

**May 22, 2020**  
**10:00 a.m. – Via Skype**  
**Public Email – [Covid19ReopenCity@brampton.ca](mailto:Covid19ReopenCity@brampton.ca)**

**Task Force Participants:** Regional Councillor Martin Medeiros – Wards 3 & 4 (**Chair**)  
Regional Councillor Pat Fortini – Wards 7 & 8 (**Seniors Support Task Force (Co-Lead)**)  
Regional Councillor Gurpreet Dhillon, Wards 9 & 10 (**Seniors Support Task Force (Co-Lead)**)  
Mikkel Marr, Director, Organizational Performance and Strategy, Office of the CAO (**Staff Lead – Moderator**)  
Rob Gasper, Director, Parks Maintenance & Forestry  
Anand Patel, Director, Recreation, Community Services  
Chris Hogg, Supervisor, FCCC – Seniors Centre, Community Services  
Kathryn Trojan Stelmaszynski, Advisor, Emergency Management  
Emily Sung, Advisor, Performance Measurement – Working Group Coordinator  
Chandra Urquhart, Legislative Coordinator

**Others Present:** Mayor Patrick Brown  
Regional Councillor Paul Vicente – Wards 1 & 5  
Yvonne Sinniah, Manager, Strategic Community Development and Program Partnerships  
Daniella Balasal, Planner, Planning and Economic Development

**Notes**  
**Reopening and Recovery Working Group**

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The meeting commenced at 10:03 a.m. and adjourned at 11:02 a.m.

**Agenda**

1. Introductions – Mikkell Marr
2. Update on the Working Group - Councillor Medeiros
3. Update from Seniors Support Task Force – Councillor Fortini, Councillor Dhillon
4. Update from Parks and Rec – Anand Patel, Rob Gasper
5. General emergency operations – Business Continuity Update – Kathryn Trojan Stelmaszynski
6. Questions and comments from the groups – ALL – Call for last question
7. Closing Remarks – Councillor Medeiros

**Introductions**

Mikkell Marr, Director, Organizational Performance and Strategy, Office of the CAO, welcomed staff and members of the public on the call. Mr. Marr advised that Regional Councillor Medeiros is leading the Recovery and Reopening Working Group. Regional Councillor Fortini and Regional Councillor Dhillon are the Co-Chairs of the Seniors Support Task Force and they were both also participating.

Mr. Marr advised that this call was part of the City's stakeholder consultation meetings for the purpose of receiving feedback and suggestions from seniors as the City moves to recovery and reopening.

Mr. Marr introduced City staff on the call and advised that they will provide updates on various recreational programs/services and respond to questions.

**Update on the Working Group – Regional Councillor Medeiros**

Regional Councillor Medeiros expressed appreciation for work being done by the Seniors Support Task Force. He advised that he will seek the guidance of Councillors Dhillon and Fortini, Co-Chairs of the Seniors Support Task Force on the recommendations to support seniors that are brought forward from this meeting.

Councillor Medeiros provided an overview of the Provincial guidelines with respect to recovery and reopening. Given that public safety is a key priority, Councillor Medeiros noted the City will take the advice of the Peel Public Health as we move forward to reopen facilities cautiously and resume programs and services. The following was noted:

- Peel Public Health advised that on May 25<sup>th</sup>, some select recreational amenities may be reopened with stringent social distancing and hygienic measures
  - 21 tennis courts and 7 pickle ball courts reopened
  - Peel Village Golf Course scheduled to reopen on the weekend
  - Specific hours are scheduled for seniors

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Councillor Medeiros referenced an online survey that provides the opportunity for the public to provide feedback on reopening of City facilities. Three key questions for seniors were as follows:

- What were major concerns?
- What supports and resources were required from the City of Brampton?
- What health and hygienic measures would be considered sufficient to ensure comfort and safety to use recreational facilities?

Councillor Medeiros encouraged the completion of the online survey on the City's Website, in addition to submitting concerns and suggestions by email at [Covid19ReopenCity@brampton.ca](mailto:Covid19ReopenCity@brampton.ca)

**Update from Seniors Support Task Force – Regional Councillor Fortini, Regional Councillor Dhillon**

Councillor Fortini reiterated the comments by Councillor Medeiros regarding the continued efforts required to ensure social distancing and public safety, and the need for feedback and suggestions from seniors to assist the City in its efforts to continue to provide support. Councillor Fortini summarized the contributions of the Senior Task Force volunteers and highlighted some of the services and support they have been providing:

- Grocery delivery
- Pick up and delivery of medical prescriptions

Councillor Fortini encouraged seniors to contact himself and Councillor Dhillon directly with suggestions and concerns.

**Update from Parks and Recreation**

Staff provided information on various programs, reopening of parks and outdoor sports facilities, highlighting the following:

- Seniors Digital Café program – connecting beyond walls – links will be provided on web page
- Low intensity fitness video workouts
- Printable challenging games such as crosswords
- Various avenues of communication with seniors to advise what programs and services are available to them
- Tennis courts are reopened – signage to indicate specific senior hours
- Other facilities will be reopened as guided by the Province and as advised by Peel Public Health

Staff explained that feedback from seniors are required on the reopening of the various parks and recreational facilities. All requests, suggestions and concerns expressed will be noted and considered as the City moves to recovery.

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Mr. Marr advised that the City has received questions pertaining to seniors' needs regarding recreational facilities. Questions include the following:

- Will specific senior hours be allotted upon reopening at recreational facilities?
  - staff are working with all the groups to see how this can be implemented – while taking the advice of Peel Public Health to ensure everyone is safe
- Will cleaning frequency be increased at recreational facilities and seniors' centres?
  - staff will be cleaning buildings with increased frequency by disinfecting surfaces such as, washrooms, door handles/knobs, elevators and handrails
- What additional controls will be provided to ensure social distancing?
  - staff are working closely with Peel Public Health to ensure the best measures are in place to protect the public and staff – such as, signage on the floor to indicate social distancing, signage in elevators and stairs, and also in areas where counter service is provided
- Will the schedule of activities at the Flower City Senior Centre be rearranged to allow more time between activities?
  - staff will be guided by the government bodies on this request with health and safety of seniors being the priority
- Whether grocery delivery to seniors will continue to be supported?
  - City is continuing to offer support to seniors through the grocery delivery program – two options available to have the groceries delivered to them

**Questions as earlier noted by Councillor Medeiros were presented to callers:**

- What were major concerns?
- What supports and resources were required from the City of Brampton?
- What health and hygienic measures would be considered sufficient to ensure comfort and safety to use recreational facilities?

Callers presented their questions/comments which included the following:

- How will physical and social distancing be ensured when recreation centres are operational – staff responded that across the board new measures will be put in place for all sports at all sites, such as signage on the floor and limiting seating at tables
- How will small/large groups who meet at facilities at a designated timeslot be accommodated – staff will work with groups to accommodate their needs as much as possible and times maybe adjusted as required
- How would seniors who do not have access to smart devices or who are not comfortable navigating technology be informed of services/programs – staff will contact groups to discuss this and ensure that seniors stay connected; other options include:
  - emails and brochures
  - options for automatic phone calls through Strategic Communications
  - Persons/groups may call 311 Service with any concerns
- Will there be drop-in programs offered to seniors in June given that June is seniors month and the OSGA Senior games are not taking place – staff noted

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drop-in games have not been discussed, however, consideration will be given to all suggestions and ideas

- When parks are reopened will seniors be able to sit on the park benches and socialize distantly – staff explained that before parks are reopened in the next few weeks, safety measures and social distancing will be a priority in accordance with the required guidelines
- Whether PPE (protective personal equipment) will be provided to seniors/groups, such as, gloves and masks – staff advised that PPE kits are provided to seniors when requested, however supplies are limited – groups may call 311 Service or send emails to: [Covid19seniors@brampton.ca](mailto:Covid19seniors@brampton.ca) to request supplies
- Major concern with respect to rules of social distancing at Transit stops not being observed and whether this will be addressed – staff advised that Enforcement and By-law Services staff will be notified to take the appropriate action
- June is seniors' month – how will the City show its appreciation for seniors – staff advised that this event will be discussed with the Mayor regarding a possible promotional announcement
- Will the number of patrons at recreation centres be limited and will they be required to wear masks – staff advised that they are working with the Peel Public Health and the neighbouring municipalities to determine what measures would work best to address health and safety of all who attend the facilities
- CARP representative commented that their organization provide information through robocalls to all seniors who provide a contact phone number
- Suggestion that information be shared with all Members of Council regarding the needs of the seniors to ensure consistency of information

Staff reiterated that all supports, hygienic and cleaning measures, activity schedules, social distancing controls, safety practices, will be undertaken to ensure public safety at all City facilities. Safety measures/practices/supports will be re-examined based on feedback provided by seniors to determine what aspects may require improvements. Callers were encouraged to submit feedback/concerns/suggestions to staff.

**Closing Remarks – Mayor Brown and Councillor Medeiros**

Mayor Brown thanked participants for working with staff to address and accommodate their needs. He encouraged them to submit their concerns to the City as suggested in the call and reminded them their feedback is vital to assist the City in making the best decisions while being guided by the advice of Peel Public Health.

Councillor Medeiros reiterated his earlier comments, thanked everyone participating in the call. He expressed appreciation for the comments/questions/feedback provided and noted that the resulting recommendations will be discussed with Councillor Fortini, Councillor Dhillon and Recreation staff to determine the best practices to support seniors.

Mr. Marr thanked everyone and reminded them to visit the website at [www.brampton.ca/covid19](http://www.brampton.ca/covid19) for regular updates and to submit feedback/concerns/suggestions at the email address provided.