

QUALITY OF THE FOOD DELIVERED BY BREAKFAST CLUB OF CANADA



Breakfast Club of Canada's mission is to provide a daily nutritious breakfast composed of quality foods to children in school. To ensure **consistency in the delivered products**, we invite you, upon receipt of your order, to perform a few simple checks.

Here are some simple landmarks to guide you through this verification:

- ✓ Perform a visual overview of the products received.
- ✓ Using your order list, check that the number of products/boxes matches what is expected and note if an item is missing or if the quantities significantly exceed those planned.
- ✓ Ensure that the "best before" date allows for normal use of the product within the expected timeframe.

In the rare case that a product does not appear to comply, send an email to your program coordinator containing all the information and photos below:

- > Note the product concerned as well as the quantity received, missing or in excess.
- > If the product is damaged (e.g., open or split packaging, leaks, visible mold, excessively cold temperature, abnormal deterioration), take one or two photos.
- > Identify the lot number on the packaging, crate or fastener. If you can't find it, just take pictures of all sides of the packaging or crate.
- > Note the "best before" date of the product.
- > Indicate the date of receipt of the product at your school.

If you identify a non-compliant product during service or consumption, we invite you to follow the same process.

Rest assured that rigorous follow-up will be carried out with our warehouse, the supplier and/or the carrier, depending on the situation.

**Thank you for your valuable collaboration
and your commitment to children!**