

# **Factors influencing primary care access for common mental health conditions among adults in West Africa: A scoping review protocol**

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Table of Contents

Original Manuscript..... 5

Supplementary Files..... 35

    Figures ..... 36

        Figure 1..... 37

        Figure 2..... 38

    Multimedia Appendixes ..... 39

        Multimedia Appendix 1..... 40

# Factors influencing primary care access for common mental health conditions among adults in West Africa: A scoping review protocol

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## Abstract

**Background:** Mental health conditions are expressed in various ways in different people, and access to healthcare for these conditions is affected by various individual factors, healthcare provider factors, and contextual factors. These factors may act as enablers or facilitators to accessing primary care for mental health conditions. Many studies have established an increased risk of mental disorders among people with non-communicable diseases (NCDs). However, mental health screening and treatment among people with NCDs is rare in many countries.

**Objective:** Our scoping review will explore the factors influencing access to primary care for mental health conditions among adults in West Africa.

**Methods:** Our review will follow the approach to scoping reviews developed by Arksey and O'Malley in 2005. This approach has five stages: (i) identifying the research question (ii) identifying relevant studies (iii) study selection (iv) charting the data (v) collating, summarizing, and reporting the results. We will search electronic databases (PubMed, Embase, PsycINFO, CAIRN INFO, and Google Scholar), source grey literature from relevant websites (World Health Organization, country-specific websites), and manually explore reference lists of relevant studies to identify eligible records. Two independent authors will screen the titles, abstracts, and full texts of studies based on predefined eligibility criteria. We will use a data extraction tool adopted from the Joanna Briggs Institute Manual for Evidence Synthesis to chart the data.

**Results:** The search in the various databases was completed on 12th February 2024. The search yielded 2,918 results. 1,737 unique results remained after duplicate removal. The review is projected to be completed by 30th April 2024.

**Conclusions:** Exploring the barriers and enablers to accessing primary care for common mental health conditions is essential to shape policies to address the pressing need for quality and accessible mental health care in the sub-region.

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# Factors influencing primary care access for common mental health conditions among adults in West Africa: A scoping review protocol

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## Abstract

## Background

Mental health conditions are expressed in various ways in different people, and access to healthcare for these conditions is affected by individual factors, healthcare provider factors, and contextual factors. These factors may be enablers or barriers to accessing primary care for mental health conditions. Studies have reported a gap in treatment for mental health conditions in many countries in West Africa due to barriers along the access pathway. However, to the best of our knowledge, there is yet to be a review of the factors influencing access to primary care for common mental health conditions among adults in West Africa.

## Objective

Our scoping review will explore the factors influencing access to primary care for common mental health conditions among adults, 18 years and above, in West Africa, from 2002 to 2024.

## Methods

Our review will follow the approach to scoping reviews developed by Arksey and O'Malley in 2005. This approach has five stages: (i) identifying the research question (ii) identifying relevant studies (iii) study selection (iv) charting the data (v) collating, summarizing, and reporting the results. We will search electronic databases (PubMed, Embase, PsycINFO, CAIRN INFO, and Google Scholar), source grey literature from relevant websites (World Health Organization, country-specific websites), and manually explore reference lists of relevant studies to identify eligible records. Two independent authors (NYAB, RNBA, VR, and DS) will screen the titles, abstracts, and full texts of studies based on predefined eligibility criteria. We will use a data extraction tool adopted from the Joanna Briggs Institute Manual for Evidence Synthesis to chart the data. Deductive, thematic analysis will be used to categorize factors influencing access to mental healthcare under pre-determined themes. New themes derived from the literature will also be charted.



## Results

Database searches were conducted between 1<sup>st</sup> February 2002 and 12th February 2024. As of July 2024, the review report is being drafted and will be disseminated through publication in a peer-reviewed journal.

## Conclusions

The results of the review will inform decision-making on policies, programs, and their implementation in West Africa to improve primary care access for mental health care.

## Keywords

Scoping review; mental health; non-communicable diseases; primary care; access; barriers; enablers

## Introduction

### Background

Mental health is defined as “a state of mental well-being that enables people to cope with the stresses of life, realize their abilities, learn well and work well, and contribute to their community. It is an integral component of health and well-being, and is more than the absence of a mental disorder” [1]. It comprises an intricate range of mental health states, and not simply the absence of a defined mental disorder. These conditions are expressed in various ways in different people and are affected by numerous individual and environmental factors [1]. Some common mental health conditions include depression, anxiety disorders, bipolar disorder, and schizophrenia [1].

The global figures on mental health conditions are staggering. In 2019, it was estimated that 970 million people were living with a mental condition, 82% of whom were living in a low- or middle-income country (LMIC) [2]. In that same year, 301 million people were said to be living with anxiety disorders, while 280 million people suffered from depressive disorders globally [2]. Furthermore, mental disorders are the foremost cause of years lived with disability (YLD), contributing to 1 in 6

YLDs worldwide [2]. In 2019, 5.6% of YLDs were attributable to depression alone [2]. A scoping review of population-based epidemiological studies in Africa conducted in 2020 revealed that the prevalence of mental disorders ranged from 3.3% to 9.8% for mood disorders, 5.7% to 15.8% for anxiety disorders, and 3.7% to 13.3% for substance use disorders [3].

Apart from the alarmingly high prevalence of various mental disorders, an emerging area of concern is the link between these disorders and NCDs such as hypertension and diabetes. Reviews and meta-analyses have established a connection between mental disorders and cardiovascular diseases [4-5]. Primary studies conducted in LMICs have confirmed a similar association between mental disorders and NCDs [6], [7-8]. A study conducted by Nkporbu et al. [9] in Nigeria to determine the pattern and prevalence of psychiatric co-morbidity among hypertensive patients revealed that almost two-thirds of the 232 participants had co-existing mental disease, most commonly, depression, followed by anxiety disorders. These findings are consistent with that of a similar study by Keskin and Bilge [8] at a primary care setting in Ankara, Turkey, who found that about half of the hypertensive and diabetic patients in their study had a mental health disorder, the most frequent of which were mood disorders.

Common mental disorders are a collection of illnesses characterized by depression, anxiety, and the experience of unexplained bodily symptoms [10]. On the other hand, mood disorders are psychiatric conditions characterized by prolonged and marked emotional disturbance [11]. While persons living with NCDs are at risk of some mental disorders, mood disorders are the most commonly encountered mental disorders among these people [8-9]. For instance, depressive illnesses are frequent among patients with diabetes [6]. People with chronic NCDs may experience depression due to challenges with managing their condition [12]. The World Health Organization (WHO) recommends a protocol for managing mental conditions in primary care settings. This means that people with physical conditions (including NCDs) need to be screened for mental disorders (by appropriate history taking

and mental state examination where needed) and offered the required psychosocial (psychoeducation, counseling, promoting function, psychological treatment) or pharmacological intervention as indicated [13].

The World Health Organization (WHO) defines primary care as “a model of care that supports first-contact, accessible, continuous, comprehensive and coordinated person-focused care” [14]. In healthcare, access can be defined as “the opportunity to have healthcare needs fulfilled” [15]. Despite the prevalence of mental health conditions and the emphasis on access to primary care, the West African sub-region has responded slowly to the burden of these disorders. Mental health policies and legislations in most West African countries are either obsolete or have major pitfalls, budgetary allocation for mental health is insufficient, and mental health services are mostly limited to large facilities that are poorly distributed geographically, thereby impeding access [16]. In addition, some people believe mental illnesses are caused by evil spirits [17]. Consequently, in West Africa, patients seek primary care at allopathic facilities as well as alternative health providers such as herbal medicine practitioners [16]. All these avenues of first-contact care provide primary care for mental health conditions.

Providing timely and accessible care for mental health conditions requires the efficient integration of mental healthcare into existing primary care systems [18]. This ensures that people with mental illnesses are provided with care within their community that is adapted to fit their context [19]. However, in many West African countries, this is not the case. For instance, in Ghana, although there have been efforts to provide adequate mental health care at the primary care level, it has been fraught with several challenges with personnel, policy implementation, funding, etc.; as such, persons with mental illnesses have to travel long distances to specialized hospitals to get care [20]. The situation is similar in countries such as Liberia, Sierra Leone, and The Gambia, where mental health care provision at the primary care level is almost non-existent [16]. Also, in Nigeria, most people with mental health challenges do not have access to care in their communities. Instead, they

have to resort to the few overburdened psychiatric facilities for care, regardless of illness severity [21].

As a result, mental health care provision in West Africa is largely pluralistic, characterized by a complex uncoordinated system of allopathic, traditional, complementary, and alternative medicine providers [22-26]. In Burkina Faso, most patients seen at formal mental healthcare facilities will have already visited a traditional medicine practitioner for some form of treatment [22]. Similarly, in Ghana, Nigeria, and Liberia, it is common for service users to seek mental health care from traditional healers, faith healers, and other alternative medicine providers before eventually resorting to formal mental healthcare [24-26]. Rather than benefiting from the collaborative effort of different types of mental health service providers, people with mental health challenges in West Africa experience delays in receiving adequate primary healthcare due to a lack of an efficient coordination system [26].

Factors influencing primary health care access for common mental health conditions can be broadly categorized as factors that act as barriers to access and factors that act as enablers to access. Factors we identified in the literature that can act as barriers to primary care access for common mental health conditions include the stigmatization of mental health service users [20], [28-37]. Also, a lack of knowledge of mental health on the part of patients and the absence of capacity-strengthening programmes for service providers hinder effective primary care of mental disorders [28], [33], [34], [37], [20], [38], [39]. Furthermore, individual experiences of mental health services such as the perceived ineffectiveness of some medications and unpleasant side effects could serve as barriers [40]. As in other LMICs, costs of care, including medication and transportation, also hinder people from seeking mental health care in West Africa [17], [27], [31], [32], [33], [35], [20], [41]. They represent a significant burden to the families of service users [20].

A study in Liberia, by Herman et al. [41] revealed that some service users and their families do not seek help because they live too far from health facilities. Some persons in Nigeria also complained of

prolonged waiting times at mental health facilities [33]. In many West African countries, mental health services are centralized despite the existence of decentralization and integration policies [29], [42]. Moreover, there are many bottlenecks with the referral systems, aggravated by the lack of application of task-shifting policies in mental health care delivery [27], [43], [44]. Also, primary healthcare facilities frequently run out of essential medications for treating mental health disorders [27], [35], [45]. This is usually reported simultaneously with the poor state of psychiatric facilities, hindering quality mental health care provision [27], [45]. Different studies also identify poor human resource management as a major hindering factor. There are not enough mental health workers [27], [35], [45]. The few available also need further training to improve their service delivery.

Factors that act as enablers of access to primary mental health care identified in the literature are firstly, support services for persons with mental health conditions [20]. Such services are predominantly provided by the families of those affected [20]. Religious organizations, neighbours, and friends also provide support in certain areas [20]. For example, in the five northernmost administrative regions of Ghana, there are self-help groups that provide social and financial support to service users and caregivers [46]. Secondly, the existence of mental health laws is an enabling factor [45]. In some instances, such as in The Gambia, there is a mental health legislation in place, although it is not backed by law [37]. Finally, although its implementation has been met with some challenges, studies have shown that task-shifting- the process of delegating tasks from specialized health workers to other health workers - enhances the provision of quality mental healthcare delivery [29], [43], [47].

## Rationale

Despite the need and importance to inform policy and program decision-making for the selection, design, and implementation of interventions to address and improve mental health in West Africa, we did not find a systematic review of these enablers and barriers or factors that influence primary

healthcare access for mental health in West Africa. A scoping review of population-based epidemiological studies of mental disorders in Africa was conducted [3], but it was a prevalence study that did not address the factors that influence access to primary care for these conditions. An integrative review of enablers and barriers to accessing mental health services was limited to Ghana [20], one of the fifteen countries of the Economic Community of West African States (ECOWAS). Similar reviews were not available for the remaining countries of ECOWAS. A systematic review of the literature on factors influencing primary mental health care access will also help to identify gaps in the literature, needing further research to inform policy and program decision-making. However, it was uncertain from our initial literature review, whether the breadth and depth of the literature available across the 15 West African countries that made up ECOWAS at the time of the review was adequate for a classical systematic review. We therefore chose to start with a scoping review. Scoping reviews are a form of systematic review that is particularly useful in situations of uncertainties about the breadth and depth of the literature. They enable systematic mapping of the available evidence and are particularly suitable for identifying knowledge gaps and the main sources of evidence on a concept in these situations of uncertainty about the evidence base [48].

## Objectives

The main objective of this review is to identify factors influencing access to primary care for common mental health conditions (depression, bipolar disorders, schizophrenia, anxiety disorders, stress disorders, and substance use disorders) in adults 18 years and above, in West Africa, from 2002 to 2024.

The specific objectives are as follows:

1. To identify patient-level factors that affect and how they affect access to primary care for common mental health conditions in adults, 18 years and above, in West Africa, from 2002 to 2024.
2. To identify primary healthcare facility-level factors that affect and how they affect access to

primary care for common mental health conditions in adults, 18 years and above, in West Africa, from 2002 to 2024.

3. To identify specific contextual factors (societal beliefs, norms, and practices) that affect and how they affect access to primary care for common mental health conditions in adults, 18 years and above, in West Africa, from 2002 to 2024.
4. To synthesize implications for co-design with stakeholders of interventions for primary mental health care, identify gaps in the literature, and suggest areas for further research into primary care for common mental health conditions in adults, 18 years and above, in West Africa.

## **Conceptual framework for enablers and barriers to primary care access for mental health**

We adapted a conceptual framework to guide our exploration and analysis of factors influencing access to primary care for mental health, drawing on the work of Levesque et al. [15] and the concept of context from Leichter's framework of context [49].

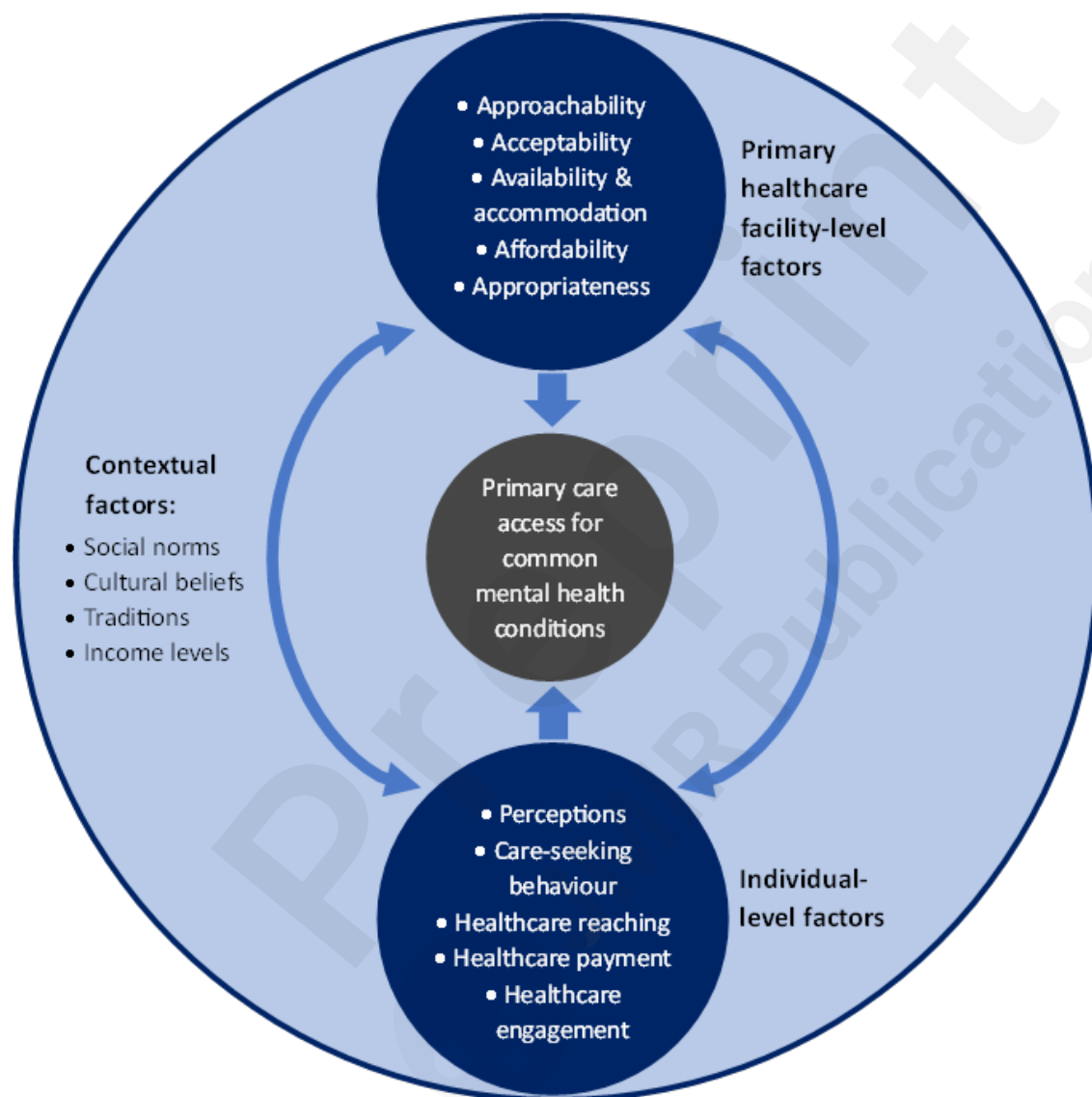
The framework ([figure 1](#)) categorizes and explores factors (or enablers and barriers) that influence access to primary care for mental health, further categorized into factors that operate at the level of individual perspectives and the level of the primary healthcare facility. Enablers and barriers influencing access to care related to the primary healthcare facility include (1) approachability; (2) acceptability; (3) availability and accommodation; (4) affordability; and (5) appropriateness of services. Enablers and barriers influencing access to care related to the individual include (1) perceptions of care; (2) care-seeking behaviour; (3) healthcare reaching (4) healthcare payment; and (5) healthcare engagement.

The framework also includes specific contextual factors that influence access to primary care for mental health conditions. We defined contextual factors as those elements outside of an individual

but within his or her environment that interact with the individual and influence their approach to seeking and utilizing healthcare services [50]. Thus, although Leichter [49] subdivided contextual factors into situational, structural, cultural, and environmental factors, we only focused on the cultural factors to meet our third specific objective. These contextual factors include sociocultural and socio-economic factors such as social norms, cultural beliefs, traditions, and income levels [50]. These sociocultural and socio-economic enablers and barriers act as background factors in the society of the individual and primary healthcare facility that shape other enablers and barriers to accessing primary care for mental health.

Individuals' access to primary care for mental health will depend on their perceptions of care, their care-seeking behaviour, their ability to reach a primary care facility, and their capacity to pay and engage with the available services. Access will also depend on how approachable the primary care facility is, how well the individual accepts the mode of service delivery, the services available, how affordable they are, and how appropriate they are for attending to mental health. These factors are all affected by social constructs of mental health such as the beliefs, norms, traditions, and income levels of that specific society. Therefore, primary care access for common mental health conditions among adults in West Africa is affected by interactions between enablers and barriers to access at the individual and primary healthcare facility level, and these interactions take place within a background of and are shaped by specific contextual factors.





**Figure 1: Conceptual framework for enablers and barriers to primary care access for mental health**

## Methods

### Protocol Design

Our review will follow the approach developed by Arksey and O'Malley [51] in 2005. Their seminal work in scoping reviews was, in many respects, a foundation for further initiatives to bring some standardization to the structure of scoping reviews. As they suggested, we will follow these five stages: (i) identifying the research question (ii) identifying relevant studies (iii) study selection (iv) charting the data (v) collating, summarizing, and reporting the results. We will not assess the risk of bias and quality of the studies included, as this scoping review seeks to present an overview of the information available on the research topic.

### Identifying the research question

The research question was developed based on the gaps identified from the initial literature review and in consultation with a team of researchers with expertise in the field. Following an iterative process, the main research question we seek to answer is: "What factors influence access to primary care for common mental health conditions in adults 18 years and above, in West Africa?"

As defined earlier, common mental conditions are a collection of disorders characterized by depression, anxiety, and the experience of unexplained bodily symptoms [10]. The mental conditions of interest to our review are depression, bipolar disorders, schizophrenia, anxiety disorders, stress disorders, and substance use disorders.

### Identifying relevant studies

#### Eligibility criteria

We will focus on studies published between 1<sup>st</sup> January 2002 and 31<sup>st</sup> January 2024 and will use the participants, concept, context, and type of study (PCCS) framework to identify studies that are eligible for our review:

- **Participants:** Studies in which participants are adults 18 years or above who have a mental disorder will be considered. These patients should be those who seek primary care at various facilities. Studies that report the perspective of other stakeholders such as healthcare workers (including allopathic and alternative medicine providers), policymakers, and caregivers (relatives and support workers) of these patients will be included. We will use the definition of primary care stated in the background of this protocol. Studies conducted in adults and children in which the data for participants 18 years or above cannot be extracted separately will be excluded. Studies conducted on pregnant women will also be excluded.
- **Concept:** We will be interested in studies reporting factors influencing primary care of common mental health conditions in adults. These could either be individual characteristics or behaviours such as income, livelihood, gender, etc.; or they could emanate from environmental and contextual influences such as societal beliefs, norms, and practices. The mental health conditions we will consider include depression, bipolar disorders, schizophrenia, anxiety disorders, stress disorders, and substance use disorders in the study participants.
- **Context:** The studies should have been conducted in one or more countries in West Africa. The 15 countries that belonged to ECOWAS over the period covered by this study were: Benin, Burkina Faso, Cabo Verde, Cote d'Ivoire, The Gambia, Ghana, Guinea, Guinea-Bissau, Liberia, Mali, Niger, Nigeria, Senegal, Sierra Leone, and Togo. Studies conducted in settings that include West African countries and other countries in which the data for the West African countries cannot be extracted separately will be excluded.
- **Type of study:** Primary studies, whether experimental or non-experimental; descriptive or analytical; will be considered for our scoping review. Systematic and scoping reviews that meet other inclusion criteria will also be considered. Unpublished studies and grey literature reporting data that answer our research question will also be included. On the other hand,

case studies, case reports, and anecdotal evidence from grey literature will be excluded.

Conducting the search

The search will include studies conducted from 1<sup>st</sup> January 2002 to 31<sup>st</sup> January 2024. The start date was chosen because that was when the WHO, through the Mental Health Gap Action Programme (mhGAP) [52], spearheaded a concerted effort to address the global burden of mental health conditions, with particular attention paid to LMICs. Under this initiative, the WHO, through partnerships with member states, outlined a comprehensive strategy to strengthen the capacity of governments to reduce the risk and burden of mental health conditions [52]. Our search will be restricted to English and French, the official languages of most countries in West Africa. The databases we will search will include PubMed, Embase, PsycINFO, CAIRN INFO, and Google Scholar. Key concepts from our research question and alternative terms (see [Table 1](#)) will be used to develop a full search strategy. The search strategy for PubMed has been provided in [Multimedia Appendix 1: Search strategy for PubMed](#). This search strategy will then be adapted for each database. The co-authors will search the databases with the help of an information scientist. The bibliographies of studies included in the initial search will be manually explored for additional papers. The search results will then be exported to Rayyan, a web-based screening tool, that will be used to screen the titles and abstracts. Records that are in French will be translated with the help of a bilingual secretary and DeepL Translate, a translation software.

Table 1: Key concepts and alternative terms

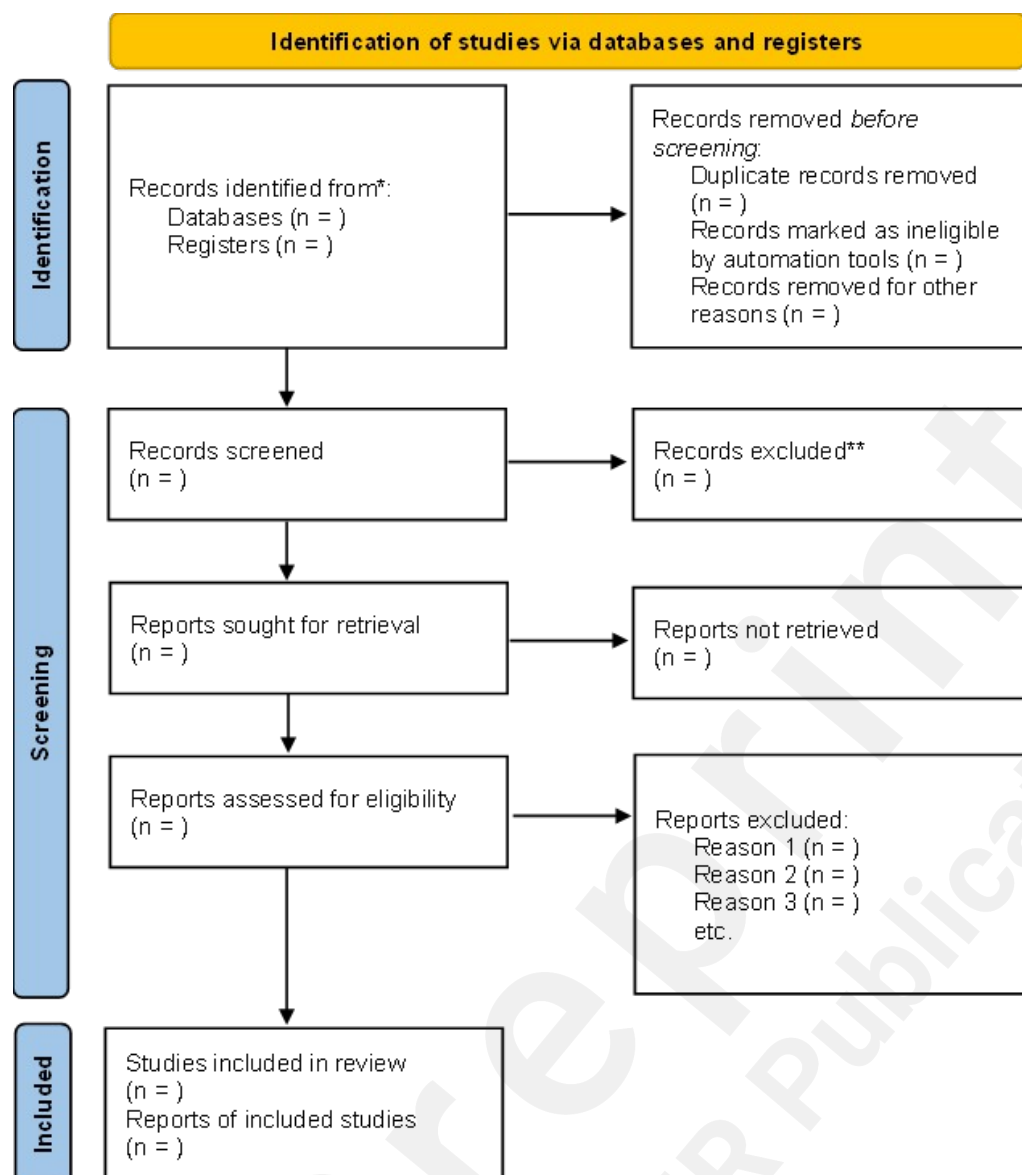
| Mental health condition | Hypertension        | Diabetes          | Influence         | West Africa        | Primary Care             |
|-------------------------|---------------------|-------------------|-------------------|--------------------|--------------------------|
| Common mental disorder  | High blood pressure | Diabetes Mellitus | Barrier hindrance | Benin Burkina Faso | Health Education Patient |
| mental disorder         | Raised blood        | High blood        | hinder            |                    |                          |

|                  |                |               |             |              |                |
|------------------|----------------|---------------|-------------|--------------|----------------|
| mental illness   | pressure       | glucose       | obstacle    | Cape Verde   | counseling     |
| stress           | Increased      | High plasma   | difficult*  | Cabo Verde   | Psychotherapy  |
| stress disorder  | blood pressure | glucose       | obstruct    | Cote         | Exercise       |
| anxiety          | Hypertensive   | Raised blood  | prevent     | d'Ivoire     | Cognitive      |
| anxiety disorder | disease        | glucose       | limit*      | Gambia       | behavioural    |
| generalized      | Hypertensives  | Increased     | restrain*   | Ghana        | therapy        |
| anxiety disorder | Hypertensive   | blood glucose | inhibit     | Guinea       | Behavioural    |
| depression       | patients       | Diabetics     | enable*     | Guinea-      | therapy        |
| recurrent        |                | Diabetic      | facilitat*  | Bissau       | Stress therapy |
| depression       |                | patients      | support     | Ivory Coast  | Selective      |
| major            |                |               | opportunit* | Liberia      | serotonin      |
| depression       |                |               | aid         | Mali         | reuptake       |
| major            |                |               | ease        | Niger        | inhibitors     |
| depressive       |                |               | promot*     | Nigeria      | SSRIs          |
| illness          |                |               | help        | Sierra Leone | Tricyclic      |
| depressive       |                |               |             | Senegal      | antidepressant |
| illness          |                |               |             | Togo         | s              |
| depressive       |                |               |             |              | TCA's          |
| disorder         |                |               |             |              | Antidepressant |
| mood disorder    |                |               |             |              | s              |
| Substance        |                |               |             |              | Anxiolytics    |
| abuse            |                |               |             |              | Rehabilitation |
| Substance use    |                |               |             |              | Primary care   |
| disorder         |                |               |             |              | Primary        |
| bipolar disorder |                |               |             |              | healthcare     |

|               |  |  |  |  |                                  |
|---------------|--|--|--|--|----------------------------------|
| schizophrenia |  |  |  |  | Health<br>services<br>Healthcare |
|---------------|--|--|--|--|----------------------------------|

## Study selection

Rayyan will be used to handle the results, remove duplicates, and screen the records. Two reviewers (NYAB, RNBA, VR, and DS) will independently screen the titles and abstracts of the studies. We will then select the studies that are relevant to our topic. After this, we will retrieve and read the full text of the selected studies. Studies that meet the inclusion criteria described above will be selected for final analysis. In our final report, we will document and include the reasons for excluding any study. The operationalization of our eligibility criteria will be tested beforehand, using a random sample of five (5) of the retrieved studies. This will be done by the two independent reviewers to ensure reliability. A third reviewer will settle any disagreements following this process. The results of the entire search strategy and study selection process will be illustrated in the final report, using the Preferred Reporting Items for Systematic Reviews and Meta-analyses (PRISMA) [53], shown in [Figure 2](#). Zotero, a reference management tool, will be used to add citations and a list of references in the final report.



**Figure 2: PRISMA flow diagram**

## Charting the data

The data will be charted using Microsoft Excel spreadsheets. A draft data extraction tool adopted from the Joanna Briggs Institute Manual for Evidence Synthesis [54] will be used (see [Table 2](#)). The data to be extracted will include publication details (author, year of publication, title, country, language), study characteristics (objectives; characteristics of the study population and participants, sample characteristics including sample size, sampling method, etc.; study design; and type of evidence source- whether it is a review, primary study, website, etc.), the context, the key findings,

and comments such as strengths or weaknesses of the study. The key findings will include the results of the study as well as information related to the objectives of our review. Two independent reviewers will pilot the tool on a sample of 5 studies to assess validity. Where necessary, modifications will be made to the tool and documented in the final review. A third independent reviewer will settle any disagreements. We will contact the authors for more information and clarification concerning missing data.

**Table 2: Draft data extraction tool**

| <b>Publication</b>     | <b>Key Findings</b>            |                 |                 | <b>Comments</b> |
|------------------------|--------------------------------|-----------------|-----------------|-----------------|
| <b>Details</b>         |                                |                 |                 |                 |
| Author(s):             | <b>Patient-level factors</b>   | <b>Enablers</b> | <b>Barriers</b> |                 |
| Year:                  | Perceptions                    |                 |                 |                 |
| Title:                 | Care-seeking behaviour         |                 |                 |                 |
| Country:               | Healthcare reaching            |                 |                 |                 |
| Language:              | Healthcare payment             |                 |                 |                 |
|                        | Healthcare engagement          |                 |                 |                 |
| <b>Study</b>           | <b>Primary healthcare</b>      | <b>Enablers</b> | <b>Barriers</b> |                 |
| <b>Characteristics</b> | <b>facility-level factors</b>  |                 |                 |                 |
| Objectives:            | Approachability                |                 |                 |                 |
| Study population:      | Acceptability                  |                 |                 |                 |
| Study participants:    | Availability and accommodation |                 |                 |                 |
| Study design:          | Affordability                  |                 |                 |                 |
| Setting:               | Appropriateness                |                 |                 |                 |
| Sample size:           | <b>Contextual factors:</b>     | <b>Enablers</b> | <b>Barriers</b> |                 |
| Sampling method:       | Social norms                   |                 |                 |                 |
|                        | Cultural beliefs               |                 |                 |                 |



|                          |               |  |  |  |
|--------------------------|---------------|--|--|--|
| Data collection method:  | Traditions    |  |  |  |
| Data analysis:           | Income levels |  |  |  |
| Type of evidence source: |               |  |  |  |

## Collating, summarizing, and reporting the results

The extracted data will be summarized and presented narratively according to the framework for access to primary care described earlier. Based on this, the following themes determined a priori will be used to categorize the influencing factors: perceptions, care-seeking behaviour, healthcare reaching, healthcare payment, healthcare engagement; approachability, acceptability, availability and accommodation, affordability, and appropriateness; social norms, cultural beliefs, traditions, income levels. Under each theme, the factors will be identified as enablers or barriers to primary care access. The level at which these factors act, be it patient-level, primary healthcare facility-level, or contextual (beliefs, norms, and practices), will also be presented. Additionally, new themes derived from the literature will be organized as subthemes under the pre-defined domains in the framework. Themes that do not fit under any of the pre-defined domains will be added as new main themes. The various themes and subthemes will be illustrated using appropriate diagrams and tables. Subgroup comparisons will be done where relevant. Subgroups may include gender, age groups, social status, and other relevant ones identified in the studies. Inconsistencies and gaps in the literature will also be identified, with recommendations made for further research to fill those gaps.

## Results

Database searches were conducted between 1<sup>st</sup> February 2024 and 12<sup>th</sup> February 2024. After screening, 28 papers were included in the final analysis. As of July 2024, the review report is being

drafted and will be disseminated through publication in a peer-reviewed journal.

## **Discussion**

### **Principal Findings**

This study will gather available evidence on the enablers and barriers to accessing primary care for common mental health conditions in West Africa. Findings will be related to the perceptions, care-seeking behaviour, healthcare reaching, healthcare payment, and healthcare engagement of the individual. Findings will also include the approachability, accessibility, availability and accommodation, affordability, and appropriateness of primary healthcare services for mental health. Our review is likely to discover that these enablers and barriers to access are influenced by the sociocultural and economic contexts of West African countries within which people with mental illnesses seek care.

The proposed review is a part of the first phase of the 'STOP NCD' project that aims to improve the health and well-being of populations in West Africa by developing the capacity for high-quality research to inform improved prevention, diagnosis, and treatment of interconnected NCDs (hypertension, diabetes, and co-existing mental disorders). The project also seeks to understand mental health disorders in relation to people with hypertension and diabetes. This is the reason for our decision to include the interconnection among mental health conditions, hypertension, and diabetes in our search strategy, though not part of the main objectives for our review.

### **Comparison to prior work**

As mentioned earlier, to the best of our knowledge this is the foremost review of the factors influencing primary care access for mental health conditions among adults in West Africa. However, similar studies have been conducted in Southeast Asia, Australia, and other high-income countries [55-57]. In these reviews, self-awareness, resources and information, affordability, accessibility,

patient-centered care, use of technology, mental health literacy, culturally sensitive practice, and gender were reported as factors that influence access to mental health care among adults in these regions [55-57]. In our review report, our study findings will be compared to these findings and results of other identified studies.

## **Strengths**

To the best of our knowledge, this will be the foremost scoping review to map the factors that influence primary care for mental conditions in adults in West Africa. Furthermore, our review protocol follows the Preferred Reporting Items for Systematic Reviews and Meta-Analyses Extension for Scoping Reviews (PRISMA-ScR) guidelines [58]. Also, the review will employ a comprehensive search strategy that will include searching five electronic databases, key websites for grey literature, and reference lists of pertinent studies for eligible studies.

## **Limitation**

We perceive a potential challenge in accessing eligible papers reported in French. However, we believe that employing the services of a bilingual secretary and using DeepL to assist us with translation will help us overcome this challenge.

## **Future directions**

Considering the similarities in the socio-economic and political climate among most countries in Sub-Saharan Africa (SSA), the findings from our review, though focused on West Africa, will be useful to various actors in other countries in SSA who seek to answer a similar question. The findings from our review will also highlight specific areas where further research is needed.

## **Conclusions**

Exploring the barriers and enablers to accessing primary care for common mental health conditions

is essential to shape policies to address the pressing need for quality and accessible mental health care in the sub-region.

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## Author's Contributions

NYAB conceptualized the study and drafted the protocol under the supervision of IAA and SO. NYAB, IAA, and TM formulated the research questions. NYAB, RNBA, TM, AM, SO, EA, VR, DS, and IAA contributed to developing and editing the background and methodology of the protocol. All authors read and approved the final manuscript.

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## Data availability

Data sharing is not applicable to this article as no data sets were generated or analyzed during this

study.

## Conflicts of Interest

None declared

## Abbreviations

ECOWAS: Economic community of West African states

LMIC: Low- or middle-income country

NCDs: Non-communicable diseases

PRISMA: Preferred reporting items for systematic reviews and meta-analyses

PRISMA-ScR: Preferred reporting items for systematic reviews and meta-analyses extension for scoping reviews

SSA: Sub-Saharan Africa

WHO: World health organization

YLD: Years lived with disability

## Multimedia Appendix 1

Search strategy for PubMed

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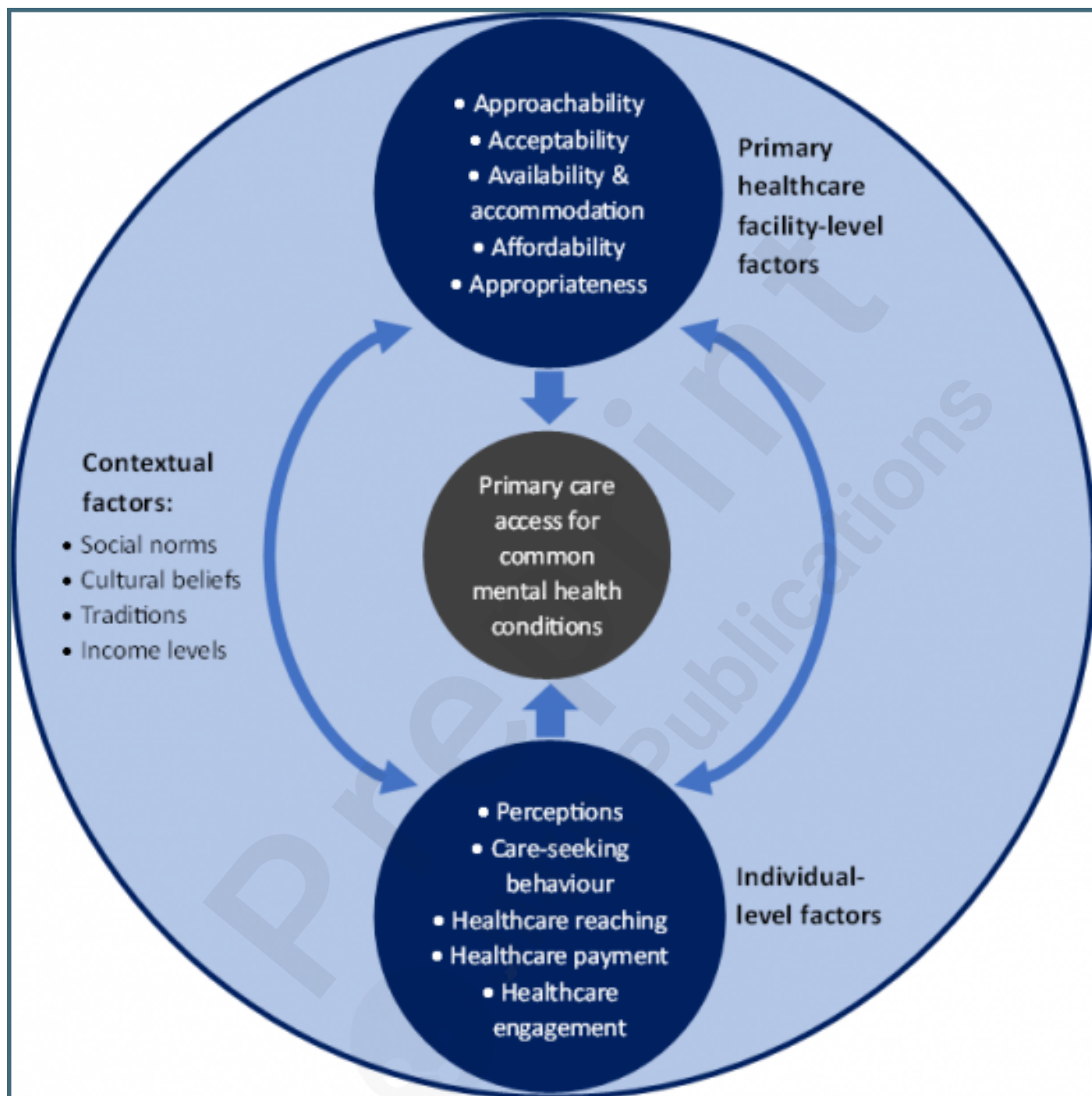
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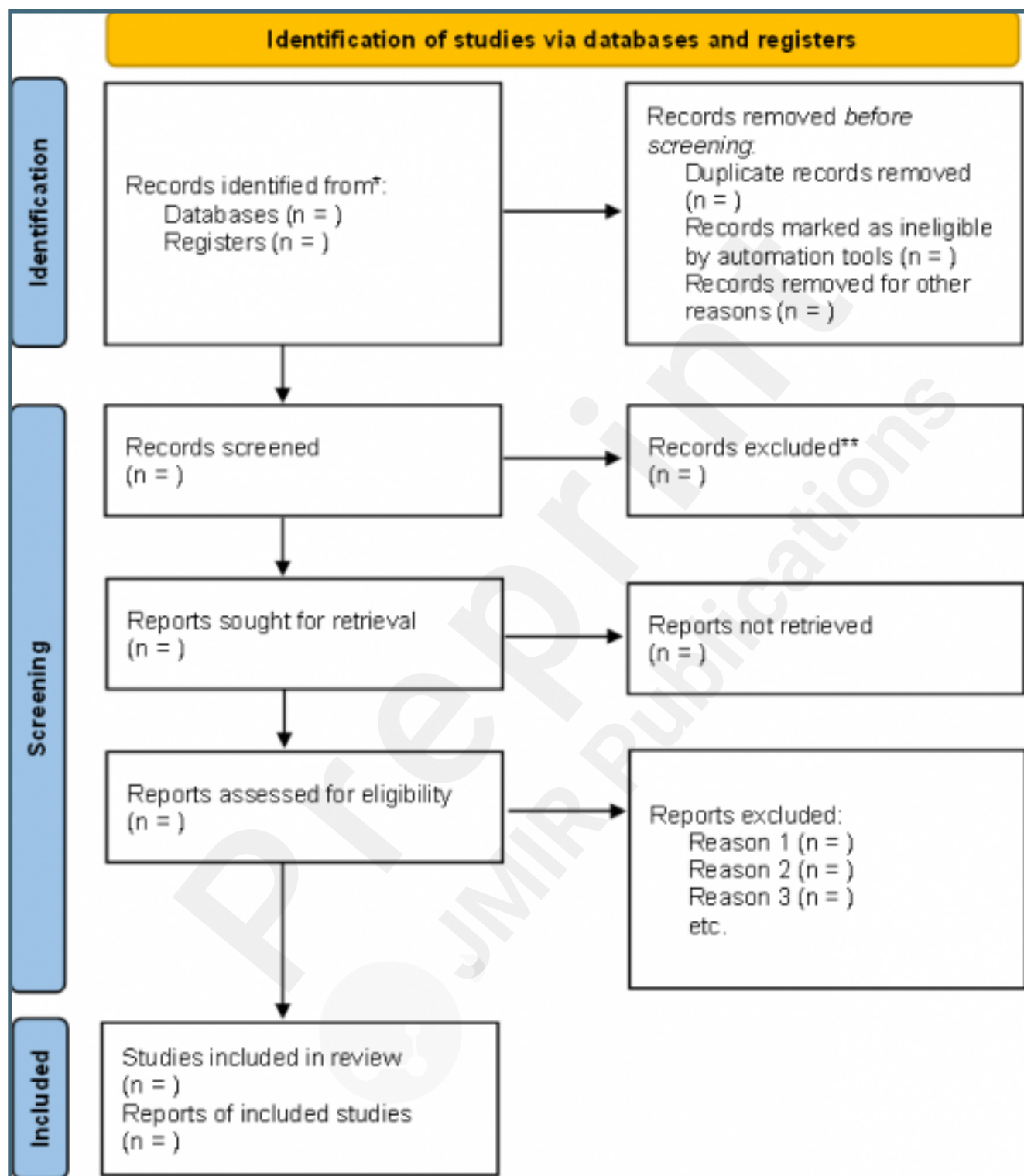
## Supplementary Files

## Figures

Conceptual framework for access to primary care.



PRISMA flow diagram.



## **Multimedia Appendixes**

Search Strategy for PubMed.

URL: <http://asset.jmir.pub/assets/37958c8fb483def7f250534a81d18797.docx>

