

# Natural Language Processing For Identification of Hospitalized People with Substance Use Disorder

Taisuke Sato, Emily D Grussing, Ruchi Patel, Jessica Ridgway, Joji Suzuki, Benjamin Sweigart, Robert Miller, Alysse G Wurcel

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## Natural Language Processing For Identification of Hospitalized People with Substance Use Disorder

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#### Abstract

**Background:** People Who Use Drugs (PWUD) are at heightened risk for severe injection-related infections. Current clinical practices and research mostly rely on biomarkers, medication records, ICD codes, and self-screening forms for patients to identify PWUD; the combination of these tools still often fails to identify hospitalized SUD patients, missing crucial intervention opportunities for Serious Injection Related Infections (SIRI).

**Objective:** This study explores using Natural Language Processing (NLP) to enhance the equitable and comprehensive identification of PWUD in electronic medical records (EMR).

Methods: We retrospectively compiled a cohort of hospitalizations that involved PWUD at Tufts Medical Center (2020-2022). Criteria for entering the cohort included ICD10 codes for SUD, positive drug toxicology, SUD treatment prescriptions, and specific NLP keywords. We conducted human review of clinical notes in Electronic Health Records (EHR) to calculate the positive and negative predictive value of two subcohorts: admissions associated with a diagnosis code of substance use disorder only (D-only) and admissions associated with NLP identification of drug use only (N-only). We also conducted a regression analysis to evaluate the impact of race, ethnicity, and Social Vulnerability Index (SVI) on the outcomes of highly documented drug use versus drug use only documented with NLP.

**Results:** The study identified 4548 hospitalizations with broad heterogeneity in how people entered the cohort and subcohorts. 288 hospitalizations entered the cohort through NLP presence alone. NLP demonstrated a 54% positive predictive value (PPV), outperforming biomarkers, medication records, and ICD codes in identifying hospitalizations of PWUD. Additionally, NLP significantly enhanced these methods when integrated into the identification algorithm. The study also found that people from racially and ethnically minoritized communities and lower socioeconomic patients were significantly more likely to have SUD not documented in EMRs.

**Conclusions:** NLP proved effective in identifying hospitalizations of PWUD, surpassing traditional methods. While further refinement is needed, NLP shows a promising capability in minimizing healthcare disparities, particularly in infectious disease care for SUD patients, highlighting a crucial step towards more equitable healthcare.

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### **Original Manuscript**

Natural Language Processing For Identification of Hospitalized People with Substance Use Disorder

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#### **Short Summary:**

Hospitalization is a golden opportunity to treat drug-use related Infections. Current metrics are inadequate to identify people who use drugs. We can use Al Natural Language Processing to augment them —especially to identify people who are marginalized and provide vital care resources.

Disclosures/Conflict of interest: None

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Keywords: SIRI, Natural Language Processing, Persons Who Use Drugs, Substance use disorder, Hepatitis C, HIV

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#### Abstract:

Introduction: People Who Use Drugs (PWUD) are at heightened risk for severe injectionrelated infections. Current clinical practices and research mostly rely on biomarkers, medication records, ICD codes, and self-screening forms for patients to identify PWUD; the combination of these tools still often fails to identify hospitalized SUD patients, missing crucial intervention opportunities for Serious Injection Related Infections (SIRI). This study explores using Natural Language Processing (NLP) to enhance the equitable and comprehensive identification of PWUD in electronic medical records (EMR). Methods: We retrospectively compiled a cohort of hospitalizations that involved PWUD at Tufts Medical Center (2020-2022). Criteria for entering the cohort included ICD10 codes for SUD, positive drug toxicology, SUD treatment prescriptions, and specific NLP keywords. We conducted human review of clinical notes in Electronic Health Records (EHR) to calculate the positive and negative predictive value of two subcohorts: admissions associated with a diagnosis code of substance use disorder only (D-only) and admissions associated with NLP identification of drug use only (N-only). We also conducted a regression analysis to evaluate the impact of race, ethnicity, and Social Vulnerability Index (SVI) on the outcomes of highly documented drug use versus drug use only documented with NLP. Results: The study identified 4548 hospitalizations with broad heterogeneity in how people entered the cohort and subcohorts. 288 hospitalizations entered the cohort through NLP presence alone. NLP demonstrated a 54% positive predictive value (PPV), outperforming biomarkers, medication records, and ICD codes in identifying hospitalizations of PWUD. Additionally, NLP significantly enhanced these methods when integrated into the identification algorithm. The study also found that people from racially and ethnically minoritized communities and lower socioeconomic patients were significantly more likely to have SUD not documented in EMRs. Conclusion: NLP proved effective in identifying hospitalizations of PWUD,

surpassing traditional methods. While further refinement is needed, NLP shows a promising capability in minimizing healthcare disparities, particularly in infectious disease care for SUD patients, highlighting a crucial step towards more equitable healthcare.

#### Introduction:

In the absence of harm reduction tools, people who use drugs (PWUD) are at increased risk of disease, hospitalization, and death.<sup>1-3</sup> Gaps in the provision of guideline-concordant hospital care to PWUD care occur, especially in the care provision to PWUD who are from racially and ethnically minoritized communities.<sup>4-6</sup> Barriers to optimization of health for hospitalized PWUD include under-treated pain and substance use disorder which has been linked to discharges occurring before medical optimization and increased rates of re-admission and mortality.<sup>7-9</sup>

The science of identifying hospitalized PWUD, for epidemiological tracking, resource allocation, and outcomes assessment following implementation strategies aimed to improve outcomes is stymied by the inability to identify these patients. The "gold standard" to identify the hospitalization of a PWUD is human chart review, a highly-regulated, time-intensive process with potential consequences for breaches of confidentiality. <sup>10,11</sup> Administrative billing codes (also known as International Classification of Disease codes, or ICD codes) have been used for PWUD identification. Unlike several other common disease processes such as cardiovascular diseases, <sup>12,13</sup> ICD10 codes for PWUD hospitalization are less sensitive and specific. <sup>14</sup> A systematic review found that for injection drug use, ICD9/10 codes had high specificity, but the sensitivity ranged from 47%-83%. <sup>15</sup> In addition, comments about substance use tend to be noted in the social history section of the electronic medical record (EMR); while substance use is a critical social determinant of health, this practice makes substance use more prone to oversight as a medical issue to be addressed. Researchers sometimes use the hepatitis C virus code as a marker of drug use, although there are a

substantial number of people with HCV who are either not currently using drugs or have ever used drugs. 16,17

The barrier to identifying PWUD can potentially be addressed with natural language processing (NLP) technology. NLP leverages artificial intelligence algorithms to interpret the written text in a context-relevant manner.<sup>18</sup> NLP has been effectively applied to medical examiners' reports to increase the accuracy of identifying substance use disorder-related deaths,<sup>19</sup> identify substance use disorders in outpatients with HIV,<sup>20</sup> and improve preventive care for hospitalized patients with HIV.<sup>17</sup>

There is only a handful of published studies about applying NLP to the identification of hospitalized PWUD admitted for bloodstream infections; however, this effort was a single-center evaluation focused only on injection drug use. <sup>21-24</sup> Despite its innovative capacity to identify PWUD, the science of NLP methodology is nascent. The goal of this study is to evaluate the impact of Natural Language Processing on creating a cohort of hospitalized PWUD.

#### Methods:

Overview of Cohort Creation: The cohort of PWUD patients was pulled from hospitalizations at Tufts Medical Center, a tertiary health care center located in Boston, Massachusetts. As "drug use" is a broad term it is worth explicitly defining drug use for this study including the use of cocaine, methamphetamine, fentanyl, and heroin. These drugs are known to either be intravenously consumed, or prone to contaminations, counterfeiting, and adulterants that expose infectious risks. Alcohol and cannabis are also often classified as drugs, but for the purposes of this study, the use of this did not qualify for entry into the cohort. Notably, we are using the term "PWUD" to discuss people in the cohort, rather than another term used to describe this population, people who inject drugs (PWID). We believe that most people

hospitalized as PWUD are also PWID. However, as we are unable to be completely confident, we decided to use the broader term of PWUD.

Operationalization of Cohort Creation: Analysts pulled hospital encounters from January 1, 2020, to April 1, 2022 if any of the following domains were present:

- Biomarkers (B): In line with previously reported work, positive urine toxicology for drugs or the medication for substance use disorders (Cocaine, amphetamine, methadone, suboxone, fentanyl, opiate, oxycodone), positive hepatitis C virus (HCV) antibody and positive/quantifiable HCV viral load;<sup>25</sup>
- Diagnoses (D): ICD 9 and 10 codes for overdose, substance use disorders, substancerelated disorders, and Hepatitis C (Supplemental Table 1);

Supplementaty Table 1: List of ICD9/10 Codes for Inclusion into PWUD Cohort

Parent Code	Description					
F11	Opioid related disorders					
F14	Cocaine related disorder					
F15	Other stimulant related disorders					
T400-T406; T436	Poisoning by opium, heroin, other opioids, methadone, synthetic narcotics, cocaine, unspecified narcotics and psychostimulants.					
0.70.41, 070.44, 070.51, 070.54, 070.70, 070.71	ICD9 Hepatitis Code					
B18.2	Chronic viral hepatitis C					

- Medications (M): Sublingual buprenorphine (Suboxone or Subutex) or oral methadone listed as medications on the outpatient medication reconciliation, given during hospitalization, or prescribed on discharge. We note that methadone for OUD would not be a discharge medication that is prescribed, but rather a medication listed in the medication discharge reconciliation.<sup>26</sup>
- Natural Language Processing (N): The study team iteratively produced and refined lists
   of keywords that are commonly used to describe PWUD in EMR (Supplemental Table

2). Natural language Processing codes were built by the data scientists at Tufts Clinical and Translational Science Institute using the software R. The algorithm is capable of detecting words in a context-specific manner, such as detecting simple misspellings or aggregated words, and also excluding negated words. The algorithm was run on the entire EMR, including but not limited to nursing notes, physician notes, discharge summaries, and emergency room records.

#### Supplement 2: List of words programmed into NLP to detect SUD

IVDU, FENTANYL, Methadone, heroin, suboxone, IVDA, drug abuse, SUD, Substance use disorder, opioid use disorder, opioid abuse, OUD, opioid overdose, illicit drugs, addicted, addict, drug addict, injection drug use, intravenous drug use, uses fentanyl, Uses heroin, PWID, abuses drugs, injects heroin, injects drugs, injects fentanyl.

#### Analysis:

(1) Descriptive Analysis: We depicted how the people entered the cohort visually using a modified venn diagram incorporating all of the different cohort entry definitions (B, D, M, N). (2) Positive Predictive value (PPV) calculation: From subcohorts "D-only" and "N-only", we randomly selected charts to manually validate the PWUD designation through chart review. The chart review involved assessing three types of notes in each chart: emergency department admission note, history of present illnesses, and discharge summary. If clear indications of a substance use disorder, excluding alcohol, cannabis, and prescribed medications, the chart was marked as "true positive" for PWUD. Chart review was completed by two reviewers (EDG, TS) (3) Logistic Regression: The outcome of interest is high-level of documentation (brought into the cohort by the presence of all of the 4 domains (B, D, M, N) vs. NLP only; comparing these two groups allowed to assess factors that correlate with encounters where SUD goes unnoticed or undercharted versus encounters where SUD is well-documented. In addition to the above data, each encounter also had linked demographics data (age, race, ethnicity, gender), length of hospital stay, and Social

Vulnerability Index (SVI). The SVI is a tool developed by the CDC that is used to assess the community's susceptibility to disasters and emergencies; it uses 16 census-based data points to help assess local communities' need for aid before and after disaster. It evaluates factors like socioeconomic status, disability, minority status, and areas that may need additional support during crises. It is a holistic way to represent the social and economic stability of neighborhoods. The SVI was provided as a quartile (1,2,3,4), with 1 representing the highest level of structural vulnerability. Utilizing Stata, we examined the association of key indicators (race and SVI) and the level of documentation for substance use disorders. IRB Approval: The study has been approved by the Health Sciences Institutional Review Board of TuftsMC.



In Figure 1, the distribution of how 4548 hospitalizations entered the cohort by domains (BDMN) is depicted in a Venn diagram. The subcohorts with the highest number of hospitalizations were those with diagnoses only (n=958), biomarkers only (n=734), and all four criteria: biomarkers, diagnoses, medications, and NLP (n=726). The PPV of the "D-only" cohort, where the encounter was determined to be PWUD based only on ICD codes, was 43% and the PPV of the "N-only" cohort, where the encounter was determined to be PWUD based only on NLP algorithm, was 54% (Table 1). In the multivariable regression (Table 2), people who identify as White Non-Hispanic had higher odds of entering the cohort through NLP alone. (Adjusted OR=2.07, 95% CI=[1.54, 2.79]). People who were in the lower 1<sup>st</sup> and 2<sup>nd</sup> quartiles of SVI (the socio-economically disadvantaged group) were also more likely to be in the NLP alone group (Adjusted OR=1.41 95% CI=[1.06, 1.88]).

Table 1: Positive Predictive Values of NLP-only cohort and ICD-only cohorts

Cohort	Number	of	Number	of	Number	of	charts	Positive
	hospitalizations	in	charts		confirmed	as	true	Predictive Value
	the cohort		reviewed		PWUD by chart review			
D: diagnostic	958		93		40			43%

codes present					
N:	NLP	288	99	53	54%
present					

Table 2: Descriptive Analysis of PWUD Cohort and Factors Associated with Entering the Cohort As Highly-Documented (BDMN) or Minimally-Documented (NLP only)

		Criteria for Entering Cohort		Un-adjusted OR (95% CI)	Adjusted OR (95% CI)
	Entire Cohort	BDMN	N only		
	n=4548	N= 726	N= 288		
	(encounters)	(encounters)	(encounters)		
Age, Mean (SD)	47.9 (13.8)	43.3 (10.7)	45.6 (14.5)		
Sex (%)					
Male	2,837 (62.4)	457 (62.9)	155 (53.8)		
Female	1,711 (37.6)	269 (37.1)	133 (46.2)		
Race/Ethnicity (%)					2
Racially/Ethnically	1,583 (34.8)	176 (24.2)	114 (60.4)	1.00 (Ref)	1.00 (Ref)
Minoritized*					
White/Non-Hispanic	2,965 (65.2)	550 (75.8)	174 (39.6)	2.04 (1.53, 2.73)	2.07 (1.54, 2.79)*
Length of Hospitalization,					
Mean (SD)	38.7 (26.3)	41.5 (25.7)	34.7 (26.4)		
SVI (Quartile)					
3rd-4th	2,462 (54.1)	461 (63.5)	163 (56.6)	1.00 (Ref)	1.00 (Ref)
1st-2nd	2,070 (45.51)	262 (36.1)	124 (43.1)	1.34 (1.01, 1.77)	1.41 (1.06, 1.88)**
Missing	16 (0.4)	3 (0.4)	1 (0.4)		
Urine Toxicology (%)					
Opiate	658 (14.5)	136 (18.7)	0		
Fentanyl	1,313 (24.9)	430 (59.2)	0		
Oxycodone	369 (8.1)	66 (9.1)	0		
Methadone	272 (5.9)	224 (30.9)	0		
Cocaine	622 (13.7)	258 (35.5)	0		
Amphetamine	323 (7.1)	153 (21.1)	0		
Primary Language (%)					
English	4,296 (94.5)	703 (96.8)	270 (93.8)		
Spanish The group of Pacially/Eth	123 (2.7)	23 (3.2)	11 (3.8)		

The group of Racially/Ethnically Minoritized Populations: Black: 773 (17%); Hispanic: 469 (10.3%) Asian: 122 (2.7%): Asian Indian: 24 (0.5%); Hawaiian (0.02%): Other 22 (0.5%): Unknown 172 (3.8%)

<sup>\*</sup>Multivariable model adjusted for age, sex, and SVI

<sup>\*\*</sup>Multivariable model adjusted for age, sex, and race

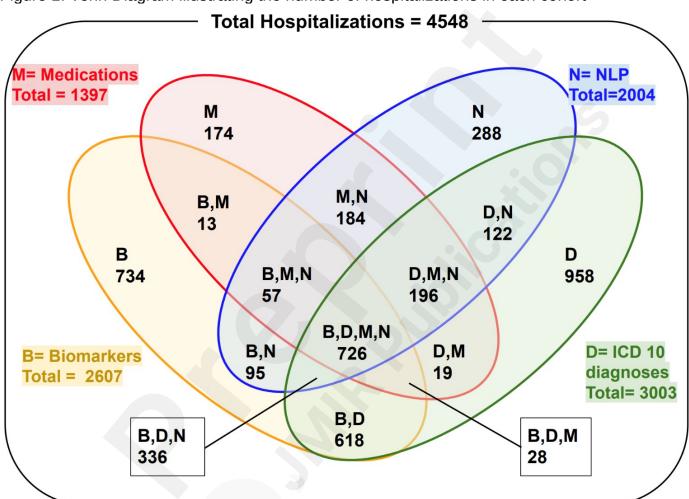


Figure 1: Venn Diagram illustrating the number of hospitalizations in each cohort

#### Discussion:

Most studies about healthcare for hospitalized PWUD rely on using ICD10 codes, however we found limiting to only ICD-10 codes, we would have identified only 43% of PWUD in the cohort. NLP has the potential to uncover cases of SUD that have gone undocumented and give a more accurate view of the population impacted. NLP had greater PPV than diagnostic codes, but still, the PPV was low. We found that PWUD from racially and ethnically minoritized communities and people

who are poor were more likely to be represented in the minimally documented cohort than the maximally documented cohort.

Our research augments this body of work by integrating NLP with diverse identification methods, including urine toxicology and medication records, while simultaneously addressing observed demographic disparities in documentation.<sup>28</sup> Largely a result of stigma and racism, people who suffer from drug use disorder still do not have universal access to evidence-based treatment. Black individuals with SUD tend to enter treatment with a more severe prognosis compared to their white counterparts, due in part to economic barriers in accessing treatment earlier.<sup>29</sup> Black, Latino, and Native American individuals also face additional challenges in accessing SUD treatment due to geographic barriers, healthcare access, and potential community characteristics or rapport with clinicians.<sup>30</sup>

Identification of PWUD who access medical care is important for several reasons. Best practice guidelines for hospitalized PWUD include management of substance use disorder, pain, and acute infection, testing and management for HIV and HCV, (3) vaccinations for hepatitis or other relevant infections, and (4) prevention of HIV with medications. <sup>31,32</sup> In the current study, we applied NLP retrospectively. Building on work done that identified low HIV testing rates, we plan to use NLP to augment PWUD cohort creation in a study examining patterns of HIV testing. <sup>33,34</sup> NLP could indeed become a valuable tool for identifying PWUD prior to discharge and facilitating intervention during hospitalization if electronic medical records could use NLP to trigger clinical decision support tools that trigger clinicians to consider SUD treatment, prescribe overdose prevention medications at discharge, order labs to prepare for pre-exposure prophylaxis (PrEP), or offer vaccines.

As we consider this study in the larger context of improving health equity, we believe that the next step would be refining the NLP system by adding more keywords, including and excluding certain conditions and medication, and conducting analyses on false

positives and false negative cases. This study should be replicated in other medical centers across the U.S.; its wider application across different hospitals, encapsulating diverse populations and regions, will be instrumental. The study also has multifaceted applications, spanning epidemiological tracking, optimizing hospital resource utilization, and influencing the design of specific interventional studies. The current data could serve as a launchpad for integrated care for PWUD with less prejudice and inequity.

This study is not without its limitations. The NLP system, despite its effectiveness, occasionally misidentifies certain keywords. The constant calibration of the algorithm and frequent addition of keywords is needed to optimize and sustain accuracy. There are potential flaws in our characterization of domains. For example, the use of "amphetamine" as an indicator of SUD has caused inadvertent inclusion of patients prescribed amphetamines for conditions like ADHD. Similarly, methadone prescriptions at the end of a hospital stay might suggest pain management for conditions such as sickle cell disease, rather than its more commonly known use in addiction treatment. Achieving a balance between NLP's inclusivity and exclusivity presents a significant challenge for this project. Future steps should include evaluating the NLP system's sensitivity and specificity and iterating on the model to enhance these metrics. This will involve refining the keyword list for SUD, enhancing the NLP algorithm to better account for common confounding variables, and fine-tuning the inclusion and exclusion criteria to ensure the system's accuracy and reliability.

Despite these limitations, we feel that this research helps frame the future of systems to measure healthcare delivery to PWID. Hospitalization represents a crucial moment when non-judgmental trauma-informed, culturally competent care can be offered to PWUD. By harnessing NLP, we can transcend human limitations of error and bias, striving for more comprehensive and equitable care. In this era of digital innovation, algorithms can

effectively link providers with patients. The time for this transformative change is now.

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