

Effectiveness of a Mobile App (Meds@HOME) to Improve Medication Safety for Children with Medical Complexity: Protocol for a Randomized Control Trial

Nicole Werner, Makenzie Morgen, Sophie Kooiman, Anna Jolliff, Gemma Warner, James Feinstein, Michelle Chui, Barbara Katz, Brittany Storhoff, Kristan Sodergren, Ryan Coller

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Abstract

Background: This study will pilot test the mobile phone application, Medication Safety @HOME—Meds@HOME intervention to improve medication administration accuracy, reduce preventable adverse drug events, and ultimately improve chronic care management for children with medical complexity (CMC). The Meds@Home app was co-designed with CMC families, caregivers and health professionals to support medication management for primary (PCG) and secondary (SCG) caregivers of CMC. We hypothesize that Meds@HOME will improve caregivers' medication administration accuracy, reduce preventable adverse drug events, and ultimately improve chronic care management.

Objective: This study aims to evaluate the effectiveness of Meds@HOME on medication administration accuracy for PCGs and SCGs.

Methods: This study will recruit up to 152 PCGs and 304 SCGs of CMC who are prescribed at least one scheduled high-risk medication and receive care at the University of Wisconsin (UW) American Family Children's Hospital. PCGs will be randomly assigned, for the 6-month trial, to either the control (not trialing Meds@HOME) or intervention group (trialing Meds@HOME) using 1:1 ratio. The Meds@HOME app allows caregivers to create a child profile, store medication and care instructions and receive reminders for upcoming and overdue care routines and medication refills. Surveys completed both at the start and end of the trial measure demographics, medication delivery knowledge, confidence in the CMC's caregiving network, and comfort with medical information. Univariate and multivariate generalized estimation equations will be used for primary statistical analysis.

The primary outcome is the PCG's rate of medication administration accuracy measured as correct identification of each of the following for a randomly selected high-risk medication: indication, formulation, dose, frequency, and route at baseline and after 6-months. Secondary outcomes include SCG medication accuracy, as defined above, count of UW hospital and emergency department encounters, PCG reported medication adherence, count of deaths, and PCG medication confidence and understanding.

Results: Recruitment for this study began 11/29/2023. To date we have enrolled 94 (62%) PCGs. We expect recruitment to end by 8/1/2024, and the final participant will complete the study by 1/28/2025, at which point we will start analyzing the complete responses. We expect publication of results at the end of 2025.

Conclusions: The Meds@HOME mobile phone application provides a promising strategy for improving primary caregiver medication safety for CMC who take high-risk medications. Additionally, this protocol highlights novel procedures for recruiting

SCGs of CMC. In the future, this app could be utilized more broadly across diverse caregiving networks to navigate complex medication routines and promote medication safety. Clinical Trial: NCT05816590; <https://clinicaltrials.gov/study/NCT05816590>

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Abstract

Background

This study will pilot test the mobile phone application, Medication Safety @HOME—Meds@HOME intervention to improve medication administration accuracy, reduce preventable adverse drug events,

and ultimately improve chronic care management for children with medical complexity (CMC). The Meds@Home app was co-designed with CMC families, SCGs and health professionals to support medication management for primary (PCG) and secondary (SCG) caregivers of CMC. We hypothesize that Meds@HOME will improve caregivers' medication administration accuracy, reduce preventable adverse drug events, and ultimately improve chronic care management.

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The Meds@HOME mobile phone application provides a promising strategy for improving primary caregiver medication safety for CMC who take high-risk medications. Additionally, this protocol highlights novel procedures for recruiting SCGs of CMC. In the future, this app could be utilized more broadly across diverse caregiving networks to navigate complex medication routines and promote medication safety.

Trial Registration: NCT05816590; <https://clinicaltrials.gov/study/NCT05816590>

Keywords

Medication safety; children with medical complexity; caregiving; digital health; polypharmacy; medication management

Introduction

Background

Medication errors during routine care at home are common among US children, occurring every

eight minutes.[1] Children with medical complexity (CMC), who have multiple chronic conditions, functional limitations, high health services use, and substantial family-identified needs,[2] are uniquely vulnerable to medication errors and adverse drug events. Their treatment plans often include high-risk medications having serious potential consequences if doses are missed and toxicity if doses are in excess. In many cases, they have extreme polypharmacy, medical fragility, and reliance on complicated medication schedules and administration routes all typically managed by under-supported family caregivers.[3, 4] A national sample found that CMC in the US have nearly five times higher odds of an adverse drug event leading to an Emergency Department (ED) visit than other children, and over 1 of 50 CMC ED visits are due to adverse drug events.[5] Administration discrepancies, which have been defined as inconsistencies in medication indication, dose, formulation, frequency, and route between caregivers and prescriptions, presumably lead to adverse drug events.[6] Such errors have been linked directly to preventable adverse drug events in children, including hospitalizations, ED visits, and morbidity.[5-7]

Families who care for CMC experience at least two unmet needs that influence medication safety outcomes such as administration discrepancies.[8] First, there are no reliable and tested tools that support medication administration accuracy for families of CMC, despite the high risk and complex nature of CMC medication management.[9] Second, no tools exist to support families to ensure safe medication management across the network of all people involved in the 24-hour daily care that most CMC require. This network of *secondary caregivers (SCG)* includes other family, in-home professionals, school aides, respite workers, etc. CMC networks are unstudied despite the impact caregiving network performance has on caregiver, patient, and healthcare system outcomes in other populations. [10, 11]

To address these gaps, we co-designed the mobile phone application, Medication Safety @HOME

—Meds@HOME with CMC families, SCGs and health professionals. Meds@HOME was designed specifically to meet challenges related to medication administration for CMC in the home and community:[12] giving the right medication at the right time; communicating with others about medications; and accommodating complex medical routines. The app allows the primary caregiver (PCG), i.e., the parent or guardian primarily responsible for overseeing a child's care, to enter a child's medications and care needs into the app, and then mark when activities have been completed. The app also allows users to 1) create a child profile (listing likes/dislikes, allergies, caregiver contact info, etc.), 2) store care instructions (how to prepare medication, when to use a sick day plan, or what to do in certain health emergencies, etc), 3) receive reminders for upcoming and overdue care routines and medication refills, and 4) post alerts for other caregivers on the child's care team. The PCG invites as many SCG as they would like, e.g., extended family or a school or home nurse, to also use the account. SCG can then also view the child profile and care instructions, receive reminders for upcoming and overdue care routines and check off tasks as they are completed.

Although Meds@HOME was created using user-centered design methods,[13] its impact on medication administration accuracy is unknown. This trial will evaluate the effectiveness of the Meds@HOME platform to improve medication accuracy for PCGs and SCGs. The research question is, “For children with medical complexity who receive at least one high-risk medication, does use of the Meds@HOME digital intervention improve medication administration accuracy for primary caregivers as compared to usual care over 6 months?”.

We hypothesize that Meds@HOME will improve caregivers' medication administration accuracy by creating standardized medication management across the group of individuals caring for a child.

Objectives

- To evaluate the effectiveness of Meds@HOME on medication administration accuracy for PCGs and for SCGs.

Methods

Study Design

This is a randomized control trial that will test the hypothesis that medication administration accuracy is improved for caregivers who use of the Meds@HOME mobile application within the caregiving networks of CMC aged between 0 and 16 years who use high-risk medications. Participant accrual will occur over 12 months at one site, with participant's enrollment duration lasting 6 months.

Participants and Setting

The study will be conducted at one site: the University of Wisconsin (UW) Health Kids American Family Children's Hospital affiliated with the UW School of Medicine and Public Health, USA. We will recruit 152 PCGs, 152 children, and up to 304 SCGs over 12 months. If there is more than one PCG for a child, the other PCG may be invited to participate in the study as a PCG as well. If this occurs, the total number of PCGs will exceed 152 participants. The duration of the study for each participant will be 6 months.

The study population will consist of 1) CMC prescribed at least one scheduled high-risk medication and receive care at UW Health, and 2) their caregivers. The study distinguishes between two types of caregivers: 1) PCGs (child's parent or legal guardian), and 2) SCGs (others who regularly care for

the child, defined below). Potentially eligible children will be identified by an analyst who is not a part of the research team via electronic health record (EHR) data warehouse query using diagnostic codes and the eligibility criteria.

Inclusion Criteria

Participants are caregivers of CMC who take one or more high risk medications. Children, PCGs, and SCGs must meet all inclusion criteria to be eligible to participate in the study.

Child eligibility criteria include (1) providing assent, if appropriate, (2) aged between 0 and 16 years at start of study, (3) two or more different Complex Chronic Conditions,[14] (4) at least two or more encounters in the AFCH system, and (5) at least one active outpatient prescription for a scheduled high-risk medication. High risk medications are defined from prior literature,[6, 9, 15-17] and include the following: antiepileptics, opioids, tone / spasticity medications, psychotropics, stimulants, anticoagulants, sleep aids, antiarrhythmics, pulmonary hypertension medications, immunosuppressants. Medications must be *active* (currently being taken) and *chronic*, defined as a 90-day script or a 30-day fill plus 2 refills. As needed or *PRN* medications are not included.

PCG eligibility criteria include (1) written informed consent, (2) willingness to comply with study procedures and availability for the duration of the study, (3) 18 or more years of age, (4) comfort speaking and reading in English, (5) self identifies as a PCG of a study eligible CMC, (6) provides care on an ongoing basis to the study eligible CMC in the home, (7) has an iOS or Android Mobile device (smartphone or tablet) with a phone plan that includes daily wi-fi service and data.

SCG eligibility criteria include (1) identification by the PCG as a “secondary caregiver”, (2) written

informed consent, (3) willingness to comply with study procedures and available for the duration of study, (4) 18 or more years of age, (5) comfort speaking and reading in English, (6) provides care on an ongoing basis to the study eligible CMC, (7) administers medications to the study eligible CMC, (8) has an iOS or Android Mobile device (smartphone or tablet) with a phone plan that includes daily wi-fi service and data.

Exclusion criteria for PCGs is having another child from the household who is already enrolled in the study in order to avoid the clustering effects of potentially having both multiple PCGs and multiple children within the same household. Otherwise, to maintain broad inclusivity in the study, the exclusion criteria for PCGs and SCGs are limited only to failing to meet each inclusion criterion.

High-Risk Medication Determination

Data on medication use is abstracted from the outpatient prescribing records in the EHR data warehouse by an analyst who is not a part of the research team. Data abstracted for all high-risk medications for all potentially eligible children include study ID, medication name (generic and brand), indication, dose, formulation, frequency, route, and high-risk medication category indicators (i.e., antiepileptic, opioid, tone/spasticity, etc.), as well as a randomly generated number. The medication database is updated monthly, so study staff have access to current prescription orders throughout the recruitment period.

To avoid introducing sampling bias into the process of selecting a patient-specific high-risk medication for outcome assessment, a systematic, hierarchical procedure was designed for implementation prior to randomization. First, the research team rank-ordered high-risk medication categories from those perceived to be most to least prevalent and highest risk for adverse events if incorrectly administered. The order is as follows:

High Risk Medication Determination Order
1) antiepileptics
2) opioids
3) tone / spasticity medications
4) psychotropics
5) stimulants
6) anticoagulants
7) sleep aids
8) antiarrhythmics
9) pulmonary hypertension medications
10) immunosuppressants

For children who receive multiple high-risk medications, study outcome assessments focus on one randomly selected medication from the highest category. Within each category, high-risk medications are arranged in random sequence using the random number assigned by the analyst. For example, if a child takes three antiepileptics, the study staff identifies the first high-risk medication in random order and confirms with the PCG that the child still takes this medication. If the child no longer takes the medication, the staff moves sequentially down the randomly ordered list until a medication the child is taking is identified. If no high-risk medications are confirmed by the PCG, then the child is deemed ineligible.

Enrollment

Potentially eligible PCGs will be mailed an opt-out letter describing the study, then contacted one week later by telephone to screen for eligibility and interest. Eligible and interested PCGs will be scheduled for a formal enrollment visit. Enrollment visits will be conducted via a web-based teleconference in a quiet, private area offering confidentiality. The enrollment visit will be considered T_0 , and study enrollment will continue for 6 months from that date. First, PCG consent (and child assent) will be obtained. Staff will also conduct the following tasks:

Baseline Primary Outcome Assessment

Study staff will use a primary outcome assessment case report form and scripted interview to elicit and record PCG account of their child's high risk medication prescription information. After the PCG is presented the name (generic / trade) of the high-risk medication as described above, PCGs will be asked via a standard script, to describe the medication's indication, formulation, dose, frequency, and route. All answers are recorded verbatim, and families are asked not to refer to medication bottles or written materials.

Identification of SCGs

The PCG will identify SCGs and rank them from most to least involved with medication delivery. SCGs will be approached in that order until up to two have been enrolled per child. They will first be invited to the study via an opt out letter that can come from either the PCG or study staff, based on PCG preference. Once they receive an invitation, SCGs can indicate interest in participation through one of the following ways: (1) completing an web-based interest form using a hyperlink provided in the opt-out letter; (2) waiting for study staff to follow up by phone to discuss the study one week after the opt-out letter is sent; and/or (3) contacting study staff by phone or email to discuss the study.

Randomization into a Study Group

Participants will be randomized into either the *control* or *intervention* group. The study will use a 1:1 allocation with random block sizes of 2 and 4.[18] Block randomization will be achieved with a computer-generated random number list prepared by the study biostatistician with no clinical involvement in the trial. Only the biostatistician will have access to the table listing the randomly allocated block sizes and sequence of group assignments; study staff will not. This ensures balanced allocation to the intervention and control groups while maintaining allocation concealment for study staff.[19] Randomization will be stratified by enrollment status in the UW Pediatric Complex Care Program (i.e., enrolled or not) because the additional

healthcare support and education this population receives could influence outcomes and intervention use. SCGs will be assigned to the same group as the PCG.

If assigned to the intervention group, staff will help the PCG download the app, create an account, invite a caregiver, and set up an initial routine.

After the enrollment visit, both PCGs and identified SCGs will be asked to complete a self-administered questionnaire (SAQ) using Research Electronic Data Capture version 14.2.2 (REDCap). The questionnaire will be emailed to both PCGs and SCG following the PCG enrollment and expressed SCG interest (either through completion of the SCG interest survey or phone discussion with study staff). For PCGs, the questionnaire includes questions about general caregiving as well as medication delivery knowledge, attitudes, and practices, and the PCG's confidence in their caregiving network, i.e., all SCGs. For SCGs, the questionnaire includes questions about demographics, comfort with medical information, and for the identified high-risk medication, its indication, formulation, dose, frequency, and route. A similar questionnaire will be emailed at the study exit.

Description of the Intervention (App Use)

Participants randomized to the intervention group will be assigned to use the Meds@HOME app for 6 months. Meds@HOME is a software application designed for use on a personal mobile device (such as phone or tablet). It is available on iOS and Android operating systems.

The app has the following core functionalities, which are managed by the child's PCG:

Caregiver profile

To establish an account, specific profile fields are required, including name, email, phone number, relationship to child, caregiver photo, and preferred method of communication. PCGs can invite as many

other caregivers (e.g., extended family, home nurse, school aide, etc.) to use the app as they wish. They can also deactivate any caregivers. Based on co-design priorities set by caregiver stakeholders, the system was not designed for use by the child's hospital, primary, or specialty clinical team members.

Child profile

At a minimum, the child's profile must include their name. Other optional fields include photo, gender, date of birth, address, and "important things to know about me" (allergies, I'm calmed by, I'm upset by, I need assistance with, best way to communicate with me, comfort measures I prefer, and my technology).

Caregiving routines and routine tracking

The app allows PCGs to create custom daily routines, e.g., "Afternoon Meds", "Lunch", or "Prep for next day", etc. Routines can include general caregiving tasks, medication details, meal instructions, etc. PCGs can detail how to perform the routine, start dates and times, and recurrence frequency, such as daily, weekly, monthly. Customizable push notifications can alert caregivers to upcoming routines in the manner they wish. Only PCGs can create, edit, and delete routines. All caregivers can mark routines as complete and receive notifications.

Inventory reminders

For medications, caregiving supplies, and foods, PCGs can set notification intervals for refill reminders.

Most functionalities are optional/voluntary and can be left blank. A child's PCG determines the type and level of detail to input and who is invited to use the app.

Description of the Control Group (No App Use)

PCGs randomized to the control group will be asked to complete the SAQ at the beginning and end of the 6-month trial, like the intervention group. SCGs in the control group will not use the Meds@HOME app. During the 6-month time frame, PCGs and SCGs will continue their normal

caregiving routines.

Conclusion of the Study

At the conclusion of the study, PCGs and SCG will be emailed via REDCap a follow-up SAQ that is identical to the one received at the beginning of the trial. Study staff will follow up with PCG's via phone to conduct an exit primary outcome assessment. The high-risk medication random selection and assessment procedures are the same at study entry and exit. The same medication can, but does not have to be, used for both Outcome Assessments.

Ethical Considerations

This study received approval from the UW Institutional Review Board on January 19, 2022 (2021-1532). All participants will provide informed consent before taking part in the study. Informed consent materials will be provided in private spaces in both written and verbal formats and will review in detail the study design. Review of study design will include random assignment to the intervention and control groups, potential risks of participation, protections against risk, and the rights of human research participants. Parents or children can revoke their consent or assent at any point. Any identifying information kept for the purpose of contacting participants or linking data over time will be kept secure, in REDCap, a locked filing cabinet, or in a password-protected electronic file, and will be destroyed when the study is complete. Data will be de-identified at study conclusion. The study's data and safety is monitored every 6-12 months by the Data Monitoring Committee at the UW Institute for Clinical and Translational Research. All PCGs will receive an incentive of US \$200, divided in two parts: US \$100 at enrollment and US \$100 after the exit survey, in the form of a gift card, check, or cash. SCGs will receive an incentive of US \$150, divided into two parts: US \$75 at both enrollment and after exit survey completion.

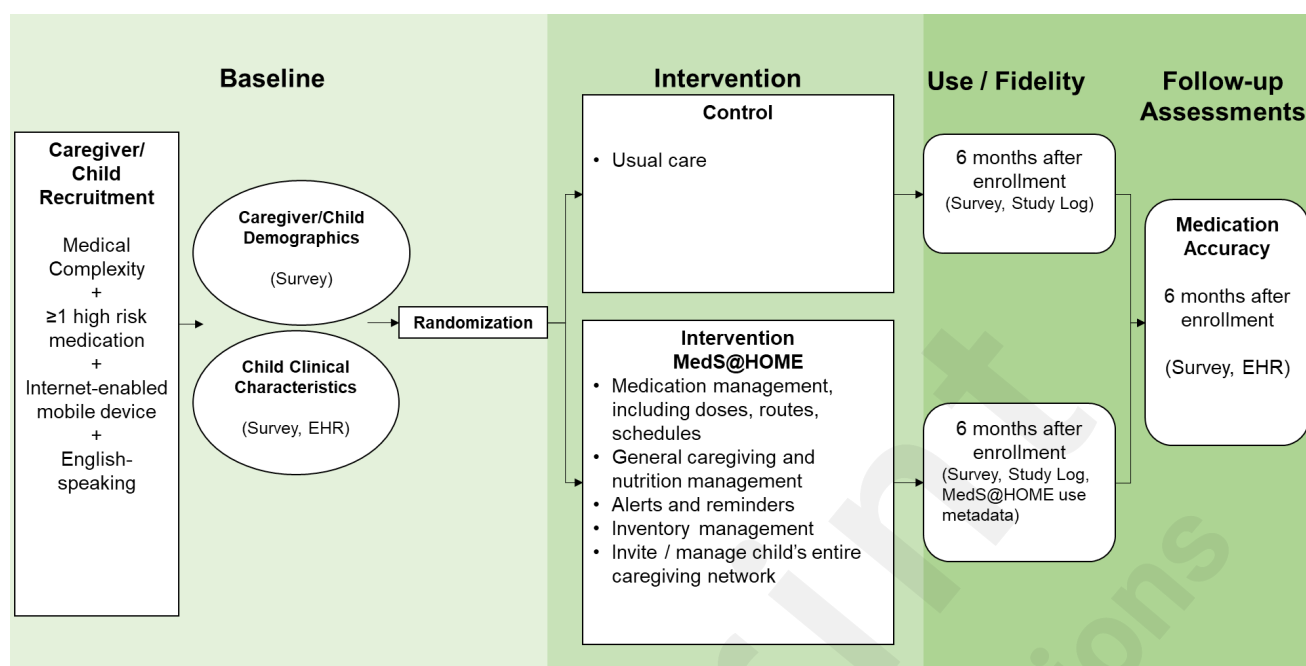


Figure 1. Meds@HOME Study Randomized Control Trial Design

Schedule of Activities Table

Table 1. Schedule of activities of the Meds@HOME Trial–Plan for assessment of intervention at the beginning and end of the study period, with the depiction of staff involved.

		Study Period, T = X months (Staff Involved)		
	Prior to Enrollment Visit (Research Coordinator)	Enrollment Visit, T = 0 months (Research Coordinator)	Exit Visit, T = 6 months (Research Coordinator)	Assessment, T = >6 months (Blinded Assessor)
PCG Activities				
Phone Screen and Eligibility	✓			
Completion of SCG Worksheet	✓			
Confirm Eligibility		✓		

Informed Consent		✓		
Child Assent (If applicable)		✓		
SCG Individual Identification		✓		
Randomization		✓		
Baseline SAQ		✓		
Primary Outcome Assessment		✓	✓	✓
Exit SAQ			✓	
Participant Payment		✓	✓	
SCG Activities				
Baseline and Outcome SAQ		✓		
Exit and Outcome SAQ			✓	
Primary Outcome Assessment				✓
Participant Payment		✓	✓	

Outcomes

Primary End Point

The primary outcome is medication administration accuracy, defined dichotomously as correct identification of all the following for a selected patient-specific high-risk medication: indication, formulation, dose, frequency, and route of administration.

Study Endpoints Table

Table 2. Table displaying the primary and secondary objectives of the study with corresponding endpoints being used for measurement.

Objectives	Endpoints	Number of items and estimated time to complete
Primary		
To evaluate the effectiveness	Rate of medication	5 items, approximately 5

of Meds@HOME on PCG medication administration accuracy.[6]	administration accuracy measured dichotomously as correct identification of each of the following for a randomly selected high-risk medication: indication, formulation, dose, frequency, and route at baseline and after 6-months.	minutes
Secondary		
To evaluate the effectiveness of Meds@HOME on SCG medication administration accuracy.[6]	Rate of medication administration accuracy, measured as in the primary outcome, amongst SCGs at baseline and after 6-months.	5 items, approximately 5 minutes
To evaluate Meds@HOME's effect on adverse drug event (ADE) hospital use.[5]	Count of UW hospital encounters during study period with ADE codes.	1 item, extracted from electronic health record diagnostic and procedure codes
To evaluate Meds@HOME's effect on adverse drug event UW ED visits.[5]	Count of UW ED encounters during study period with ADE codes.	1 item, extracted from electronic health record diagnostic and procedure codes
To evaluate Meds@HOME's effect on parent-reported medication adherence.[20, 21]	Mean PCG-reported medication adherence using the Adherence to Refills and Medications Scale (ARMS)	12 items, approximately 5 minutes

	after 6-months.	
To evaluate Meds@HOME's effect on medication activation.[22]	Mean Family Caregiver Activation in Transition (FCAT) 5 medication-specific items - composite and individual items after 6-months.	5 items, approximately 2 minutes
To evaluate Meds@HOME's effect on parent-reported medication confidence.[6]	Mean composite score after 6-months.	6 items, approximately 3 minutes
To evaluate Meds@HOME's effect on parent-reported medication understanding.[6]	Mean composite score after 6-months.	5 items, approximately 2 minutes
To evaluate Meds@HOME's effect on all-cause hospital use.	Count of hospital encounters and hospital days during study period.	1 item, extracted from electronic health record encounters
To evaluate Meds@HOME's effect on all-cause ED use.	Count of ED encounters during study period.	1 item, extracted from electronic health record encounters
To evaluate Meds@HOME's effect on mortality.	Count of deaths during the study period.	1 item, 1 item, extracted from electronic health record encounters or study records
To evaluate Meds@HOME's effect on the primary outcome measured as 5 individual components.	Rate of individual components each measured dichotomously (indication, formulation, dose, frequency, and route); mean of individual components after 6-months.	No new items, this disaggregates the primary endpoint

Assessment Procedures

The medication administration accuracy measure and many of the caregiving measures have been documented as reliable in prior literature; however few validation studies have been conducted with these measures.[22-27] We will ensure reliability in data collection through direct observation, data auditing, establishing clear data dictionaries/ definitions, using uniform variable definitions, and a central data repository coordinated and maintained at UW. The primary and secondary endpoints are measured following completion of the PCG enrollment and exit primary outcome assessment case report forms and SCG SAQs. The most recently abstracted EHR prescription data for the selected high-risk medication is considered the gold standard. Following data collection, a clinician with expertise in care for CMC and high-risk medication management who is blinded to treatment assignment (*blinded outcome assessor*) compares caregiver responses to the gold standard data. The blinded outcome assessor scores participant responses for each component of medication administration accuracy (i.e., indication, dose, formulation, frequency, and route) as correct, incorrect, or missing. Each component must be correct to meet the study endpoint.

To establish the reliability of the primary endpoint assessments, the first 25 cases are independently, dually coded by 2 blinded outcome assessors. The study biostatistician calculates interrater reliability using Kappa for the primary endpoint (i.e., the dichotomous composite measure of medication administration accuracy). If Kappa is ≥ 0.85 , the coders have strong, almost perfect agreement [28, 29] and the remaining data is single coded. If Kappa is < 0.85 , discrepant items are recoded, the outcome assessors are retrained, and the next 25 cases are again independently, dual-coded. Kappa is recalculated for the next 25, and the same procedures are completed until either Kappa is ≥ 0.85 or data collection is complete.

Data Collection, Storage and Protection

All data will be collected via phone scripts, EHR abstraction, standardized SAQs, and case report forms completed by trained study staff. All data for this study will be housed in REDCap, managed by UW's Institute for Clinical and Translational Research as a 21 Code of Federal Regulation Part 11-compliant data capture system.[30] REDCap includes password protection and internal quality checks, such as automatic range checks to identify inconsistent, incomplete, or inaccurate data. Clinical data will be entered directly from the source documents or entered directly through secure SAQs emailed via REDCap surveys to participants.

Data from the Meds@HOME application will be stored in databases on the UW School of Medicine and Public Health Department of Pediatrics secure servers. The UW Department of Pediatric servers follow all UW campus and UW Health privacy and compliance requirements. Access to study folders will be limited to study staff with appropriate training and permissions.

Sample Size Considerations

We will enroll 152 PCG participants. The study is powered to detect an anticipated clinically important difference in the primary endpoint (medication administration accuracy rate). Based on preliminary data on medication administration accuracy, the observed rate was 41% in PCGs.[31] Hence, the anticipated medication administration accuracy rate for the control arm for the of this study is 41%. We estimate that Meds@HOME use will increase the outcome rate from 41% (control arm) to at least 70% (intervention arm). This increase is considered a clinically important improvement. The sample size of $n=152$ will detect this difference in the medication administration accuracy rates between arms, calculated for 90% power at the two-sided 0.05 significance level based on a z-test with continuity correction.[32] Recruitment needs are feasible based on a projected eligible population of $n=1100$, an estimated 20% enrollment rate, and a 10% loss to

follow-up rate. Furthermore, we estimate that two caregivers may provide independent responses for up to 5 to 10% of the households. With a proposed sample size of $n=152$ households, the expected number of PCGs is between 160 and 167. With this sample size, the anticipated difference of 41% vs. 70% in the medication accuracy rates will be detected with at least 94% power at the two-sided 0.05 significance level, based on generalized estimating equation analyses, assuming an intra-class correlation coefficient (for up to two PCGs within the same household) of 0.05 to 0.50. [33]

With respect to secondary outcomes, the proposed sample size will also provide 82-99% power to detect moderate (Cohen's $d=0.5$) to large (Cohen's $d=0.8$) effect sizes at the two-sided 0.05 significance level in secondary outcomes between arms.[28, 29] Because we assume that PCG will perform better than SCG, the anticipated medication administration accuracy rate is assumed to be <41% in the SCG cohort. If the SCG sample's control group performance was only 30%, we would have 90% power to detect an increase to 60% with only $n=136$ enrollees. Therefore, with our planned enrollment of $n=152$ (i.e., one SCG for every PCG), we will have adequate power to conduct the SCG analysis even with poorer enrollment or smaller effect sizes than expected.

Table 3: Sample size requirements for detecting differences in the medication administration accuracy rates between arms with 90% power at the two-sided 0.05 significance level

Sample Sizes	Intervention Group Outcome				
	60%	65%	70%	75%	80%
Final total sample needed	300	194	136	96	74
Final sample per treatment arm	150	97	68	48	37
Enrolled participants to achieve sample	334	216	152	108	82

Statistical Analysis Plan

Given that the intervention being tested requires caregiver use to achieve success, we will use an

intention-to-treat analysis approach.[18] We plan to use the primary outcome data to assess Meds@HOME's impact on medication administration accuracy of PCGs of CMC measured at study baseline and exit 6 months later. This binary measure is derived from prior studies involving CMC primary caregivers,[6] and includes demonstrating parent recall of complete medication instructions for 1 patient-specific high-risk medication, compared to prescription details. Medication administration accuracy is defined dichotomously as correctly identifying all the following for a selected patient-specific high-risk medication: indication, formulation, dose, frequency, and route of administration. The outcome will be evaluated as the change in percentage of intervention participants compared to control participants demonstrating medication administration accuracy at 6 months compared to baseline.

Primary Analysis will test differences between treatment (intervention or control) groups in the primary and secondary outcomes. For the primary analysis, univariate generalized estimation equation analysis [33] with exchangeable correlation structure to account for potentially two PCGs responding from the same household will be conducted to compare the medication administration accuracy rates between study arms. The effect size of the difference in medication administration accuracy rates will be quantified by calculating the odds ratio, which will be reported along with the corresponding 95% confidence interval. Furthermore, multivariate generalized estimation equation analysis [33] will be performed to compare the medication administration accuracy rates between study arms. In this analysis, clinical and demographic characteristics will be included as covariates in an initial non-parsimonious model. Collinearity will be evaluated and the least absolute shrinkage and selection operator and elastic net penalty methods for logistic regression models will be utilized to identify a parsimonious model with independent covariates.

The secondary outcome count variables include the numbers of adverse drug event ED visits and

hospitalizations, and total numbers of all-cause hospital days, hospitalizations, and ED visits. This will be analyzed using univariate and multivariate mixed effects negative binomial regression models with household specific random effects to account for overdispersion in the count data and responders from the same household. The cumulative number of these outcomes over the 6-month follow-up period will also be analyzed using a univariate linear mixed effects model with household specific random effects. In a secondary analysis, a multivariate linear mixed effects model will be utilized where clinical and demographic baseline characteristics will be included as covariates and the least absolute shrinkage and selection operator method will be used to identify a parsimonious model. Secondary outcome binary variables, i.e., individual components of the primary outcome, items from the medication activation, understanding and confidence measures answering, *strongly agree*, parent-reported medication adherence, and death rates, will be modeled in the same manner as the primary analysis. Each of these binary outcomes will be documented at final assessment and changes within and between study arms will be analyzed using univariate and multivariate generalized linear mixed effects modeling with household specific random effects.

Baseline Comparisons of demographic variables and clinical characteristics will be conducted using a chi-square test (categorical variables) or a two-sample test & non-parametric Wilcoxon rank-sum test (continuous/quantitative variables). [34, 35]

Because some participants may not use the Meds@HOME intervention, we will conduct a secondary analysis repeating all primary and secondary endpoint assessments using a per-protocol population analysis approach to complement the intention-to-treat approach.[18] The per-protocol population will be eligible participants who were randomized and achieved a level of compliance, defined as creation of at least 1 routine and 6+ log ins, 3 of which occurred in last 3 months of the enrollment period. The login number was chosen to reflect at least one login per month, with use throughout the

intervention period.

To evaluate the impact of missing values (e.g., due to loss of follow-up, incomplete data collection) we will conduct a sensitivity analysis by comparing the results obtained from the complete case analysis to the results obtained by imputation-based analyses. Specifically, multiple imputation will be used to impute the missing values of the primary and secondary clinical outcomes. For monotonic missing values data structures, we will use regression-based multiple imputation techniques. By contrast, we will use Markov Chain Monte Carlo based imputation techniques for non-monotonic missing value data structure.

Results

Recruitment for this study began 11/29/2023. To date we have enrolled 94 (62%) PCGs. We expect recruitment to end by 8/1/2024, and the final participant will complete the study by 1/28/2025, at which point we will start analyzing the complete responses. We expect publication of results at the end of 2025.

Figure 2. Meds@HOME Consort Diagram

Discussion

Summary

The Meds@HOME intervention, a mobile application is hypothesized to improve caregivers' medication administration, reduce preventable adverse drug events, and ultimately improve chronic care management.[36] Previous research indicates that caregivers for CMC experience multiple challenges related to medication administration, including giving the right medication at the right time, communicating with others about medications, and accommodating complex and sophisticated caregiving routines.[12] The Meds@HOME mobile application offers a solution to each of these challenges. As a result, we anticipate that compared to baseline medication administration accuracy, both primary and secondary caregivers using Meds@HOME will have statistically significant increases in this measure compared to the control group,

Compared to other interventions, Meds@HOME was developed from the expert perspectives of primary and SCGs for CMC, as well as clinicians.[12] There is currently substantial interest in using mobile health technologies to improve CMC care.[37-39] Meds@HOME is also unique compared to other interventions because of its focus on medication safety in the home and on coordinating care among multiple caregivers in addition to parents. Meds@HOME has the potential to decrease medication errors for CMC and promote confidence and connection within a caregiving network. Such outcomes will be evaluated through the study's planned secondary outcome analyses. Importantly, Meds@HOME is a potentially scalable intervention that could be rapidly disseminated beyond the single site if efficacious. In this or future studies, Meds@HOME may also demonstrate broader improvements in CMC health, such as ED and hospital use. Following this randomized control trial, we intend to conduct real-world effectiveness and implementation research across multiple sites, with the goal of creating a tool that is widely available and promotes the health and safety of CMC.

Limitations

Although we anticipate having adequate power to assess for intervention efficacy, this study still has limitations. First, while assessors are trained and blinded, the evaluation of medication administration accuracy has some subjectivity that could influence reliability and validity. This risk will be minimized by the dual coding procedures described above. Although this study design introduces the possibility of interview bias, this risk is minimized by providing standard scripts embedded into for study staff to use when interacting with participants. Participants cannot be blinded to the intervention, and caregivers in the control and intervention group will be aware of which they have been assigned to. We will attempt to minimize the risk of participant reactivity by

not sharing the randomly selected high-risk medication ahead of time and by requesting participants not refer to written materials or pill bottles during assessments. Finally, the limited ability to develop Meds@HOME in multiple languages requires participants to be comfortable reading and speaking English, limiting external validity. Future research will include software iterations in multiple languages to reach families with more geographic and culturally diverse backgrounds.

Conclusions

Despite the limitations, this detailed study protocol provides a real-world, promising strategy for improving PCG medication safety for children who are taking high-risk medications and novel procedures for recruiting SCGs of CMC. This intervention may have extended positive impact by improving SCG medication accuracy, improving caregiver medication understanding and confidence, and influencing hospital and ED use as well as other health outcomes. In the future, this app could be utilized more extensively by caregivers and youth who are navigating complex medication routines, promoting medication safety among diverse caregiving networks.

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Data Availability

The data sets generated and analyzed during this study are available from the corresponding author

on reasonable request and completion of a Data Use Agreement and IRB-approved protocol. Due to risk to identifiability intrinsic to the study's data collection plans, the dataset will not be deposited in a publicly available repository.

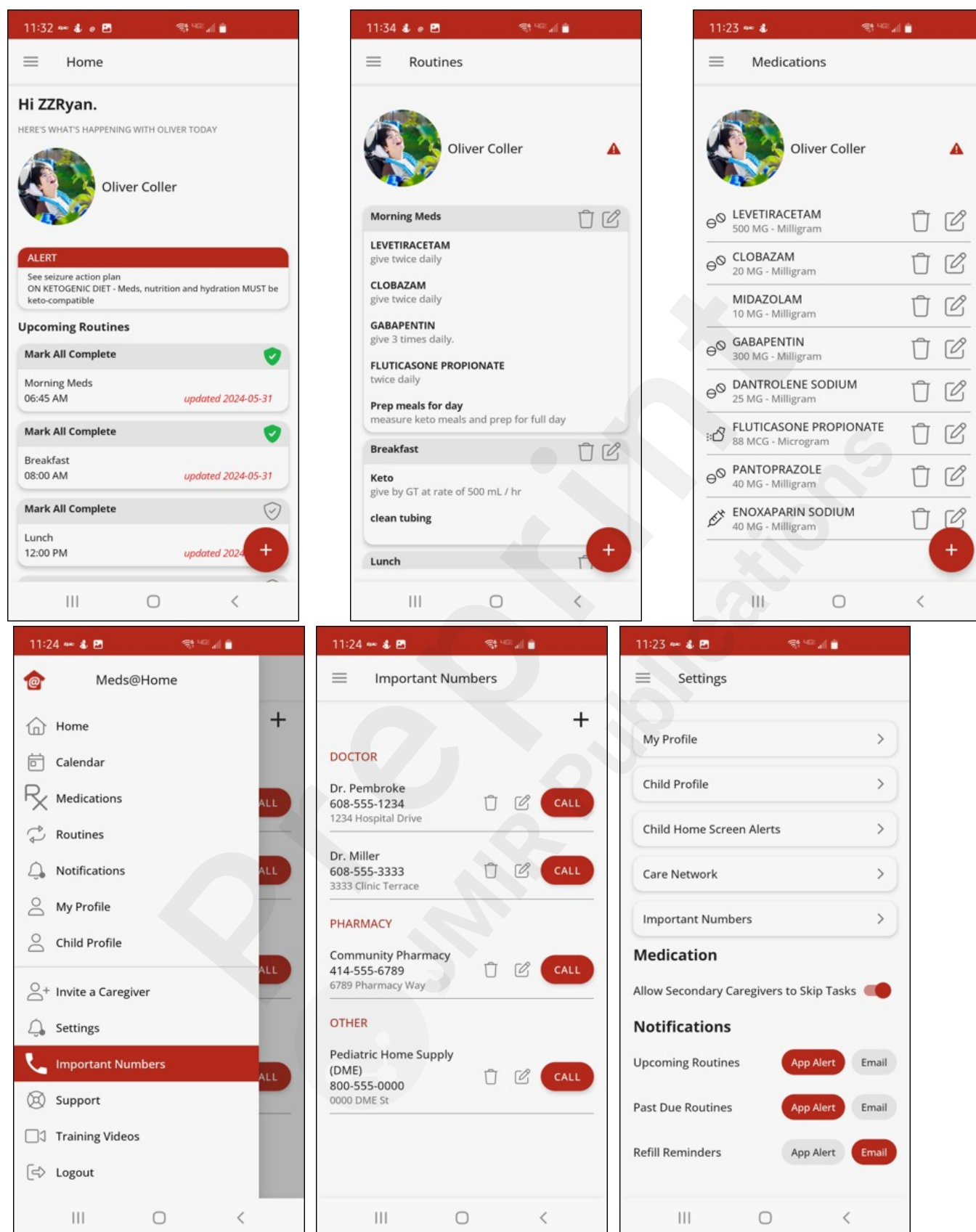
Author's Contributions

RC and NW, the principal investigators of this study, obtained grant funding and conceived the study. SK, MM, JK, GW, JF, MC, BK, BS, and KS participated in the design of the study. NW, RC, GW, MM, SK, and AJ drafted the manuscript. SK, GW, and MM were responsible for recruitment and major study activities. All authors contributed to the intellectual content of the manuscript and the development of the trial protocol, and all authors have read, revised, and approved the final manuscript.

Conflicts of Interest

None declared.

Appendix: Example of application screens



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Abbreviations

CMC: Children with medical complexity

ED: Emergency department

EHR: Electronic health record

PCG: Primary caregiver

REDCap: Research Electronic Data Capture

SAQ: Self-administered questionnaire

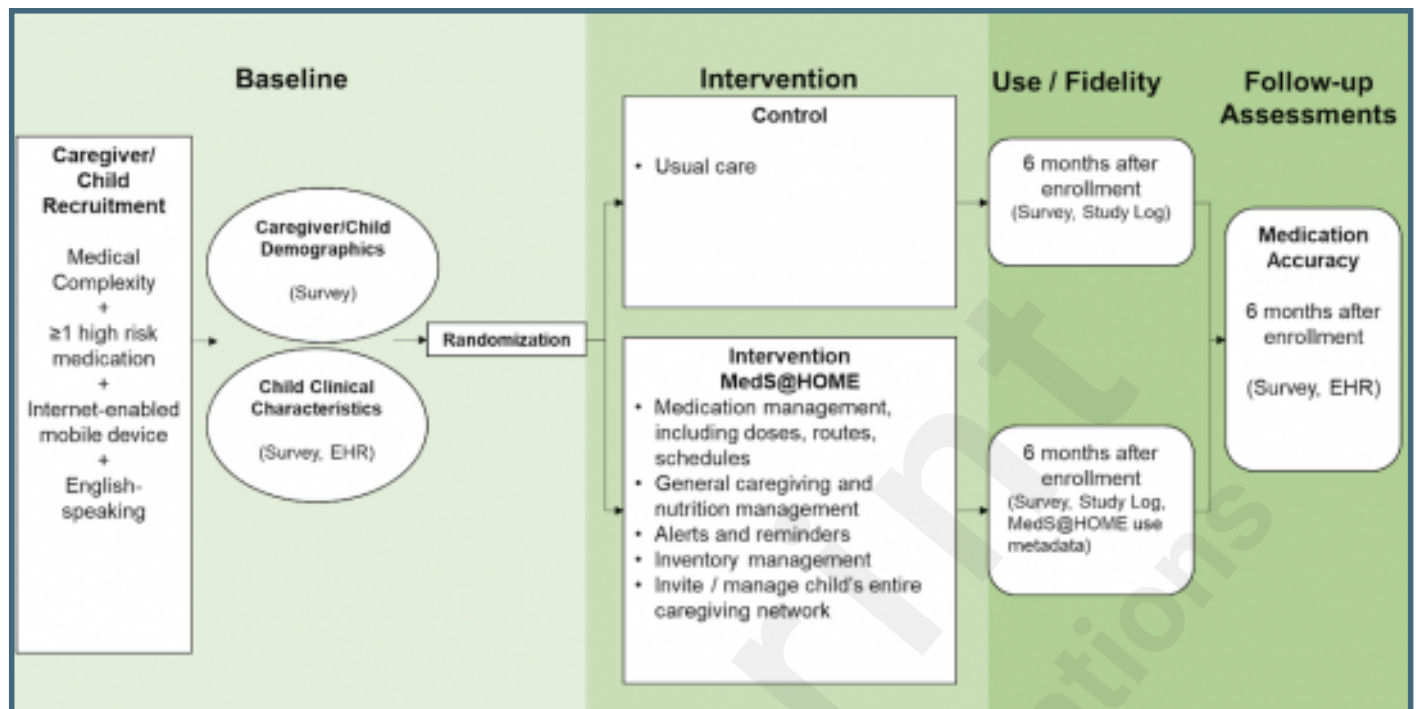
SCG: Secondary caregiver

UW: University of Wisconsin

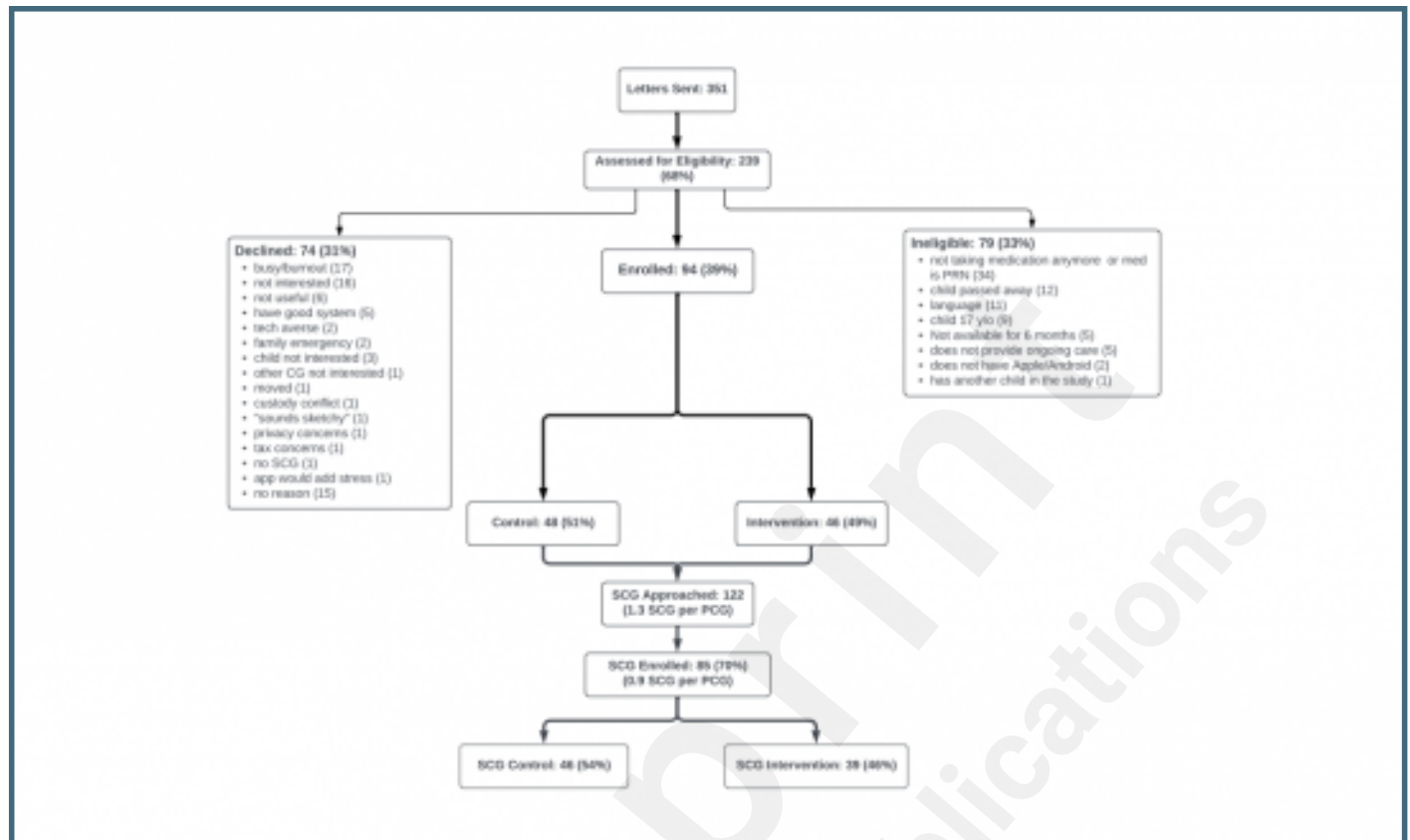
Supplementary Files

Figures

Meds@HOME study randomized control trial design.



Meds@HOME Consort Diagram.



Multimedia Appendixes

Untitled.

URL: <http://asset.jmir.pub/assets/a1ef57150b9a969bfa54923171059662.pdf>

Example of application screens.

URL: <http://asset.jmir.pub/assets/60bfe4da81539a943f280a312e84fb4a.docx>

