

<Roxboro Lift Station>

Stakeholder Report Back: What we Heard
April 12, 2016

Project overview

<A short overview of the project and the planned outcome>

The Roxboro sanitary lift station is located in the northwest corner of Roxboro Park alongside Roxboro Glen Road S.W. The new lift station will be constructed just east of the current building, with the old structure being turned into green space for the off-leash dog park, and will result in having a new functioning sanitary lift station up to a 1 in 35 year flood, and one that will be operating and responding faster after a 1 in 100 year flood.

With the 2013 flood, sensitive equipment in the current lift station was badly damaged and required replacement. A study was undertaken in 2014 to assess the needs of the area and in 2015 preliminary design on the new lift station began.

Engagement overview

<A short overview of the engagement activities that this report back covers>

Stakeholders were engaged via online questionnaire that was available to them From April 1st to April 10th, 2016.

Stakeholders were asked to provide input on three choices of exterior for the Lift Station. Stakeholders were asked to comment as to what do they “like” and “do not like” about the options presented. Also, stakeholders were asked to comment on the color preference that was presented with each material option.

The project team will use input to make a decision on the exterior and color of the building.

What we asked

The following are the options and questions that were shown and asked from our stakeholders.

Option One:

Brick is chosen for its colour & warmth, blending in with the landscape during the spring, summer and fall, while standing out in the winter. Brick is also a material found in a number of residential homes, tying this structure in with the community.

We asked:

- What do you like about this option?
- What do you not like about his option?
- Which color do you prefer and why?

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There were three choices: Brown, Red and Burgundy

Option two:

Metal panels: This option features a simply metal panel as the cladding of the structure. The colour of the metal panels compliments the grey concrete structure it wraps around. This material is highly durable with a simple, clean look.

We asked:

- What do you like about this option?
- What do you not like about his option?
- Which color do you prefer and why?

There were three choices: Brushed Graphite, Russet Mica, Rusted

Option Three:

Wood Shingles: Option features raw, unpainted wood shingle that wraps around the entire structure. The unpainted wood is meant to resemble what is found in the forested park, helping the building meld with its environment. Gives warmth to the building.

We asked:

- What do you like about this option?
- What do you not like about his option?
- Which color do you prefer and why?

There were three choices: Grey, Neutral, Brown

What is your postal code?

What we heard

- ▶ For a detailed summary of the input that was provided, please see the [Summary of Input](#) section.
- ▶ For a verbatim listing of all the input that was provided, please see the [Verbatim Responses](#) section.

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Next steps

- ▶ Who will see the input and what will they do with it?
 - The project manager saw the feedback and used it to help make a final decision on the choice for external materials and fence for final design of the sanitary lift station.
- ▶ Will more input be solicited?
 - No, the decision has been made as preferences were relatively clear based on community feedback.
- ▶ Was a decision made?
 - Yes, we will be constructing a sanitary lift station with a red brick exterior.
- ▶ When will you communicate with stakeholders next?
 - We will communicate with people at the Flood open house on May 5, 2016 at the Calgary First Church of the Nazarene (65 Richard Way S.W.). Handouts will be given to attendees with the decision on final materials, and those handouts will direct people to Calgary.ca/engage to see more details about the engagement process and why we decided on the materials we did.
 - We will include the final decision on materials used the day after the open house (May 6) on Calgary.ca page for the sanitary lift station. Again, people will be directed to the engage website to see feedback and how it was used to make final decisions.

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Summary of Input

Option One:

Brick is chosen for its colour & warmth, blending in with the landscape during the spring, summer and fall, while standing out in the winter. Brick is also a material found in a number of residential homes, tying this structure in with the community.

What do you like about this option?

- Long lasting/timeless
- Neighbourhood fit
- Durability/longevity/long term value
- Great design

What do you not like about this option?

- Nothing/no concern
- Too much brick
- Not modern design
- Dated/not fit with architectural style in neighbourhood
- Prone to vandalism

What color do you prefer and why?

Brown

- Surrounding fit
- Most neutral
- Blends with park

Classic Red

- Traditional
- Most common brick color
- Keeping within the community

Burgundy

- Contemporary color
- Modern

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Option two:

Metal panels: This option features a simply metal panel as the cladding of the structure. The colour of the metal panels compliments the grey concrete structure it wraps around. This material is highly durable with a simple, clean look.

What do you like about this option?

- Nothing
- Modern and clean
- Contemporary design+appearance+material
- Ease of maintenance

What do you not like about this option?

- Nothing
- Massive/bulky
- Uniform surface
- Modern/does not fit architectural style of the neighborhood

What color do you prefer and why?

Rusted

- Interesting look

Russet Mica

- Warm look/Warmest color

Brushed Graphite

- Blends with concrete
- Blends with natural environment
- Neutral

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Option Three:

Wood Shingles: Option features raw, unpainted wood shingle that wraps around the entire structure. The unpainted wood is meant to resemble what is found in the forested park, helping the building meld with its environment. Gives warmth to the building.

What do you like about this option?

- Great fit/blends with natural environment
- Suits the style of neighbourhood-natural, warm feel.
- Beautiful design/unique shape
- Natural

What do you not like about his option?

- Color to fade/maintenance issues
- Less durable/damage prone
- Prone to vandalism
- Not sustainable over long term

What color do you prefer and why?

Brown

- Fits community surroundings
- Contrast with concrete
- Fits park setting
- Too dark-draws attention

Neutral

- Bright and natural
- Maintain longer appearance
- Blends with trees
- Classic/age nicely
- Contrast with concrete

Grey

- Classic/age nicely
- Too weathered
- Tree color in neighbourhood

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Verbatim Comments

Option One:

Brick is chosen for its colour & warmth, blending in with the landscape during the spring, summer and fall, while standing out in the winter. Brick is also a material found in a number of residential homes, tying this structure in with the community.

Submitted Date	What do you like about this option?	What do you not like about his option?	Which color do you prefer and why?
4/11/2016 13:50	nothing	Too much brick	brown - better matches the
4/10/2016 13:39	it is best	nothing	brown, best fit
4/8/2016 17:45	Long lasting, will maintain it's appearance over long period of time, fits in to the neighborhood	No concerns	Brown. In keeping with the surrounding trees
4/7/2016 13:42	Awesome brick material!	Nothing it is great.	All of them are fantastic but go with classic Red.
4/7/2016 11:16	The best of the 3 in my opinion - timeless longevity and durability	Nothing	Brown - the most neutral
4/6/2016 13:25	It suits the community.		Brown or Red because it's keeping with the look of an older community.
4/5/2016 20:28	The solid substantial look. The materials and colour are so much better than the ugly building there now.	Nothing1	Red because it is the most common brick colour. Brown is awful - just like dirt. Burgundy is possible.
4/5/2016 19:47		Too much brick in this city - looks too traditional	Red because it is the most common brick colour. Brown is awful - just like dirt.
4/5/2016	Durability		None

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17:48			
4/5/2016 10:33	Brick looks nice. Unique shape		Burgandy
4/5/2016 9:35	looks better and would seem much a more long-term value.		Burgandy
4/5/2016 8:22	Great design although brick might entertain graffiti 'artists'.	The brick	Burgundy. More modern
4/4/2016 19:12		Not as modern a design. Don't like brick.	red...more traditional.
4/4/2016 19:09		Doesn't fit the architectural style in the neighborhood	Brown blends into the park.
4/4/2016 17:24		Very dated	Burgundy, more contemporary color. Will blend nicely with the environment

Option two:

Metal panels: This option features a simply metal panel as the cladding of the structure. The colour of the metal panels compliments the grey concrete structure it wraps around. This material is highly durable with a simple, clean look.

Submitted Date			
	What do you like about this option?	What do you not like about his option?	Which color do you prefer and why?
4/11/2016 14:02	looks very clean and the various colour options are nice	nothing	rusted - will look interesting
4/10/2016 13:38	nothing	too massive look	
4/8/2016 17:46	Not much	Stark, asking for graffitti, does not blend in to the park	If I have to choose this option, russet mica is the warmest colour
4/7/2016 13:43	Nothing.	Metal panels are not a friendly choice.	None, they are all bad.
4/7/2016 11:17	Simple	Might look tired in years to come	Brushed graphite - most neutral

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4/6/2016 19:55	Out of all the options this one is the most interesting. Can consideration be given to adopting the Sunnyside design which has more appeal.	Bulky and the overhang provides a shelter for homeless people to sleep.	Russet Mica
4/5/2016 20:31	nothing	Too mechanical, it does not belong in a park.	Brushed graphite for sure!
4/5/2016 19:47	Looks amazing! Super modern and clean!		brushed graphite
4/5/2016 18:55	clean, contemporary, easy to maintain		Russet Mica. Warm look
4/5/2016 17:49		Too uniform	Brushed graphite, blends nicely with the concrete it surrounds
4/5/2016 17:42		The surface is too uniform	Brushed graphite - blends well (disappears) with natural environment
4/5/2016 10:33	unique shape	Cold look	
4/5/2016 9:36		looks tinny!	
4/4/2016 19:12	Like the contemporary design and material.	Might be too modern for the neighborhood	
4/4/2016 19:09		Doesn't fit the architectural style of teh neighborhood	
4/4/2016 19:00	Metal and concrete with brushed concrete	Nothing	
4/4/2016 17:23	More contemporary appearance, long term durability		

Option three:

Wood Shingles: Option features raw, unpainted wood shingle that wraps around the entire structure. The unpainted wood is meant to resemble what is found in the forested park, helping the building meld with its environment. Gives warmth to the building.

Submitted Date			
	What do you like about this option?	What do you not like about his option?	Which color do you prefer and why?

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4/11/2016 14:03	will fit nicely into the park setting and looks less industrial than the other options	colour is likley to fade if not maintained well	Brown - to fit in with the surroundings
4/8/2016 17:47	Blends in with the nearby trees, warm	Will it need more maintenance and therefore look shabby if this maintenance is not done?	neutral, blends in with trees, warm, will maintain it's appearance longer
4/8/2016 0:18	Think this would suit the style and look within the neighbourhood - like the natural, warm feel.	Long-term durability - how will it be maintained, what does it look like over time, able to keep it looking nice.	First choice is neutral - looks bright, natural and blends in with surrounding neighbourhood. Although the brown could also work, especially if it would "weather" over time better, being able to hide imperfections.
4/7/2016 13:44	Good compromise between brick and metal.	Brick is better.	Grey and/or Neutral are classic and will age nicely.
4/7/2016 11:53	We prefer this option. The shingle colour should blend with the trees and make the structure less obtrusive.		Grey - ages the best of the colours
4/7/2016 11:17	Natural and wood like	Will look worn and require more upkeep	Neutral
4/5/2016 18:55		lots of maintenance?	I would choose neutral or Brown. I'll leave it to the design experts to look at the shingles in situ and choose the one which melds best. Either of these two contrasts nicely with the concrete
4/5/2016 17:44	Like the variation of the surface	It might be less durable and prone to damage	Neutral
4/5/2016 10:34	Unique shape	unpainted wood would weather quickly	Neutral. The others look like they have not been maintained

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4/5/2016 8:23	Great natural option; discouraging to graffiti! Beautiful design; bravo—well done City of Calgary!	Concrete areas may be prone to graffiti because they're somewhat hidden. Otherwise it's great looking.	Neutral first choice, brown second, because it will fit into the park setting.
4/4/2016 19:10	Best look that fits in the neighborhood		Neutral. The grey looks too weathered, the brown is too dark and will draw too much attention to the structure.
4/4/2016 17:24		Does not have long terms sustainability	Neutral - let it age naturally as the nearby roofs have
4/4/2016 17:25			Grey - personal preference and blends best with tree colour of neighborhood

What is your Postal Code?

Submitted Date	What is your postal code?
4/11/2016 14:05	T2S 0P9
4/10/2016 13:38	T2S 1R1
4/8/2016 17:47	T2S0R4
4/8/2016 0:18	T2S 0P4
4/7/2016 17:21	T2S 2Y7
4/7/2016 13:44	T2N1p6
4/7/2016 11:53	T2S 0P9
4/7/2016 11:17	T2S 0R4
4/5/2016 20:31	T2S1T6

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4/5/2016 19:55	T2S 0G4
4/5/2016 19:47	T2N 1P7
4/5/2016 18:56	t2s 0r3
4/5/2016 17:50	T2S 1P9
4/5/2016 17:46	T2S1P9
4/5/2016 17:45	
4/5/2016 10:35	T3M2C3
4/5/2016 9:36	T2S 1T4
4/5/2016 8:23	T2S 1V2
4/4/2016 19:43	T2S1T9
4/4/2016 19:19	T2S 0R3
4/4/2016 19:10	T2S 1T5
4/4/2016 17:25	T2S 1P7