

Policies & Medical Disclaimer

Money Back Guarantee

Heather Woodruff Nutrition proudly stands behind its programs. To help you feel comfortable we offer a Money-Back Guarantee* If you are not absolutely satisfied with **The Calm Your Gut Program** you will receive a 100% refund upon submission of your completed Reintroduction Log (week #5) and attendance of all 5 classes

Questions or Concerns

The **Calm Your Gut** Program participants may direct program technical issues via email: info@heatherwoodruffnutrition.com. Questions regarding program support may be directed to the **Calm Your Gut Facebook Group**

The **Calm Your Gut** VIP participants have unlimited email support for the duration of the program (4 weeks). All questions can be directed to info@heatherwoodruffnutrition.com and will be responded to within 24 hours.

Medical Disclaimer

All material in this program (**Calm Your Gut Program**) is provided for your information only and may not be construed as medical advice or instruction. No action or inaction should be taken based solely on the contents of this information; instead, readers should consult appropriate health professionals on any matter relating to their health and well-being.

The information and opinions expressed here are believed to be accurate, based on the best judgment available to the authors, and readers who fail to consult with appropriate health authorities assume the risk of any injuries.

In addition, the information and opinions expressed here do not necessarily reflect the views of the author(s) of Heather Woodruff Nutrition. The publisher is not responsible for errors or omissions.

Cancellation Policy

For VIP clients booking one-on-one appointments.

Heather Woodruff Nutrition requires 24 hours' notice to cancel or change an appointment. If cancelling with 24+ hours' notice there will be no additional charge. If cancelling with less than 24 hours' notice a fee equal to 50% of missed appointments (\$50 for 90 minute appointments, \$27.50 for 45 min appointments) will be charged. If a client completely misses an appointment with no advance warning a fee equal to 100% of missed appointments (\$100 for 90 minute appointments, \$55 for 45 min appointments) will be charged. These fees apply regardless if a client has purchased a pre-paid program or not.

Missing in Action

For VIP clients booking one-on-one appointments.

Follow up appointments included in **The Calm Your Gut Program** VIP are valid for 3 months after the first 90 minute consultation. After this time any outstanding appointments will be considered void.

Terms & Conditions

Your access to and use of this program is subject to legally binding terms and conditions. Carefully read the following terms and conditions before take part in the Program. Your accessing or use of this program indicates your acceptance of the following terms and conditions and your agreement to be bound by them. The following terms and conditions form a binding agreement ("Agreement") between you and Heather Woodruff Nutrition. We may change these terms and conditions at any time without advance notice. Changed terms will become effective once posted on this program. Your continued use of this program after any change means you have accepted the changed terms and conditions. All references to money amounts in this Agreement, unless otherwise specified, are in Canadian dollars.

1) COPYRIGHT

Canadian Copyright Law

Copyright protection is automatic in Canada. A work need not be registered with the Canadian Copyright Office nor does it have to be marked with a © to indicate that it is copyright protected.

a) Restricted Uses

Unauthorized copying or commercial publication or exploitation of text, images, audio and video clips and other content of this program including publication, retransmission, broadcast, circulation, selling, reproduction or redistribution, except as authorized by Heather Woodruff Nutrition, is specifically prohibited. Anyone wishing to use any text, images, audio and video clips and other content for commercial use, publication, or any purpose other than fair dealing as defined by Canadian law, must request and receive prior written permission from Heather Woodruff Nutrition. You covenant and agree not to use any screen scraping, framing, bots, spiders, crawlers, avatars, intelligent agents or other automated processes on this website or its content, without Heather Woodruff Nutrition's written consent. Permission for such uses may be granted on a case-by-case basis at the sole discretion of Heather Woodruff Nutrition. A usage fee may be assessed depending on the type and nature of the proposed use.

b) Links to Third Party Websites

The Calm Your Gut Program contains links to third party websites. The linked sites and pages are not under the control of Heather Woodruff Nutrition and Heather Woodruff Nutrition is not responsible for the contents of any linked website. These links are provided as a convenience only and shall not be construed as an endorsement of, sponsorship of, or affiliation with the linked website by Heather Woodruff Nutrition.

c) Entire Agreement

These terms and conditions and any other legal notices, policies and guidelines of Heather Woodruff Nutrition linked to these terms and conditions constitute the entire Agreement between you and Heather Woodruff Nutrition relating to your use of the program and supersede any prior understandings or agreements (whether oral or written), claims, representations, and understandings of the parties regarding such subject matter. This Agreement may not be amended or modified except by Heather Woodruff Nutrition making such amendments or modifications available on this website.

e) Limitation of Liability and Indemnity

IN NO EVENT WILL Heather Woodruff Nutrition OR ITS AFFILIATES BE LIABLE FOR ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL (INCLUDING AMONG OTHER THINGS LOSS OF REVENUE OR PROFITS), PUNITIVE, OR EXEMPLARY, DAMAGES OF ANY KIND OR SUBJECT TO EQUITABLE OR INJUNCTIVE REMEDIES (WHETHER BASED ON BREACH OF CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE) ARISING OUT OF ACCESS TO, OR USE OF THIS WEB SITE, OR DELAY OR INABILITY TO USE THIS WEB SITE, OR ANY INFORMATION CONTAINED IN THIS WEB SITE. NOTHING IN THIS LIMITATION OF LIABILITY SHALL EXCLUDE LIABILITIES NOT PERMITTED TO BE EXCLUDED BY APPLICABLE LAW. As a condition of your use of this program, you agree to indemnify Heather Woodruff Nutrition and its affiliates from and against any and all liabilities, expenses (including legal fees) and damages arising out of claims resulting from your use of this website, including without limitation any claims alleging facts that, if true, would constitute a breach by you of these terms and conditions.

PRIVACY

This privacy policy is for this Heather Woodruff Nutrition and governs the privacy of its users who choose to use it.

The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, the website, the program and website owners. Furthermore the way this program processes, stores and protects user data and information will also be detailed within this policy.

The Website

This website (www.heatherwoodruffnutrition.com) and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies to all CAD national laws and requirements for user privacy.

Contact & Communication

Users contacting Heather Woodruff Nutrition and/or its owners do so at their own discretion and provide any such personal details requested at their own risk. Your personal information is kept private and stored securely until a time it is no longer required or has no use. Every effort has been made to ensure a safe and secure form to email submission process but we advise users using such form to email processes that they do so at their own risk.

Heather Woodruff Nutrition and its owners use any information submitted to provide you with further information about the services they offer or to assist you in answering any questions or queries you may have submitted. This includes using your details to subscribe you to any email newsletter program Heather Woodruff Nutrition operates but only if this was made clear to you and your express permission was granted when

submitting any form to email process. Or whereby you the consumer have previously purchased from or enquired about purchasing from the company a product or service that the email newsletter relates to. This is by no means an entire list of your user rights in regard to receiving email marketing material. Your details are not passed on to any third parties.

External Links

Although Heather Woodruff Nutrition only looks to include quality, safe and relevant external links users should always adopt a policy of caution before clicking any external web links mentioned throughout this website.

The owners of Heather Woodruff Nutrition cannot guarantee or verify the contents of any externally linked website despite their best efforts. Users should therefore note they click on external links at their own risk and this website and its owners cannot be held liable for any damages or implications caused by visiting any external links mentioned.

Social Media Platforms

Communication, engagement and actions taken through external social media platforms that Heather Woodruff Nutrition participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform respectively.

Users are advised to use social media platforms wisely and communicate / engage upon them with due care and caution in regard to their own privacy and personal details. Heather Woodruff Nutrition will never ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

This website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. Users are advised before using such social sharing buttons that they do so at their own discretion and note that the social media platform may track and save your request to share a web page respectively through your social media platform account.



Heather Woodruff

CERTIFIED NUTRITIONAL PRACTITIONER
