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expert assessment guidelines

Your instructor will walk you through the expectations prior to the start of your assessment

- You are required to login and have your client ready to go at minimum 15 minutes prior to the start time of your assessment
- A ProSkin 60 treatment is designed to include the face, neck, and chest.
- Electrical or Nonelectrical modalities may be used throughout your treatment, ensure that your selected modality works in conjunction with your selected product and module. If you have no access to any electrical or nonelectrical modalities you may demonstrate how you would use one in your treatment
- Education should be provided throughout your treatment in easy-to-understand consumer language
- Your treatment should include all Dermalogica's brand pillars, Education, Personalization and Human Touch

Consultation

Sanitize hands throughout treatment

- Use consultation card to revise any contraindications/indications and previous history with your client
- This should be conversational
- Ask probing questions to gather as much information as possible
- Find a video on how to conduct your consultation here

Client preparation

- Ensure your client is comfortable, checking in and offering additional support when needed (i.e., knee bolster). Steam towel their hands, then wrap client comfortably in sheets and use a blanket if needed
- Walk client through the treatment being conducted

Wash Hands

Inhalations

• Use your additive/calming botanical mixer to perform relaxing inhalations prior to treatment commencing

Double Cleanse (10 Minutes)

- Precleanse applied, emulsified, and removed correctly
- FaceMapping, use a magnifying lamp and work methodically through 6 zones
- Keep it conversational and ask additional guestions
- Build on findings from your consultation
- Highlight what you are seeing and feeling and explain it in easy to understand, consumer language
- Breakdown how each of those concerns will be addressed in the ProSkin 60 service
- You can find additional information on FaceMapping here
- Skin specific, customized second cleanse

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Resurfacing (10 Minutes)

- Use a professional level of resurfacing
- Customize to a lower professional level if needed
- Apply Colloidal Masque Base around Eyes, corners of the nose and over the lips
- Correct removal required
- Check in for sensation regularly

Extractions (10 Minutes)

- Prepare the skin with MultiActive Scaling Gel, applied correctly and to the areas being extracted
- Use a magnifying lamp
- Use Dermalogica extraction technique
- Check in for pressure and comfort
- Find the Dermalogica extraction technique video here
- Complete with Post Extraction Solution

Touch Therapy (10 Minutes)

- Revise touch therapy videos here
- Select the most appropriate Touch Therapy for your client
- Select the appropriate products for your chosen touch therapy

Steam Towel

Deep Treatment (10 Minutes)

- Professional serum and masque
- Ensure this works with your chosen modality
- Mix or patchwork on the skin as needed
- Ensure masque/s chosen are compatible with electrical/nonelectrical modality selected
- Fill out skin fitness plan

Dermal Layering (10 Minutes)

- Toner applied correctly
- Serum
- Eye treatment
- Moisturizer
- SPF

Steam Towel

• Sit your client up and apply a steam towel to the back of their shoulders to remove any excess product from the upper back.

Retail, Skin Bar and Closing the Sale

- Retail your 1 + 2 Product prescription at the end of the treatment highlighting the personal benefits for your client
- Allow your client to touch, feel and play with product
- Prescribe using your skin fitness plan or your FaceMapping Pro Web App
- Close the sale