

**Green Line Southeast Transitway  
January 20 – Public Information Session  
SUMMARY OF COMMENTS RECEIVED**

January 20, 2015	Fort Calgary-Area 1	# Attendees = 227	Comments Forms Received = 142
January 21, 2015	Cranston Centre-Area 3	# Attendees = 161	Comments Forms Received = 85
January 22, 2015	Glenmore Inn-Area 2	# Attendees = 231	Comments Forms Received = 138

**OVERALL SUMMARY**

Three Public Information Sessions were held in January 2015 for the Green Line Southeast Transitway Project. The purpose of these sessions was to inform interested stakeholders and citizens adjacent to the southeast alignment, about the upcoming engineering and design work to be done, land use studies to be conducted, and outline how interested citizens can be involved in the process.

Also on display was information showing where early road works projects are underway. These selected improvements were chosen in response to information collected from citizens in January 2012.

These improvements will increase transit reliability and shorten ride times on the 302 BRT Route in the short term, and they are the first step in building the infrastructure for the Southeast Transitway.

For more details about the information presented, a copy of the display boards can be found at: [www.calgary.ca/greenline](http://www.calgary.ca/greenline)

A total of 619 people attended the three Information Sessions and a high percentage of them (approx 58%) filled out comment forms (see chart above). The following information provides more details about what people said on the comments forms.

**COMMENTS SUMMARIZED:**

Most individuals provided detailed comments, covering a range of topics, outlining their concerns or suggestions about particular items. All of the comments were categorized into themes. As you would expect certain themes were more common in a particular area of the project. For instance, comments on the proposed alignment refinements

came up several times in both Area 1 and Area 2, but was mentioned only once in Area 3. In Area 3 comments on parking came up more often than in the other areas. Overall, the most mentioned topic was around Transit Service – existing issues and future hopes.

**THEMES**

Following is a list of the themes that emerged from the most often mentioned topics, along with a few points for each one to provide an example of the

type of comments received. The list is in alphabetical order.

Alignment

- The majority of the comments were suggestions for adjusting the alignment to be more accessible to surrounding communities.
- Several people suggested moving specific stations (i.e. Quarry Park, Lynnwood, Auburn Bay) to be more accessible for transit users.
- Some people support the alignment option on 11 Street SE.

### Parking

- All of the comments related to parking specified the desire to have lots of parking near the stations.
- Some people were concerned about on street parking in the community once the Transitway is in use.

### Project Overall

- While many people expressed support for the Green Line SE, some people said they are worried about things like crime, personal safety, increased traffic in the community, vandalism, property acquisition, etc.
- Some people are concerned about existing contamination in the Ogden area.
- Several people wanted to know more about how pedestrians and cyclists will be accommodated.
- Many people are anxious to get the project started.
- Some are concerned about how long it will take to make LRT a reality.

### Public Engagement/Communications

- Several people indicated they were interested in participating in the public engagement process.
- There were several requests for more information about the engagement process, the overall project and timelines, and also requests for definitions of terms such as BRT, Transitway, etc.

### Station Design

- Several people said they would like to see low profile stations that showcase community enhancing design, and with good functionality for Calgary weather.
- Some people expressed a desire for heated waiting areas and covered stations.

### Transit Oriented Development

- Several people said they are excited about redevelopment in their area.
- A few said they are not in favour of Transit Oriented Development.

### Transit Service

- Overall, the comments on transit service were focused on the need to improve service reliability in the southeast.
- Several people commented on specific issues related to current transit routes with several people suggesting potential solutions for immediate resolution.

**OTHER INFORMATION COLLECTED:**

Strongly Agree	Agree	Disagree	Strongly Disagree	Not Sure
----------------	-------	----------	-------------------	----------

1) The information boards provided a good overview of the upcoming work and public engagement.	104	231	13	9	5
2) The information boards were clear and easy to understand.	90	226	30	7	5
3) The information boards provided a good overview of the work underway to improve service in conjunction with the SE Transitway.	68	227	31	8	13
4) The resource people were able to answer my questions.	152	157	26	7	10
5) Attending the Information Session today was a good use of my time.	119	210	12	4	10

6) How did you hear about this Open House? (Circle all that apply)

Website	E-mail	Twitter	Bold Sign	Some one Else	Cmty Assoc	Metro Ad	Email CTransit	Other
66	73	16	153	71	84	21	7	7

7) On average, how often do you use Transit?

Daily	2-4 X / wk	Weekly	1-2 X/ mo	1-2 X/ yr	Never
78	27	16	66	106	27

8) Your age group.

<15	15-19	20-30	31-40	41-50	51-60	60+
3	10	34	74	74	79	60

9) Gender

Male	Female
570	163

**Greatest # of Attendees were from:**

- Auburn Bay
- Cranston
- Douglasdale
- Downtown
- Inglewood
- Lynnwood
- Mahogany
- McKenzie
- New Brighton
- Ogden/Millican
- Prestwick
- Quarry Park
- Ramsay
- Riverbend