

Finding Consensus and Engaging Patients

Nov. 2019 Update

What's new this month with the Home to Hospital to Home Transitions Guidelines initiative?



If you have one minute:



1. Dozens of subject-matter experts reached consensus on guidelines during a modified Delphi in Oct.



2. Patients and families [met in Oct.](#) to work on recommending patient resources to be made available with the guidelines



3. More content coming in Dec. to the Home to Hospital to Home [engagement website](#)

If you have five minutes:

Keep scrolling



First time hearing about this initiative? What you need to know

What?

New Home to Hospital to Home Transitions Guidelines for the whole province coming in 2020

Why?

The new guidelines will help ensure Albertans have the support they need to safely transition from their communities, to hospitals and then back home again

Who?

The Primary Health Care Integration Network is facilitating development of the guidelines in partnership with stakeholder groups as well as patients and families

What's new

1

Dozens of subject-matter experts reach consensus on guidelines

- Around 25 subject-matter experts representing a broad group of stakeholders met in Red Deer to complete a modified Delphi, a technique that brings parties to consensus on a topic
- Participants discussed sections of the guidelines where consensus has not yet been reached and came to agreement on content for those sections
- This process helps ensure the guidelines reflect leading operational practices provincially, nationally and internationally
- Members of the Primary Health Care Integration Network Scientific Office are updating the guidelines based on consensus reached during this event
- Learn more about how the guidelines have been developed in partnership with stakeholders, including patients and families, [in this article from September's PHC Matters](#)

2

Patients and families speak for patients and families

- A team, co-led by patients, organized a Patient Discovery Day in October to better understand patient and family experiences with transitions in care
- They also explored what patient resources already exist in Alberta to help patients and families with transitions
- The team will recommend patient resources that should be made available with the Home to Hospital to Home Transitions Guidelines to help patients and families be equal partners in their care journey
- Read an article about the [Patient Discovery Day](#), which appears alongside this article in November's *PHC Matters*

What's next

3

Coming in December to the Home to Hospital to Home [engagement website](#)



- A survey with more questions about how the guidelines can be implemented in a way that works for your region and practice
- A draft of the new Home to Hospital to Home Transition Guidelines for you to explore



Get involved!

Have you visited our [engagement website](#) yet? If not, take a look and share your ideas for how to make transitions better for patients

Share your perspective and ask us anything!