. with kids always out playing, we need speed bumps on street and or an adjusted speed limit to 30 or 40. Driving at these speeds is completely unnecessary and unsafe for all residents.
- Continuous, unchecked, speeding traffic on 17th Avenue. Not regarded by drivers as a residential area, people using 17th Avenue as a freeway to drive as fast as possible to and from their homes west of Sarcee Trail.
- Stop the drug dealing in + around Pop's Pub parking lot?
- Drug Activity in area & Graffiti, tagging
- Had my vehicle broken into and plate stolen. Two break ins and another neighbour plate stolen. Would be nice to not worry about people going through yards in the dark.
- We want to live in a peaceful place
- Re-zoning re: mainstreets. Concern about businesses that come to community especially liquor stores. Would like to see family-friendly businesses.
- Enforcement of playground zone
- Safety is foundation of any residential community.
- The safety of all citizens should be primary
- Who doesn't want to be safe in their home and neighborhood? ;)
- Fix drainage Granville St and Crescent currently a lg trench for safety of all
- Living with LRT has changed the community. There are now many more rental properties and it seems that renters do not have the same pride of ownership. There are more late night noisy parties and an increase in transients coming into our community.
- Being close to the train station we see quite a bit of theft in this area, and shady characters walking around. Our complex's garage has been broken into twice since April, and a friend's car was broken into when he was visiting us last month. The Westbrook Mall Walmart and shopping area is very sketchy and doesn't feel all that safe
- Often cars are parked at the community hall on weekend nights with drinking/drug activity. It's sucluded in the parking lot. There were homeless teens sleeping under the trees by the tennis courts for a few months. Then they started a little Bon fire in the field. Called 911 and the fire trucks responded. Not the kind of activity I feel safe with.
- the new lighting is so dark i am afraid to walk at night
- Police station close proximity. Feel safe walking around community.[up arrow] security around LRT and public places.
- with the LRT westbrook mail is not a safe area
- [up arrow] safety around LRT and surrouding area



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- Proximity to inner city, LRT stations and high density demographics
- I have lived in Glendale for 12 years and chose the community to raise our family. We could not imagine living any where else!
- know neighbours
- For biking in the neighbourhood/ crossing roads with children
- More crosswalks
- More visible crosswalks
- Cars speed up/down 19 Ave SW. Speed bumps might help?
- People speed through our streets. We need speed bumps and more play zones!
- Speed bumps to slow drivers on main residential routes (19th/Glenmont [?])
- There are so many ppl that use our streets to cut through/avoid traffic. We NEED speed bumps and limited access to 17th.
- Need speed bumps to reduce cut through traffic
- With new developments do not allow to remove driveways to [down arrow] congestion on streets for kid safety
- Community not as safe since LRT - more crime and more traffic.
- Keep trees trimmed away from road signs
- I want to know this community is always safe
- I want to feel safe and comfortable when I am in my community surroundings.
- I want to be comfortable going outside and walking to a friends without fearing for my life

Vision Word: WALKABLE

Selected 25 times

Answers to “why” below

- Already walkable to 45 St, C-Train, Small Stores.
- That's why I moved here from the suburbs, and would love to see it become even more walkable in the future!
- Turtle Hill Park is a gem...except for that UGLY new house! NO more trees in the park Keep it open
- Walking is mostly pleasant experience through Glendale and other communities. My one main issue on many walks is the fact that City trees or private trees/shrubs on City property are often over grown and encroach on/over sidewalks.
- I would like to see and arbour audit/information pamphlet that outlines setbacks and both City and homeowner responsibilities and a walking canopy of seven feet and no sidewalk encroachments.
- Increase neighbourhood feel by knowing neighbors
- In the winter, the sidewalks are slippery, especially on the hill around Turtle Park.
- Any work that adds beauty & allows neighbors to enjoy pathways with their families
- To be able to enjoy the outdoors without having to drive to a location
- Glendale is fairly walkable in that it is laid out in an interesting way, but could use more "things to walk to".
- Very limited options for stores within walking distance
- Need more amenities that are walkable, mixture of commercial residential
- Having a few grocery store or food types would it more walkable.
- Please enhance the desire to walk to a shop by improving 17th Ave and 37th St. These streets are totally unappealing and diminish the neighbourhood. Tri-glen at 45 and 26th needs a facelift. The neighbourhood has many assets but businesses are detracting from it.
- We should be able to take a short walk to grocery, medical, public transport, etc. and not be dependent on vehicle transport to get somewhere.
- Would like more place to walk to to work at



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- Out door Bus stop seats are also disappearing. They were a good place to stop and rest
- as one goes out walking, to keep healthy!
- No vehicle so I walk everywhere.
- Same as above. Not enough traffic enforcement.
- Saves gas money, gets me exercising, connects me with neighbors, can stop and look at beautiful yards when I see them.

- a walkable neighbourhood means that people see one another, connect and stay healthy.
- Best way to enjoy a beautiful neighborhood!
- The more walkers in the neighbourhood, the safer it is. Also easier to know your neighbour's.
- Beautiful green spaces to get out and enjoy. We just need more places to rest while out walking.
- We have so many places let us try to connect these dots.

Vision Words: OTHER

Selected 41 times. We asked if people had “other” words to share. When “other” was selected people gave these other words:

- ACCESS TO THE COMMUNITY CENTRE
- ACTIVITIES
- AFFORDABLE HOUSING
- BENCHES IN WALKING AREAS /GREEN SPACES
- BETTER FACILITIES FOR HOCKEY RINK/CHANGE ROOM
- BIKE PATHS THAT ARE ABOVE THE STREET
- COMMUNITY
- COMMUNITY BUILDING
- CREATIVE
- CROSSWALK LIGHTS AT TURTLE HILL
- FLOWERS
- FRIENDLY
- FUN
- GARDENS
- GET RID OF 26TH AVE BOTTLE DEPOT (+ LIQUER STORE)
- GREEN
- HELPING HANDS
- INTERACTIVE
- INVOLVEMENT
- KEEP R1 ZONING
- LIVEABLE
- MAIN STREETS PROGRAM
- MIXED USE DEVELOPMENT
- MORE GARBAGE BINS IN GREEN SPACES
- NEIGHBORS
- ORDERLY
- PATROLLED
- PAVED ALLEYS
- PETS & KIDS
- QUIET
- R1
- RESIDENTIAL
- RIDEABLE
- SENIOR PROGRAM
- SINGLE-FRIENDLY
- SUSTAINABILITY
- TRAFFIC
- UPDATED
- UPGRADE
- VIBRANT
- WELL THOUGHT-OUT DENSITY PROJECT



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

Vision Words: OTHER

Selected 41 times

Answers to “why” below

- Allows for keeping green spaces/streets clean
- promotes meeting/discussion with neighbors
- Too close to residents and draws unsavourable drinkers to back alleys who sit around drinking and swearing
- Community Gardens eg - Mission Area
- I am getting rather tired of this sort of "social engineering" exercises from the City. We vote people in to make decisions and staff are hired to carry out these decisions. why does everything need to go through this balderdash with the CofC these days? I attended a CofC information session regarding improvements to 17th Ave recently, I was shocked to see the generic, whitewash, feel good tripe that was presented....a complete waste of my time. The need to gain social license to do anything is fast becoming a detriment to the development of this City and our country. Apologies for my rant, but this sort of thing is so useless and expensive!!!
- I find when the City throws out absurd building project proposals it stress communities and its residences. Having a proper community/City engagement process would show a community and City that care and make theirs and other cooperating communities much better places to live. As opposed to an City that doesn't listen or an indifferent community association.
- Multiplex dwellings add to already limited parking off 37th
- Create or bring back the days when we knew our neighbors and we looked out for each other.
- We want our community united
- See lots of cars speeding through playground zones
- Everyone deserves to be safe.
- Clean is good
- Getting to know more people in the neighbourhood
- • Getting volunteer groups together to help a neighbor paint an elderly person's fence
- Green spaces are calming and enhance our area!
- To walk down to the centre from the road
- We need elevated (150mm) bike paths separated from the roads + separate from sidewalks.
- No real indoor access to warm up on cold days or to change into gear
- A quiet neighbourhood is good, but a mix of residential and small commercial makes it more interesting. I would love to see more local businesses and activated mixed use. Especially a local cafe, coffee shop, bakery, corner store, live music venue, market, etc.
- This suggestion is for the safety of pedestrians and drivers alike. The intersection of 45 Street SW and 17 Avenue SW has a lot of traffic. It is unclear which lane is to go where when you are travelling north and south. Please mark the intersection for turning lanes and which are straight through lanes. I have witnessed many near misses and do not want to be witness to an accident.
- Easy walking to greenspaces, with places to enjoy a very nice neighbourhood. Quiet! Places to sit down near the park areas, but on the sidewalks. And amenities within walking distance. What is the definition of walkability? 10 minutes by an Olympic athlete? or a senior using a walker? Have the community centre more active with more activities. Have the Optimist Sport Park and Blunden Arena connect with the community association, rather than never telling us what is going on, inviting us over or including us in plans. The Sport Park is a beautiful area, but it has metal fencing and cuts the coulee in half. Why? Instead of standard definition of sports park, i.e., organized sport. What about activity park? with a modest track around it? picnic areas? Winter activities? And activity areas that let people do exercises. It is also one of the most peaceful places, ever. So,



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- benches and tables would be lovely to just enjoy a beautiful area.
- Ops too late for some longstanding residents. Ensure ample parking for those affected!
 - Because it was built that way, we bought our homes here for that reason & it is friendlier.
 - Single family homes. Glendale is currently zoned as R-1 and so it should remain. There should not be ANY rezoning allowed.
 - enforcing no renting of residences in r1 designated areas
 - Keep MH-1 zoning away from Glendale. It ruins beautiful communities.
 - Side Note - Hard to find things to improve on, this is an amazing place to live.
 - Stampede Brekkie Snow Day - both awesome for kids
 - Fix the Westbrook LRT fiasco. Please don't spend anymore money on anything until the city finishes the Westbrook LRT eyesore. Selling the 10 acre lot around it to a developer after telling the community it would be a park was terrible but now the developer is refusing to touch the land for 10+ years. Its a swamp/garbage dump. Fix the Westbrook LRT dump please.
 - Once again fix the Westbrook LRT joke please.
 - Along 17th - west of 37th lots of weeds.
 - tennis courts more accessible for no fee
 - there isn't much for single/childless couples to do
 - More apartments/condos for 50+ people
 - More opportunities for involvement such as family activities, maybe classes, sporting events, etc.
 - Let's create an interactive installation in the green space near turtle hill - with a spray park, sculptures, adult swing sets, and benches. Maybe this could be an area where food trucks make scheduled stops on a Friday night once a month during summer. This could also be a good area to show outdoor movies during the summer as well.
 - Other possible ideas we had:
 - fit park
 - movie in the park
 - Glendale beakerhead
 - Glendale homemade exchange - make something for "your currency" (jam's, pies, pickles etc.) to exchange for something else at a Glendale Market day
 - Having unique inspiring activities, groups or hosting an event. More culture awareness an interesting activities to join neighbors.
 - Again something for families that is close to home
 - To beautify the neighbourhood
 - Kids crossing 45th to get to Glendale school
 - Community garden for growing food
 - More activity on weekend for children
 - We love Glendale! Not much to do after school other than day care
 - solving social/economic issues in the community - NO
 - Even though we're considered inner city, it's wonderfully quiet as soon as you get off 17 Avenue.
 - Lots of Park spaces; family friendly
 - Keep dust down + save on having to gravel + prevent large potholes
 - Programs for kids & pets. Pet safety class.
 - Lots of older people in community would love to see a sr. organization of some sort (coffee groups etc)
 - Because keeping the future in mind is critical to our future as a whole
 - renovate the triglen strip mall
 - "SUGGESTION" community wide + advertised "garage sale" weekend in conjunction with dumpster day
 - Most of the playgrounds in our community are old and dumpy. Kids like fun new playgrounds - let's let the kids design their ideal playground! Choose the oldest, crustiest playground in Glendale and turn it into the one all the kids in other neighbourhoods talk about and want to come to!
 - I was very excited about the proposed changes to increase density



This Is My Neighbourhood - Glendale

Stakeholder Report Back: What We Heard

November 17, 2017

- Ground level shops in condo/apartment buildings
- A 60 year old neighbourhood retains lots of its simple charm but could be improved with some updates. I would love to see an exciting addition like a splash park near optimist arena! Other things like better signage in parks about no dogs

Verbatim Facebook Comments

- This is a great opportunity for input for Glendale residents...is the same survey going to other Calgary neighbourhoods, or just Glendale?
- Some homes along 17 th Avenue are now rentals since the 45th St Ctrain station was opened. These places are overgrown with weeds and not taken care of. It makes the neighborhood look shabby and neglected.
- Don't allow liquor stores next to bottle depots!!!!!! This combo at the corner of 37 street and 26 avenue makes the area around it nasty to walk through. This and opening the Westbrook train station have made parts of Glendale dangerous. I have to walk further to get to a bus since the bus routes were changed to service this train station. The Westbrook station is a scary concrete bunker that I avoid. The whole line was put in for the people on the hill with more oney tuan land. The NYC subway is less horrible.
- lower taxes, clean the streets properly and fix the roads (1 like)
- Stop allowing infills (1 like)
- Get rid of green bins
- Less trees!! It seems crazy but the neighborhood has tons of trees. Why not divert those resources to new developments? The Community put a bunch of trees in areas that were incompatible to natural gathering places of children...eg the south side of turtle hill - since these slopes are north facing they keep the snow longer than the big hill. Attracts lots of local families with toddlers and youth just starting out on snow boards. Now all of the south banks are blocked by trees. I asked the city guy who was doing spring planting why they

off leash (for safety and cleanliness), improved sidewalks, flashing speed signage in playground zones, etc.

- Community is engaging, willin to look after each other, some willing to get involved.
- I like the people who love here. We have engaged residents and strong volunteerism.

would create an unsafe sledding environment for children and his response was that the slopes were not "City of Calgary sanctioned sledding sites". So should I go to the community association and ask them to post signs on the south side of Turtle hill which read "sorry, no sledding allowed here. Not safe. Go back home to your electronics where your kids are really safe." Lucky for the children of our community a bunch of those trees "died" and there are still grooves in the hill where a kid can enjoy some fresh air and sledding exercise!

- I think you should lower property taxes and spend less of my money, have term limits on city counselors, roll back their wages and have no more secret meeting in city hall.
- Sorry i'm poor and disabled so my input doesn't matter to a city that does very little to nothing to help the poor disabled people get out and about unless we live on a timer . Disabled people are the only people that if they don't get a 24 hour notice to be somewhere then the city has no way to help because disabled people are second class people . we see it all the time .
- very nice keep it up