



# Calgary



## This is my neighbourhood – Bankview

Over the last year, residents of Bankview identified ways to help their neighbourhood become an even better place to live, work and play.

Residents outlined what was important to them, focusing on the themes of people, places, programs and possibilities. These discussions led to the development of Bankview's key neighbourhood themes: *safe, play, heritage, walkable*.

The City then worked with residents to identify projects that would support the vision and be possible in their neighbourhood. Residents prioritized the projects and City Administration ensured they could be implemented.

The following is a summary of programs, services and/or small-scale infrastructure improvements that The City of Calgary will implement in partnership with residents of Bankview:

Improvement Project	Project Details	Impact to Neighbourhood	Target Completion Date
Lighting in Buckmaster Park	The City will work with the community to find ways to possibly add additional lighting within the park.	Assessing the space to make it safer and a more attractive gathering place for the community.	2017
Older Adult Programming	A weekly social program designed to bring neighbourhood residents together.	Increasing recreation programming in the neighbourhood by offering opportunities for older adults to connect.	Fall 2016
<a href="#">Park n' Play and Stay n' Play</a>	A free one-week summer recreation program for children.	Provides an opportunity for children and their families to come together while encouraging recreation and play.	August 8-12, 2016

<a href="#">Pathways and Parks Map</a>	The City will work with the community to develop a neighbourhood map of how to access local amenities by walking or cycling.	Will help increase resident's knowledge of neighbourhood greenspaces and play spaces.	Fall 2016
<a href="#">Pet Education Program</a>	A free City-led information session on proper pet ownership and pet safety.	Pet education helps create a family friendly neighbourhood that is safe and enjoyable for all.	Fall 2016
Wrapped Garbage Bins	The City will work with the community to identify selected garbage bins which will be wrapped with a vinyl art design.	Adding art and celebrating the neighbourhood's heritage to create a sense of place and vibrancy.	Fall 2016

### Resident Priority Survey Results

[Click here](#) for an overview of the feedback we received from residents of Bankview in November 2015 on which requested programs, services and/or small-scale improvement projects they wanted to prioritize in their neighbourhood.

### Existing City Programs and Services in your Neighbourhood

The following is an overview of your neighbourhood's requested programs, services and/or small-scale improvement projects which are already being delivered by The City:

Requested Project	Project Details
Bylaw Presence	<p>The City employs enforcement officers and peace officers whose primary responsibility is to ensure that Calgary is a place where pets, their owners and their neighbours can live together in harmony.</p> <p>They enforce a variety of bylaws including the <a href="#">Responsible Pet Ownership Bylaw</a> &amp; <a href="#">Community Standards Bylaw</a>. The City also partners with citizens and communities to resolve issues through education and enforcement, investigating <a href="#">complaints</a> and reunite lost pets with their owners.</p>
Graffiti	The City encourages everyone to help keep our communities safe and clean by recording, reporting and <a href="#">removing graffiti</a> . If you see graffiti in progress, call <a href="#">911</a> . Existing graffiti can be reported through <a href="#">311</a> .

Nimmons Park	Nimmons Park experienced significant damage due to “Snowtember 2014”. Restoration of a relocated playground has taken place in this local greenspace over the past two years. To learn more please call <a href="#">311</a> .
Older Adult Programming	There is currently an older adult fitness program occurring at Bankview Community Association. For more information please call <a href="#">311</a> .
Pathways and Wheelchair Ramps	The City has an <a href="#">annual plan</a> that outlines <a href="#">pathway</a> improvements. The addition of a pathway and wheelchair ramp are planned for 14th St. and Prospect Ave. S.W. in 2016.  Additional improvements to community pathways are currently planned for 2017.
Pathway Snow Clearing	A <a href="#">map</a> is available to see which pathways are cleared by the City. Crews are committed to clearing pathways within 24 hours of when snow stops falling. Workers will clear snow on sidewalks adjacent to parks within 72 hours. Residents can also <a href="#">submit a pathway snow clearing request</a> or call <a href="#">311</a> for more information.
Playgrounds	The City will meet with residents and the community association to discuss options to <a href="#">repair and/or upgrade the neighbourhood playgrounds</a> . If you have any questions or safety concerns about the playgrounds in your neighbourhood, please contact <a href="#">311</a> .
Police Services	<a href="#">Calgary Police Service</a> is committed to reducing crime in the community by working with community partners. Click <a href="#">here</a> to learn more about current projects in your neighbourhood.
Pothole Repairs	<a href="#">Repairing potholes</a> is a major part of The City’s continual maintenance. Repairs usually begin in April and continue throughout the summer months. These are scheduled by severity, with the most severe being repaired first. You can help by reporting a pothole by using <a href="#">311</a> or submitting an <a href="#">eServices request</a> .
Secondary Suites	<a href="#">Secondary suites</a> are self-contained living spaces located within a single-detached home or backyard. They have a separate entrance and independent cooking, sleeping and bath area. All legal and safe secondary suites require a parking space on the property and amenity such as a small green space or balcony for residents to enjoy.  Only certain Land Use Districts allow secondary suites. A home owner has the right to apply for a <a href="#">Land Use Re-Designation</a> if the current Land Use does not allow for it. Please note that illegal secondary suite owners can be charged under the Safety Codes Act for code deficiencies.

Sidewalk Repairs	From mid-March to mid-October, sidewalk repairs occur on the streets, curbs, gutters, lanes and sidewalks of Calgary. To learn more about this work, or to report a damaged sidewalk, visit <a href="http://Calgary.ca/concrete">Calgary.ca/concrete</a> .
Spring Street Cleaning	<a href="#">Spring street cleaning</a> is an annual City program that begins in April and runs until the end of June.
Street Signs	New street signs were installed in 2015 for street parking, playgrounds and bike routes.
Traffic Calming	<p>The process for traffic management measures such as speed bumps, speed tables, curb extensions, raised medians and traffic circles are outlined in The City's <a href="#">Traffic Calming Policy</a>.</p> <p>Please note that this process takes a significant amount of time and requires specific information regarding the concerns at the location.</p> <p>Due to the lack of information at this time, we are unable to move forward with any concerns shared during engagement. We encourage residents to review The City's <a href="#">traffic calming measures</a> or contact <a href="#">311</a> to submit a request for consideration.</p>

### Community Champion Opportunities

The following programs, services and/or small-scale improvement projects were requested by residents as part of the This is my Neighbourhood program.

As a next step, The City requires a local Community Champion to lead each of these projects. If you are interested in becoming a Community Champion for one of the opportunities listed below, please contact your local neighbourhood partnership coordinator - Jenna Findlater at [jenna.findlater@calgary.ca](mailto:jenna.findlater@calgary.ca).

Requested Project	Project Details
Back Lane Paving	Back lane paving is a citizen initiated local improvement. If you are interested in the process of requesting an improvement please call <a href="#">311</a> or submit an <a href="#">eServices request</a> .
Community Events	The <a href="#">Bankview Community Association</a> hosts several community events throughout the year including an annual Stampede Breakfast.

Community Garden	A group of volunteers have worked to construct and maintain <a href="#">a community garden</a> located in Upper Buckmaster Park near 23 Ave. and 16 St. S.W.
Soccer Field Care and Maintenance	The soccer field in Bankview is currently maintained by the <a href="#">Bankview Community Association</a> .

### Requests Outside of The City's Role

The following list of requested programs, services and/or small-scale infrastructure improvements are outside of The City's roles and responsibilities within your neighbourhood.

Requested Project	Project Details
Child Care	<p>There are many different options available for child care in Calgary.</p> <p>One place to learn more is through <a href="#">Alberta Human Services</a> who regulate child care through the Child Care Licensing Act.</p> <p>You can also call <a href="#">211</a> or visit <a href="#">informAlberta</a> to find a child care provider near you.</p>
Retail Stores	<p>The City does not have any policies or procedures in place to formally request - or block - the addition of a specific type of retail store.</p> <p>For more information on your neighbourhood's long-term planning and development, visit the <a href="#">Bankview Area Redevelopment Plan</a>.</p>
Schools	<p>The development of schools within the community is managed by the school boards.</p> <p>For more information please contact your <a href="#">Public School Board Trustee</a> or <a href="#">Catholic School Board Trustee</a>.</p>

### Status of Other Requested Improvement Projects

The following is a list of requested programs, services and/or small-scale improvement projects that we heard from you as part of our This is my neighbourhood engagement process. We explored the possibility of developing each project, but unfortunately, it was not possible for The City to proceed due to a variety of logistical and resource constraints.

Requested Project	Project Details
Crosswalks	A total of nine local <a href="#">crosswalks</a> locations were tested by The City in 2015. The <a href="#">test results</a> showed that the locations did not meet The City's minimum requirements for a crosswalk to be installed.
Power Outlets in Buckmaster Park	After further investigation, it was determined that the addition of power outlets in Buckmaster Park was not feasible due to the associated costs. In addition, it would require lengthy road closures which would limit emergency vehicle access. Currently, 22 Ave. S.W. is required to always be open for emergency vehicle access.
Residential Speed Limits	Residential speed limits in Calgary are 50 km/hr unless otherwise posted. At this time, The City is not proceeding with implementation of blanket speed reductions on residential roadways. This includes pilot projects on a community specific basis.
Temporary Skatepark in Buckmaster Park	<p>After reviewing the request, it was determined that a temporary skatepark in Buckmaster Park was not possible due to lengthy road closures which would limit emergency vehicle access. Currently, 22 Ave. S.W. is required to always be open for emergency vehicle access.</p> <p>There are a number of <a href="#">mobile skateparks</a> that will set-up throughout Calgary this summer. The City also has several skateparks that are open <a href="#">year-round</a> including <a href="#">Shaw Millennium Park</a>.</p>