

Downtown and Area Parking Engagement Summary November 30, 2017



Background

- Run from June 14 to July 28
- Multiple formats
 - Parking Blitz (Lakeshore and Downtown)
 - Parking Open House
 - Stakeholder Meetings
 - Community Market
- Three forms:
 - Downtown and Area Parking and Transportation Survey
 - Resident Only Feedback Form (Employers/Employees)
 - Resident Only Feedback Form (Residents)
- Online and Paper Option
- Registration required
- Widely promote through newspaper and social media



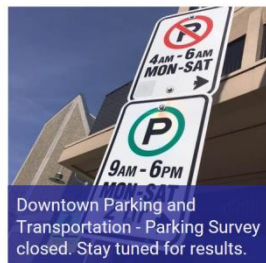
May – July 2017
Meetings with
businesses

Jun. 14, 2017
Parking Outreach
along Lakeshore Drive
and Downtown

June 22, 2017
Open House at
the Library



June 14, 2017
Downtown and
Area Parking
Survey and
Feedback Forms
start



June 24, 2017
Parking at the
Community
Market

July 15, 2017
Downtown and
Area Parking
Survey and
Feedback Forms
end

At-a-glance

30+

Conversations
with businesses

110+

Conversations at
the market

658

surveys completed
between June 14
and July 15

128

Resident Only Parking forms
from Employer / Employees

2700+

Visits to
shapeyourcity

140+

Conversations
Blitz Open House

101

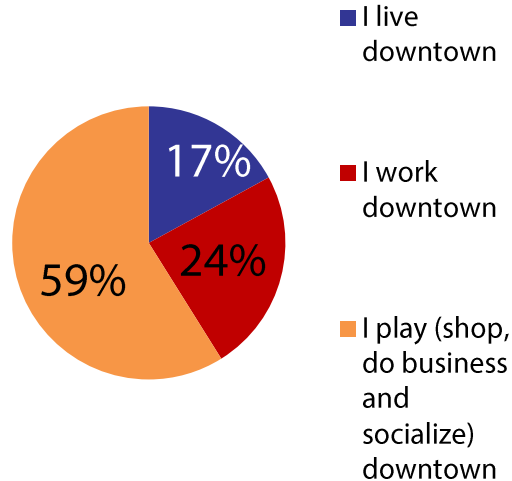
Resident Only Parking
forms from Residents

Downtown and Area Parking and Transportation Survey

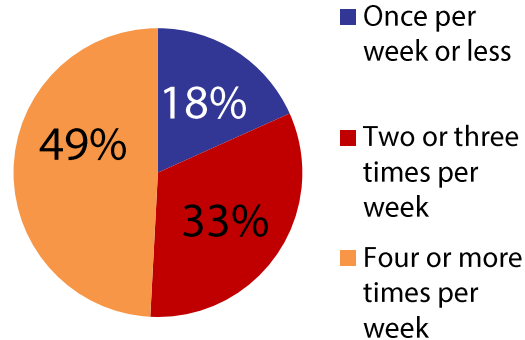


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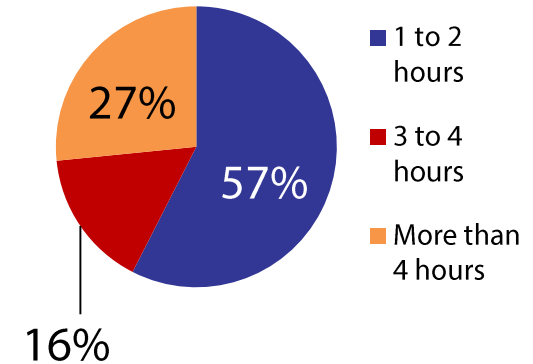
1. Which best describes your reason to travel downtown?



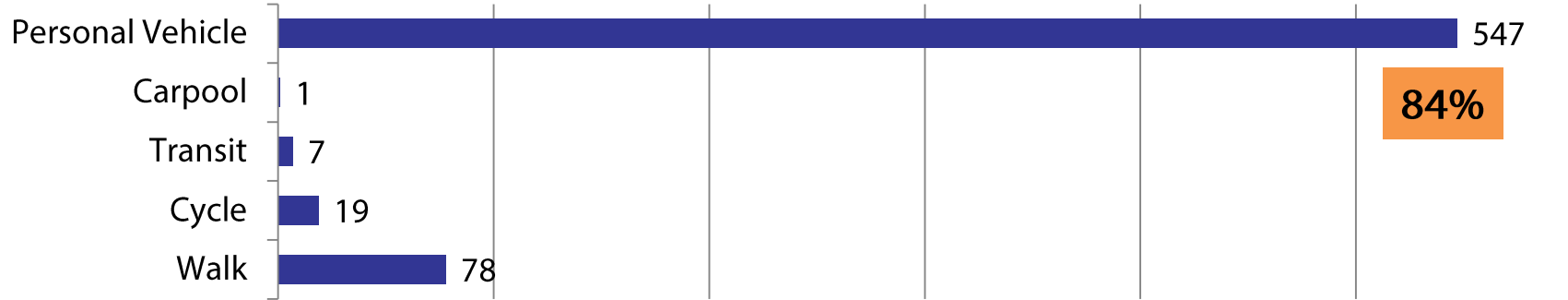
2. How often do you travel downtown?



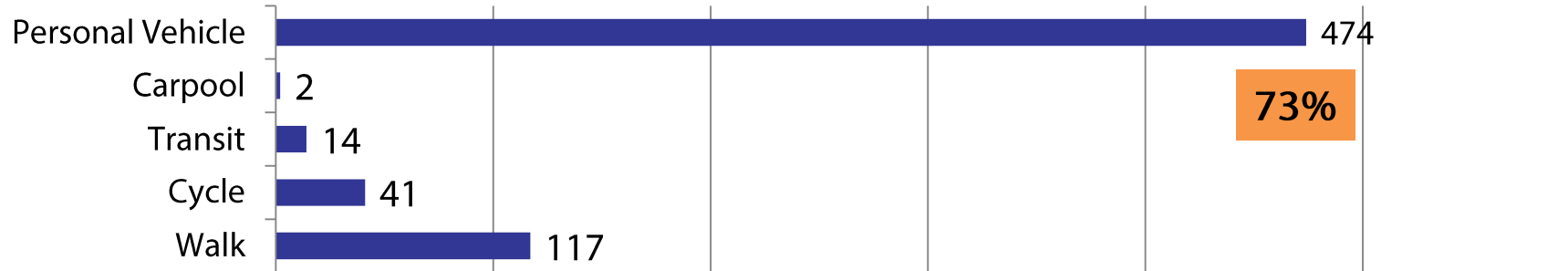
3. How much time do you spend per outing on a typical trip downtown?



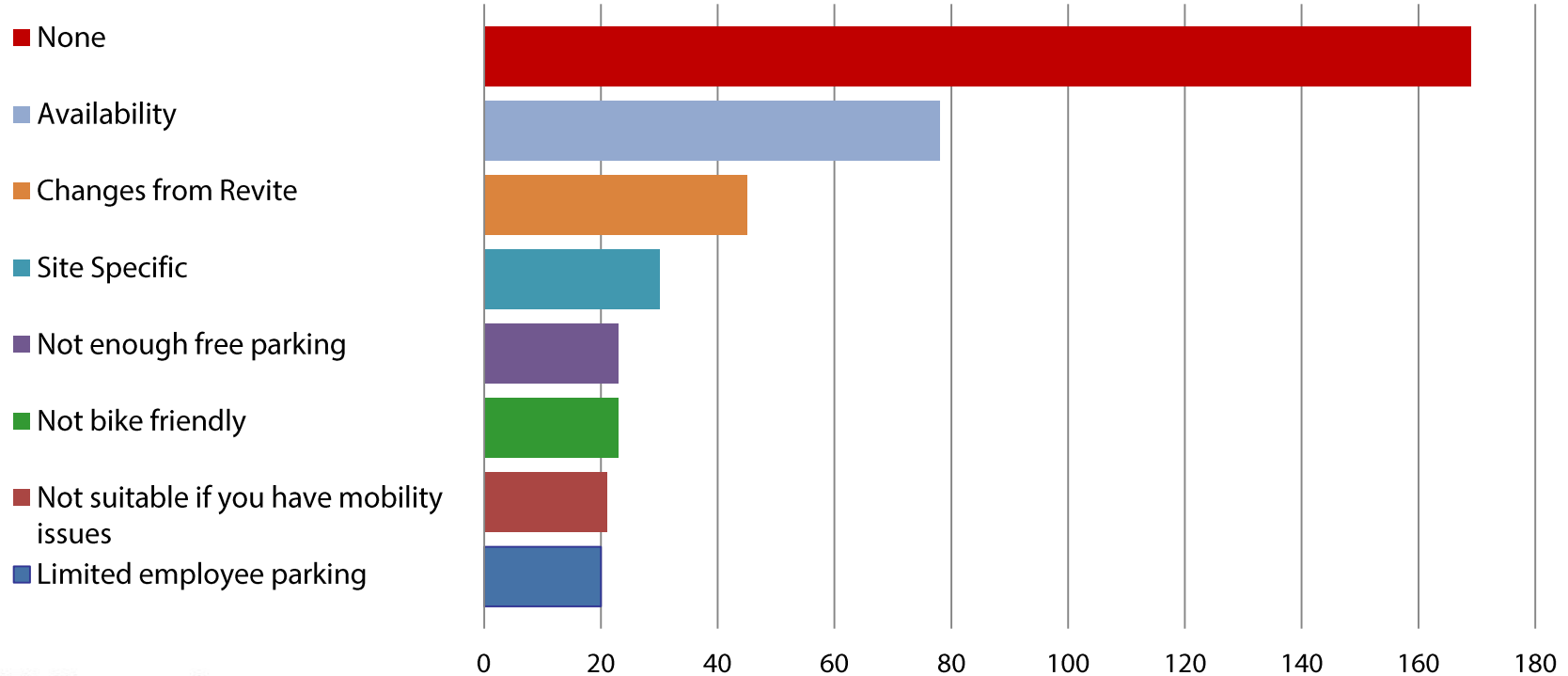
4. What is your primary way of travelling downtown for most trips?



5. What is your preferred way of travelling downtown for most trips?



6. Do you face any challenges to your travel downtown?

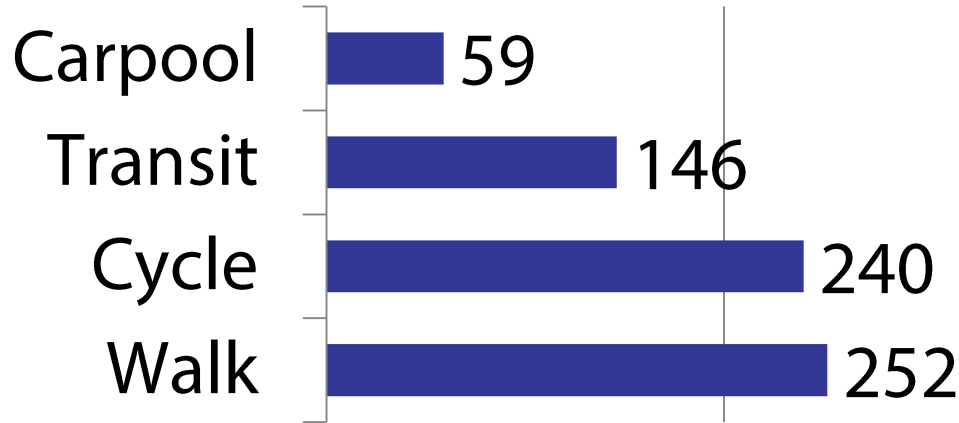


6. Do you face any challenges to your travel downtown?

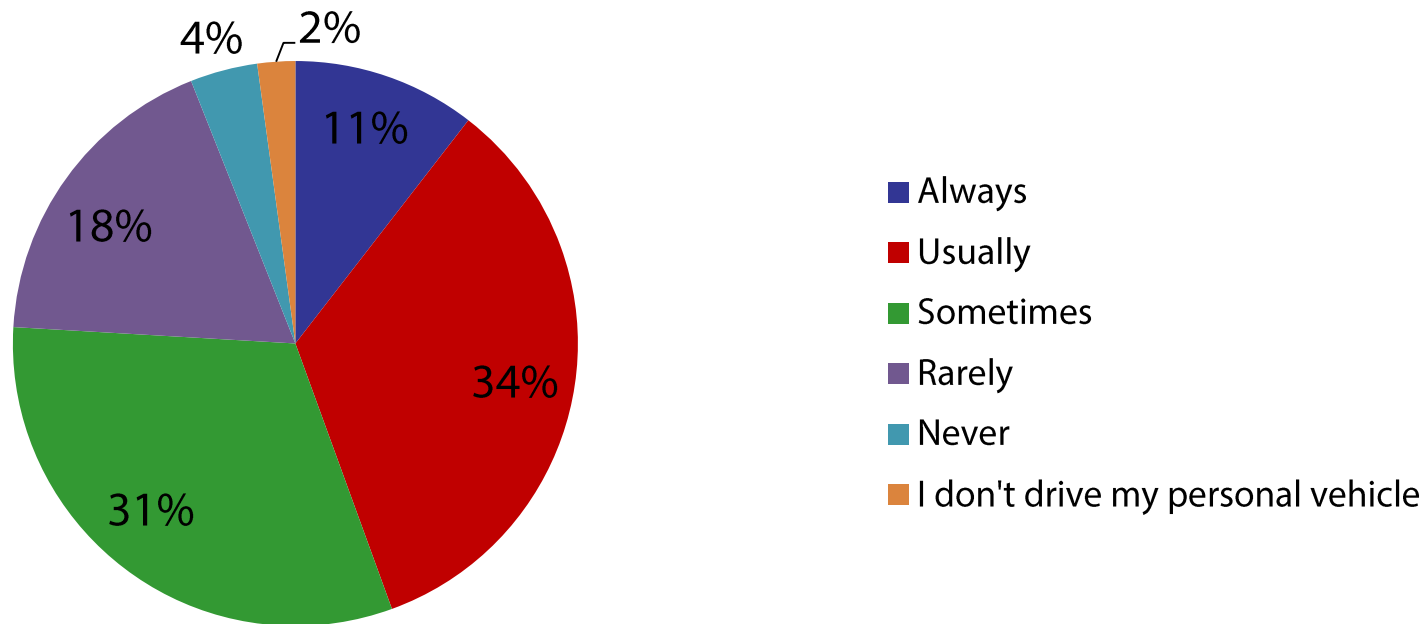
Other

- Confusing signage
- Lights downtown not in sync
- Fear for personal safety and security of property
- Need more bus times
- SOEC / Events
- Too many controls
- Need more Resident Only

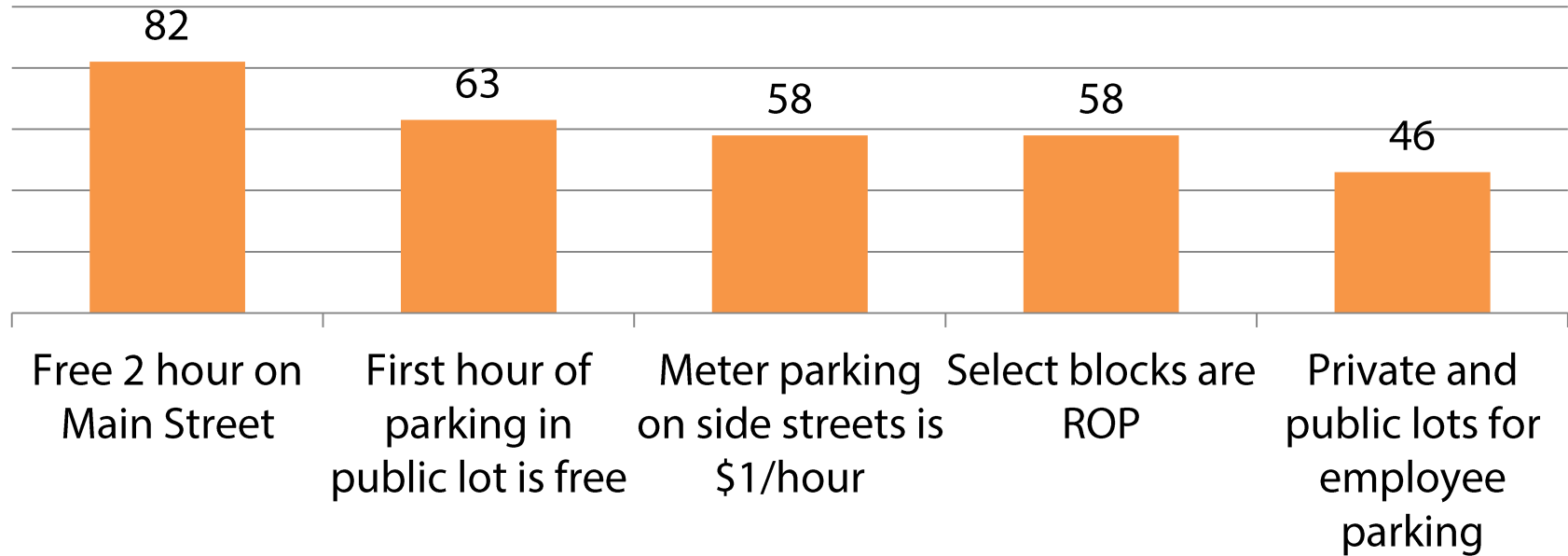
8. Which alternate forms of transportation downtown would you consider using? (Check those that apply.)



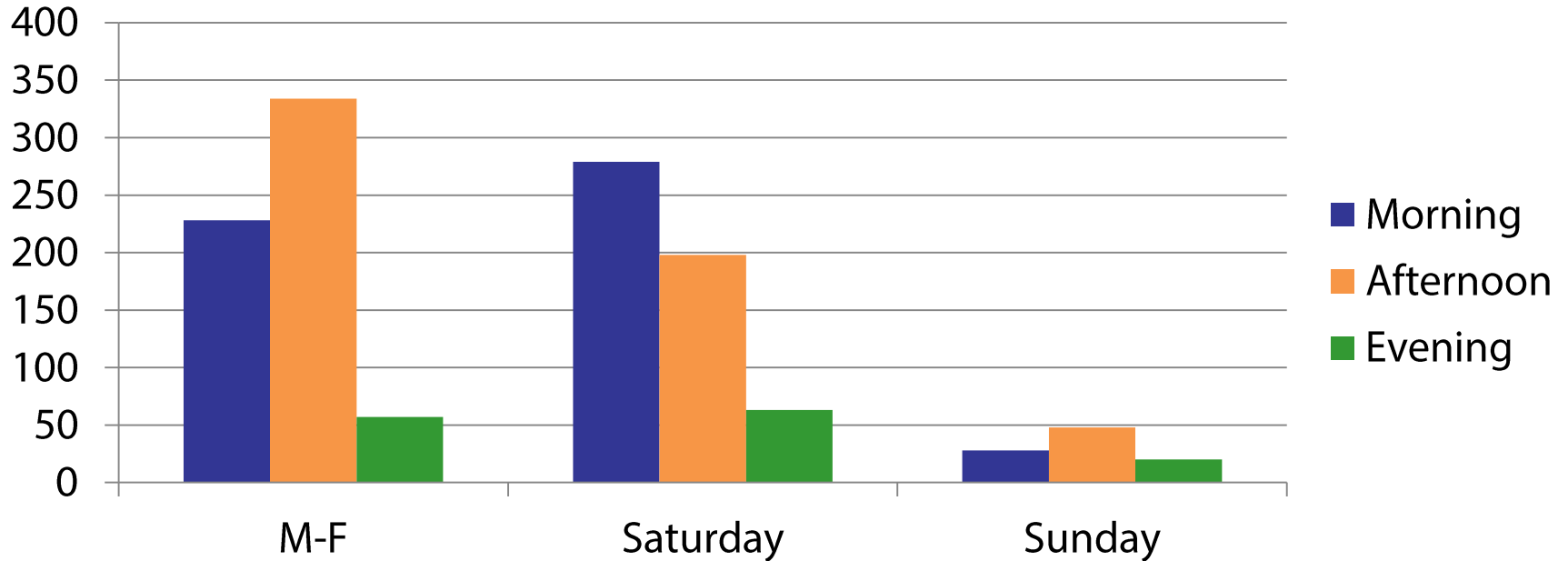
10. If you drive your personal vehicle, how easy is it to find the parking at or close to your destination?



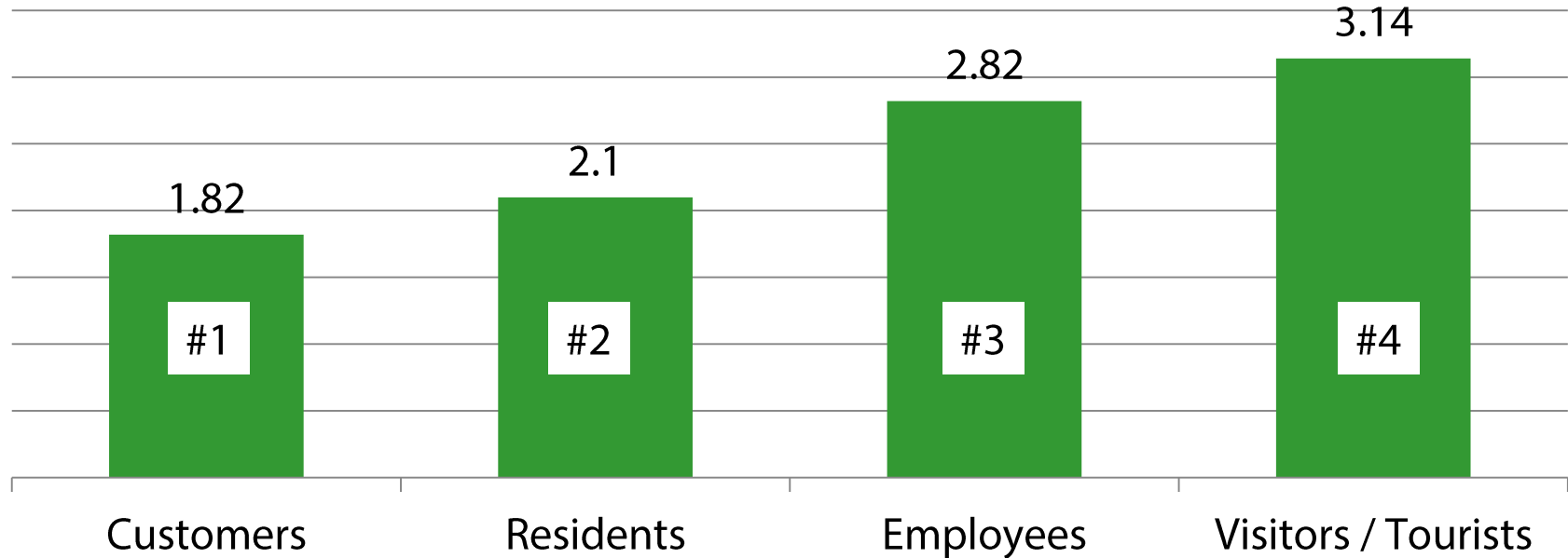
11. The City has parking programs in place to encourage shopping and business downtown while minimizing the impact of the activity on residents. Which programs are you aware of? (%)



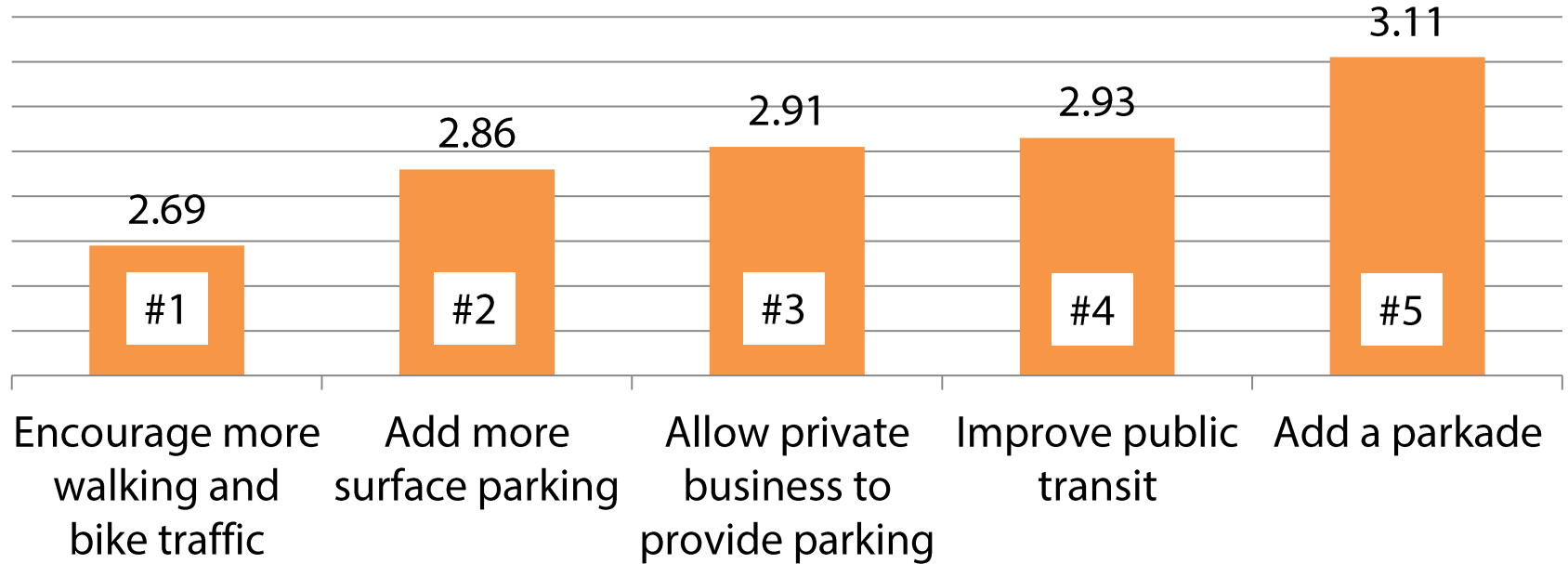
12. Are there certain times when it is more difficult to find parking than others? (Check those that apply.)



13. Who should have priority for parking downtown? (Ranking Question)



14. How would you address parking shortfalls in the future? Place in the order of priority. (Ranking Question)



What can be done to improve your travel downtown?*

Bike

- Improve security (reduce thefts)
- Improve safety (bike lanes downtown)
- Bike racks
- More bike routes
- Lake-to-lake route
- Bike pools

Park

- More free parking
- More angle parking
- More accessible
- Modernize pay systems
- Stricter enforcement
- Better security
- Designated carpool spots
- Promote options
- Reverse revitalization
- Motorcycle parking

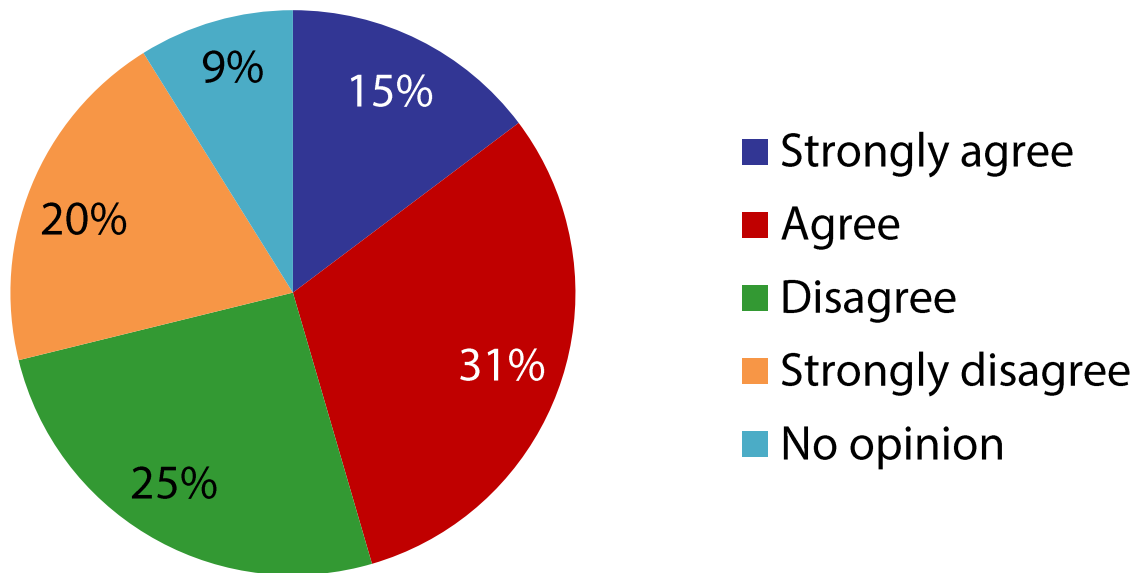
Transit

- More frequent
- Free for seniors
- More affordable
- Later service
- Park and ride
- Incentives
- Lake-to-lake shuttle

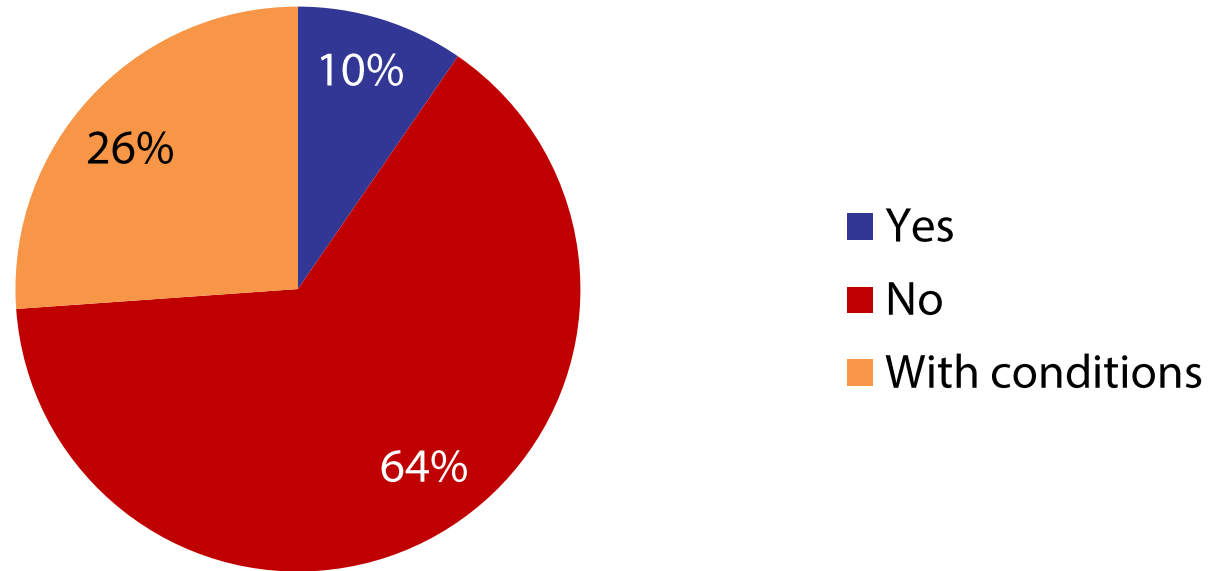
Other

- Synch lights on Main
- Add left turn lights
- Improve security
- Beautify routes (walking, biking, parking)
- Hop on trolley
- No variances for developers

16. Do you agree that parking should be self funding?



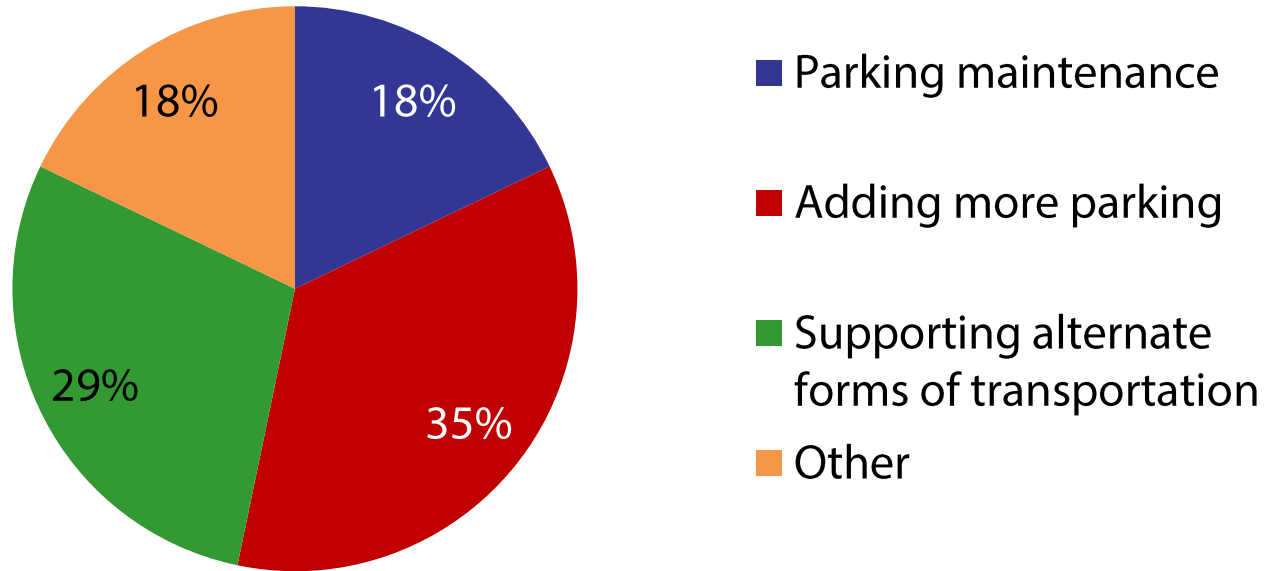
17. Do you support expanding user pay parking to Lakeshore Drive and Riverside Drive?



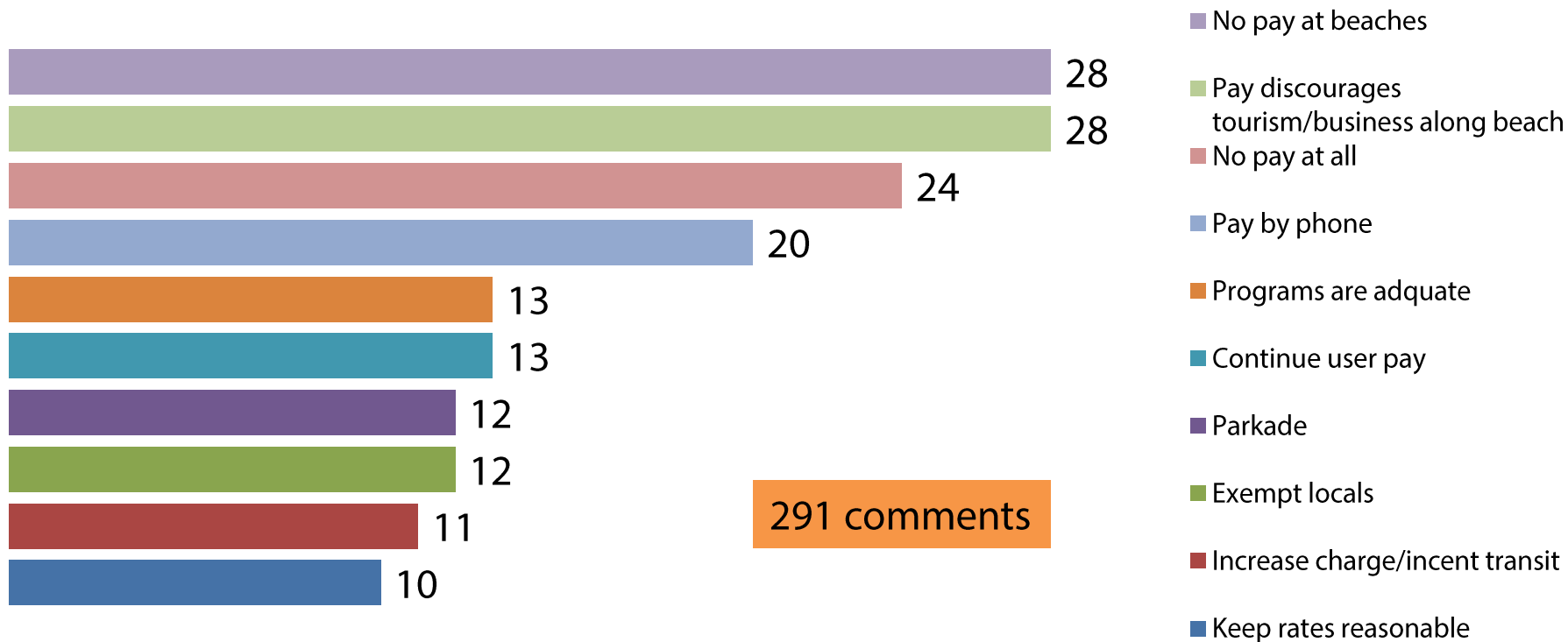
18. If you said with conditions, what conditions would you suggest?

- Free for first 3 hours
- Affordable (\$1/hour)
- Residents exempt
- Seasonal
- Not coin meters
- Not the full length of Lakeshore

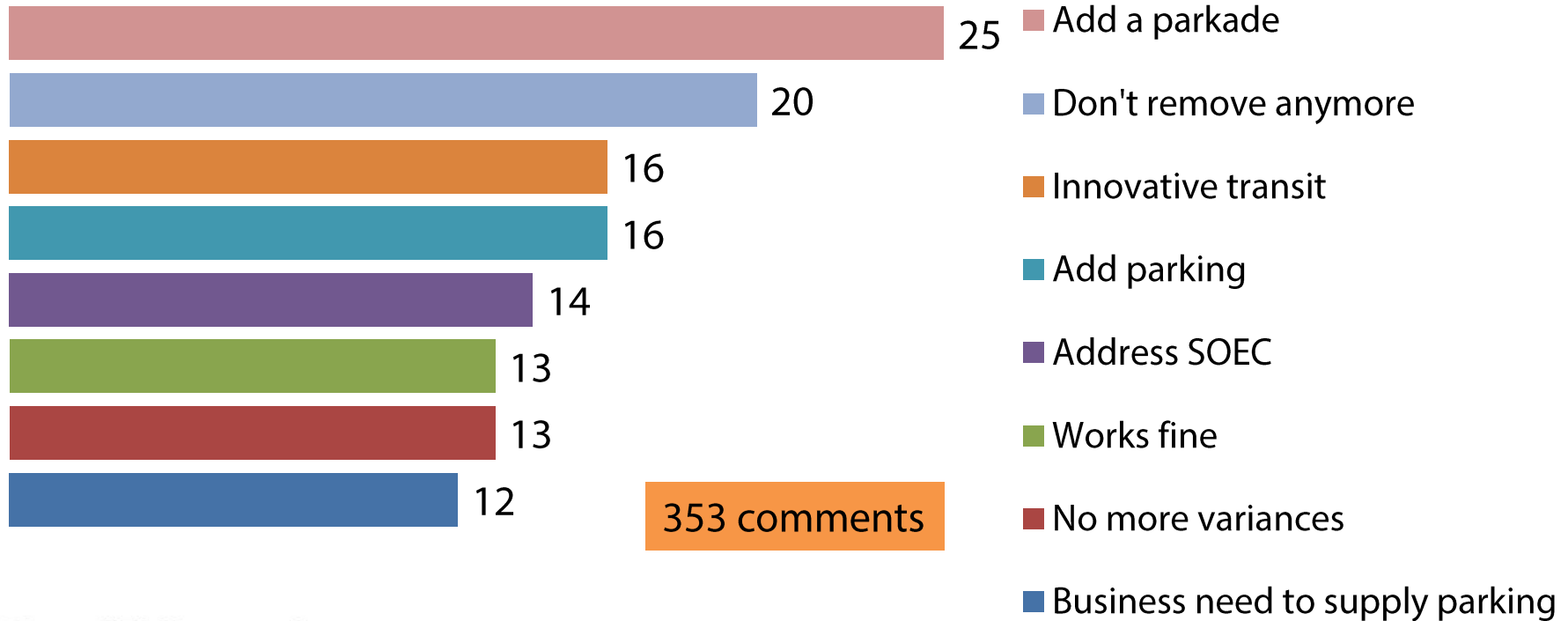
19. If you support user pay parking along Lakeshore Drive and Riverside Drive, where would you want the revenue directed?



20. Do you have any other suggestions for user pay parking?



21. Do you have any other ideas to improve parking?



Other themes

- Educate on parking options
- Simplify Resident Only Parking
- Enforce
- Look at other cities (Santa Barbara, White Rock, South Dakota)
- Let market provide solution
- Get revenue elsewhere
- Get creative (visitor passes, zone system, roaming, lake-to-lake shuttle)
- Encourage alternative forms of transportation
- Make bike friendly
- Increase charges to incent transit

Site specific issues

Participants used the survey as an opportunity to identify some site specific transportation needs:

Speeding down Duncan

Corner of Padmore and Papineau between 8 am and 8 pm Lights
on Wade badly timed and create congestion

4 way on Wade and Ellis hairy

Casino roundabout

Potholes on Main north of Warren

Ellis Creek walkway unsafe

Lights on Main poorly timed

Pay station does not always work

Government is very busy (need left turn lane)

Fairview and Industrial are dangerous

Eckhardt/ Hwy 97 Channel Parkway dangerous

Lot on Martin and Wade needs maintenance, pot holes

Lights on corner of Oakville and Eckhardt

Churchill not safe from Power to Winnipeg

Eckhardt high school safety

Clogged alleyway by 500 block

Arrows at Main and Westminster

Movie theatre parking on Tuesday

Potholes on Main north of Warren

Market parking

Reduce speed limit should be reduced to 30 km on Churchill
(bypass for lakeshore)

Lights around Cherry Lane not well synchronized

Mobility at City Hall

Room for 1 metered sport on 100 block of Winnipeg at entrance
to parking garage at 160 Lakeshore and the Winnipeg entrance

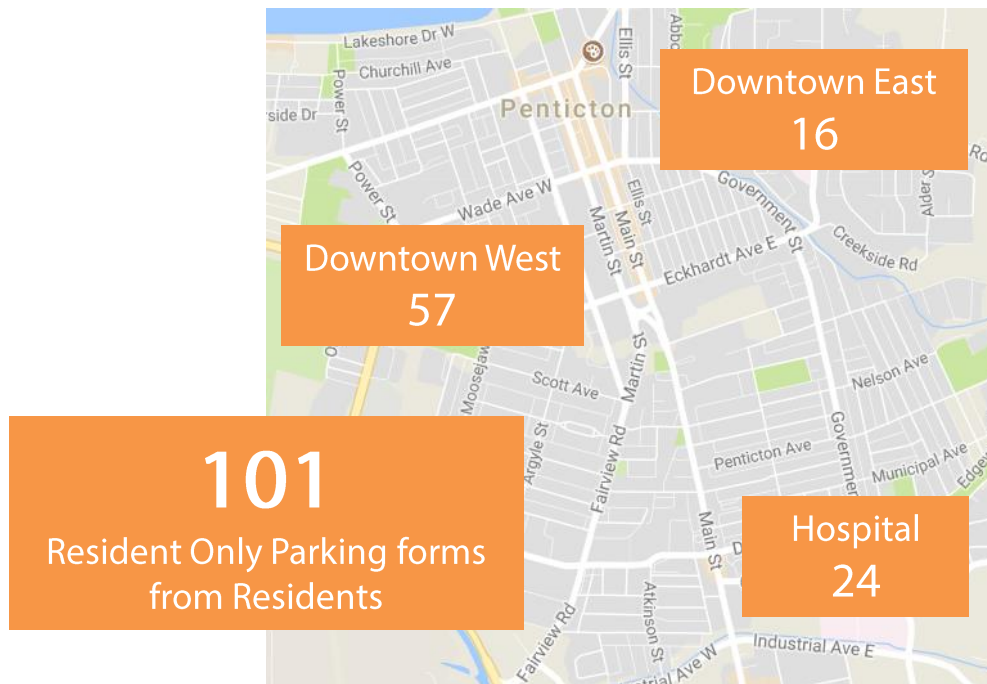
Stop parking on Duncan at Balfour, dangerous

Speeding on Haynes is horrific

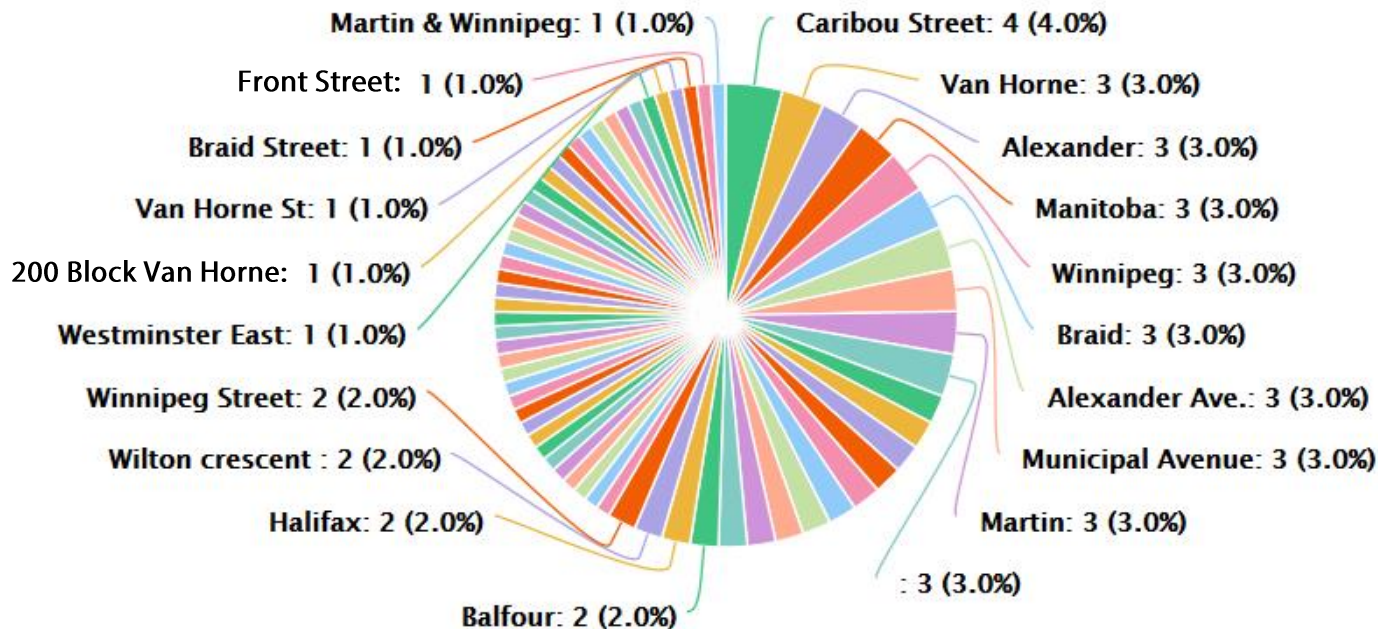
Resident Only Parking – Resident Feedback Form



1. Which of the following areas best describes where you live?



2. What street do you live on?



3. What don't you like about the Resident Only Parking program? 4. What is not working well?

Working Well

- Parking program is a God send
- Working great
- Not many times it is an issue
- Bylaw works hard (not enough resources)
- It is not needed
- I don't have a problem with people parking in front of my home
- Happy to accommodate tourists

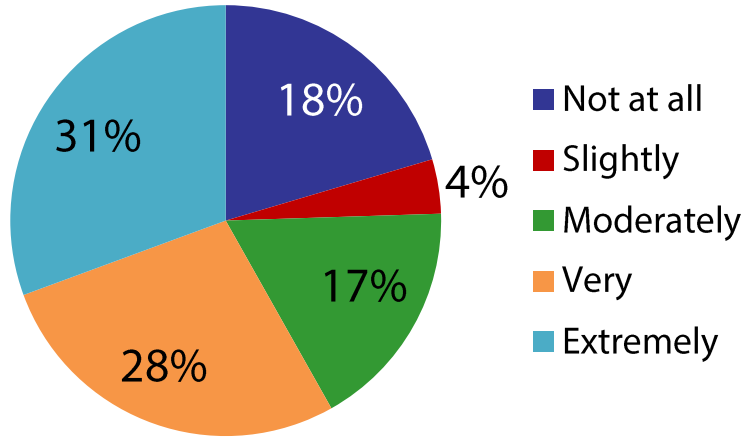
Not working well

- Illegal suites clogging streets
- Obtaining permits inconvenient
- Needs enforcement
- Sets expectation that parking out front belongs to residents
- Just moves the problem over
- Doesn't address peaks
- Difficult for guests and visitors
- Better signage
- Complaint driven

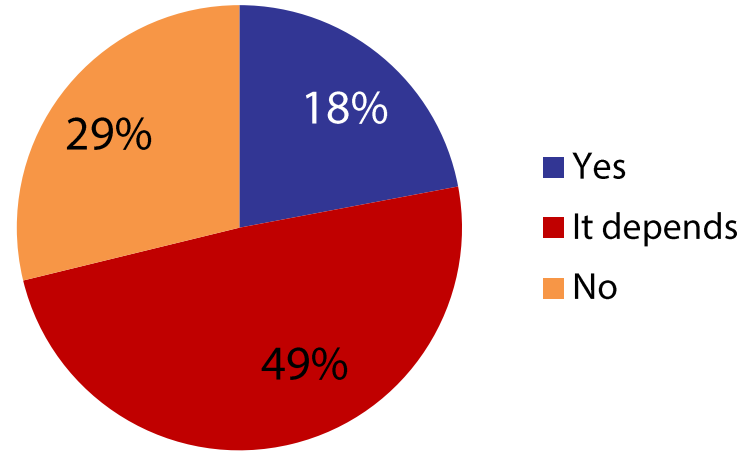
5. How would you improve Resident Only Parking?

- Don't charge. We deserve same rights.
- Enforce more. Burden is on residents to complain.
- Expand to more areas. (Van Horne, Lakeshore Towers, Caribou and Heales)
- Remove it.
- Make it easier to have guests and visitors.
- Address pressure in the area of the hospital.

6. How important is the Resident Only Parking program to you?



7. Are you willing to pay a fee in order to have the program?



8. Do you have any other feedback on parking in Penticton?

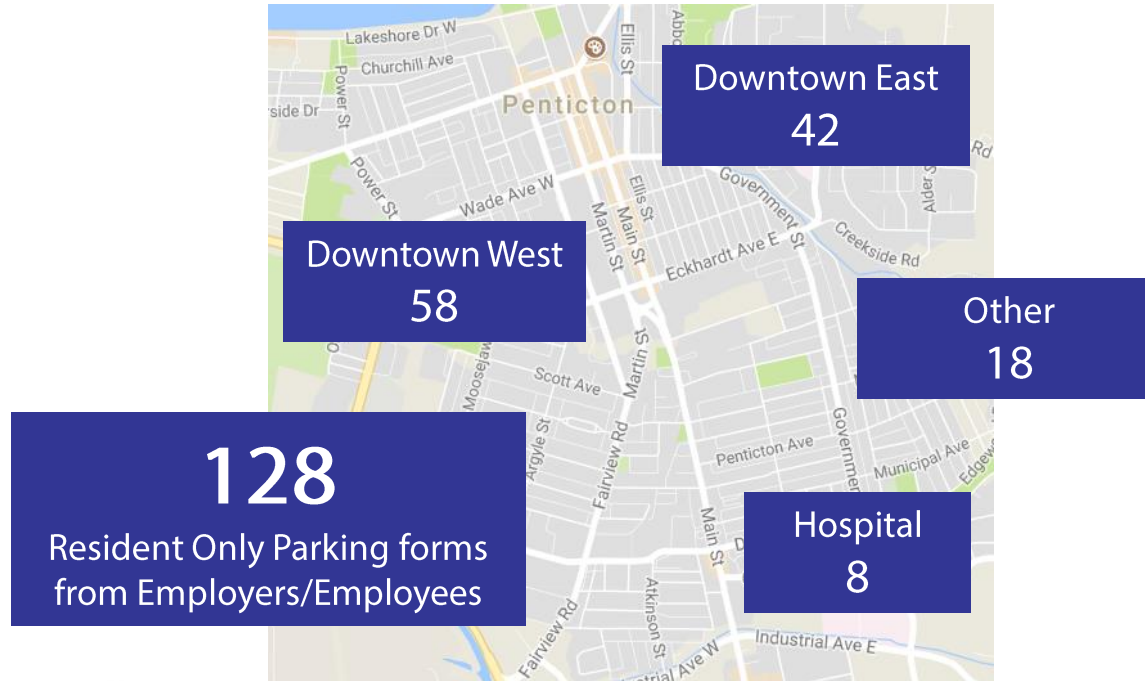
- Surveys were easy and a good idea
- If truly interested in sustainability, must charge for parking
- Areas around SOEC and hospital are a problem
- Meters are a problem for Lakeshore resident guests
- Tensions are running high by CRA and Hospital
- Need to give Resident Only Parking to Caribou
- No more variances
- They would like to see employees use available pay parking
- It is not an issue!!!

Resident Only Parking – Employer / Employee Feedback Form

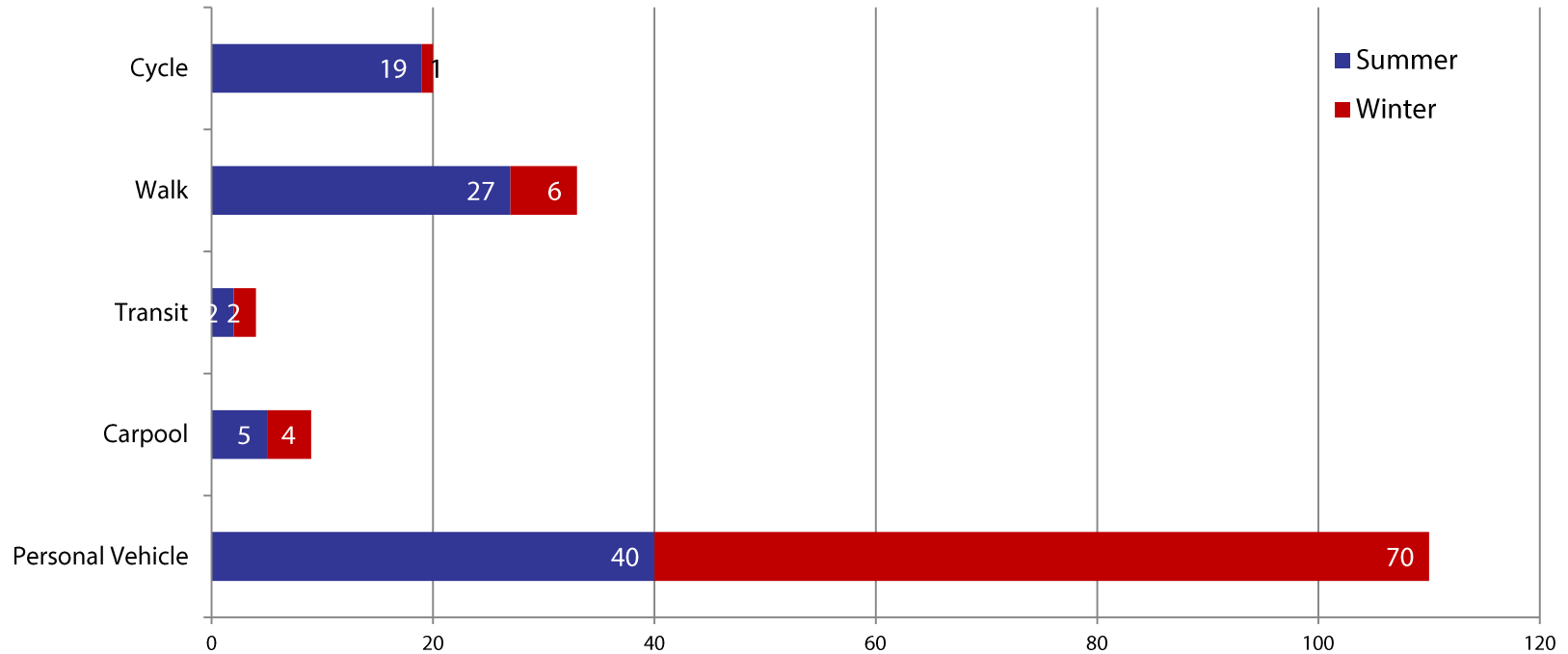


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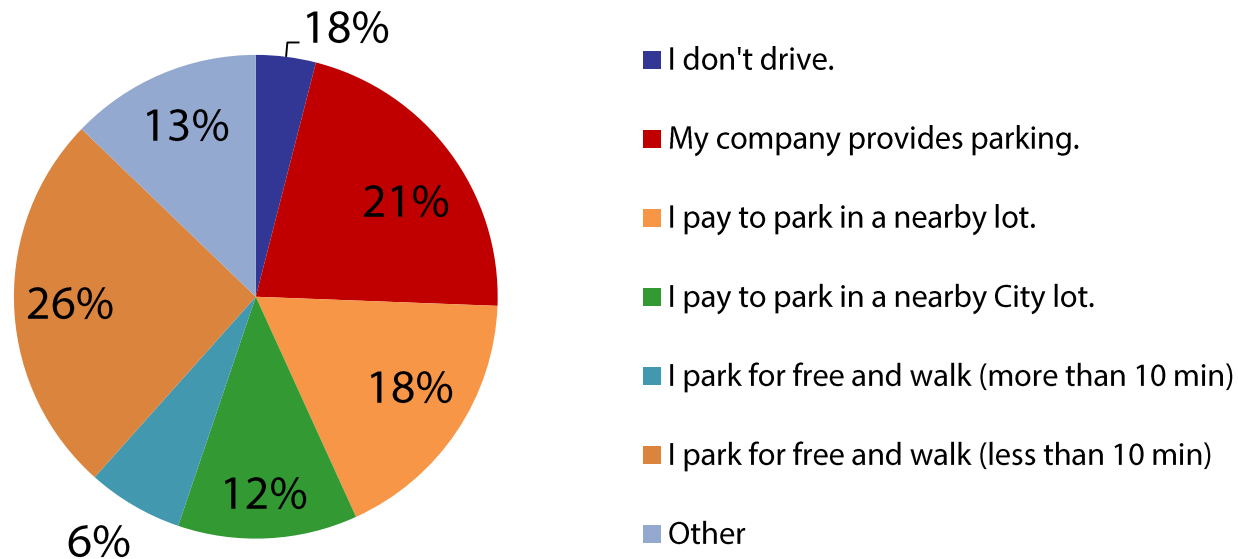
1. Which best describes the location of your place of employment?



2. What is your primary way to travel to your workplace?



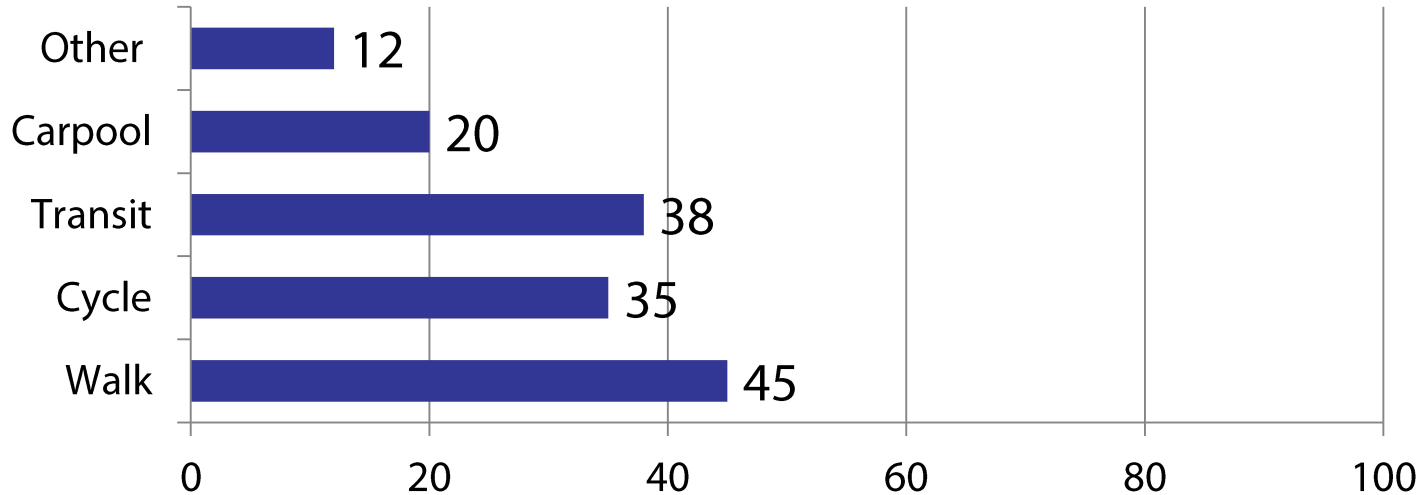
3. Which statement best describes your parking arrangements?



4. How can parking in the area be improved to support business activity while continuing to provide relief to residents?

- Create free lot downtown
- Business should supply
- Resident Only after 5 pm
- City should not subsidize
- Add affordable parking (most jobs are low paying and employees can't afford to pay, difficult to recruit)
- Increase time limit to 4 hours
- Residents should use onsite parking
- Encourage use of vacant lots
- Build a parkade
- Improve security (feel unsafe)
- Modernize pay systems
- Make residents use onsite parking

5. Which alternate forms of transportation downtown would you consider using? (Check those that apply.)



6. What can the City do to encourage these alternative forms of transportation?

- More bike-friendly, secure storage
- Regular transit, affordable fares, schedule that supports workers
- Expand regional service (West Bench, Naramata)
- Improve security downtown
- Main / Martin bus loop
- Increase parking charges!
- Park and ride

7. Do you have any other suggestions?

- Don't take away Brunswick parking
- Build a parkade
- Get rid of meters
- Day use permits for residential areas
- Fix purchase of passes (line ups outside?)
- Get rid of resident only parking
- Allow locals to park anywhere (i.e. White Rock)