

# **Serious game for the nursing assessment of home-dwelling older adults: development and validation study.**

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# Serious game for the nursing assessment of home-dwelling older adults: development and validation study.

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## Abstract

**Background:** The use of simulation by gaming is steadily increasing, and the usefulness for educational purposes is not always clear. Indeed, issues related to game development can affect the player experience and the achievement of learning outcomes. The REACtion project developed a serious game to increase student's knowledge on nursing care in home care settings.

**Objective:** This study aims to explore the game validity as an educational tool.

**Methods:** A multidisciplinary team developed a serious game called "REACtion Game" to improve nursing knowledge and skills in the assessment of frail older adults at home. Grafaal's framework was used to validate the game: 5 experts in home care nursing evaluated content validity, and 30 students assessed construct validity, face validity, concurrent validity (by comparing the game scores to the score of the Nursing Clinical Reasoning Scale-NCRS), game quality, and usability. Students came from two postgraduate nursing courses: Master of Science in Nursing degree and first level continuing education in Family and Community Nursing.

**Results:** The content validity was rated highly by experts. Almost all students had a positive impression of REACtion Game as an attractive and useful method to learn new knowledge. Regarding face validity, participants agreed on the realism of the cases, scenarios, and dialogues. No association was found between REACtion Game scores and NCRS scores. Finally, students had a highly positive attitude towards the quality of the game and a less positive one towards its usability. No statistical difference was observed between students' groups regarding dimensions of validity.

**Conclusions:** Although it is not possible to use the current version of REACtion Game for the assessment of nursing students, it is a tool well perceived by participants for its innovative aspect. Therefore, REACtion Game could be used in nursing education as an aid in the process of learning. Clinical Trial: N/ANursing education, serious game, simulation training, validation study, frail elderly

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## Original Manuscript

**Title:** Serious game for the nursing assessment of home-dwelling older adults: development and validation study.

## **Abstract**

**Background:** The use of serious games (SGs) in nursing education is increasing, with the COVID-19 pandemic significantly accelerating their development. A key feature of SGs is their flexibility, allowing students to train at any place and time as needed. Recently, there has been a shift from developing disease-specific SGs to games focused on broader health issues. However, there has been a lack of proposals to enhance nursing interventions in home and frail care settings. The REACtion project developed a SG to improve students' understanding and clinical reasoning in caring for home-dwelling older adults.

**Objective:** This study aims to describe the development of "REACtion Game" and explore its validity as an educational tool. A multidisciplinary team created a serious game that simulates the assessment process of older adults in home settings by nurses. It features interactive scenarios, clickable objects, and a menu with tools, and medical records to enhance nursing students' knowledge and clinical reasoning skills.

**Methods:** A prospective, observational study was conducted using the Dutch Society for Simulation in Healthcare's framework to validate the game. Five experts in home healthcare nursing evaluated content validity, while 30 students assessed construct validity, face validity, concurrent validity (by comparing game scores with those from the Nursing Clinical Reasoning Scale-NCRS), game quality, and usability. Data were collected through self-administered online questionnaires and the debriefings of each match played. The students were enrolled in two postgraduate nursing programs: a Master of Science in Nursing degree and a first-level continuing education in Family and Community Nursing (FCN).

**Results:** The content validity was rated highly by experts after revisions ( $S-CVI/UA=0.97$ ). The sample consisted of 30 students, predominantly women (67%) and under 45 years old (77%) with no prior experience in serious game. Almost all students had a positive impression of REACtion Game as an attractive and useful method to learn new knowledge. Participants found the cases, scenarios, and dialogues realistic (face validity) and of high quality, though usability aspects like instructions clarity and intelligibility of game progression less favoured. Construct validity showed general agreement on the game's educational value, with FCN students reporting more consistent alignment with educational goals. Overall, REACtion Game scores correlated positively with time spent playing but showed limited correlation with NCRS scores.

**Conclusions:** This study developed and validated a nursing education game, especially valuable as simulation is underused in some curricula. Created during the pandemic, it offered a virtual learning environment. Although the game shows potential, further testing is needed for usability, concurrent validity, and functional improvements. Future research should involve larger samples to fully validate the game and assess its impact on academic achievement.

### **Keywords**

Nursing education; serious game; simulation training; validation study; home-dwelling older adults; continuing education; nursing students; Family and Community Nursing; validity

**Background:** Currently, many central auditory processing disorder screening tests are available for children, and serious games (SGs) are frequently used as a tool for the diagnosis of different neural deficits and disorders in health care. However, it has not been possible to find a proposal that unifies both ideas. In addition, the validation and improvement of SGs, in general, does not take into account the player-game interaction, thus omitting valuable information about the playability and usability of the game.

### **Introduction**

In Italy, family-based and primary care-centred nursing models have recently undergone significant growth [1,2]. The rapid spread of the COVID-19 highlighted the urgent need to increase primary care services to meet citizens' increasing expectations, the ageing population, and more complex healthcare needs [3]. The patient's home becomes the privileged place to ensure continuity of quality care [4], where people become active participants in the care process. In this setting, nurses are required to have specific skills and advanced competencies [5], particularly in caring for frail older adults, resulting from both practical experience and graduate education [6].

In this context, the REACtion project was implemented to improve care to older adults living in little villages to preserve their functional autonomy in their life setting. A pivotal role is played by the family and community nurses, which includes health promotion and disease prevention of people in the community. An output of REACtion was the development of a Serious Game (SG) for the academic curricula of nurses aimed to increase their knowledge and clinical reasoning on home-dwelling older adults' care. Clinical reasoning is a cognitive process where healthcare professionals gather, process, and understand patient information, plan interventions, implement them, evaluate outcomes, reflect, and learn from the experience. This process is fundamental to nursing [7].

The COVID-19 pandemic has transformed the delivery of health education, prompting the implementation of new tools for digital health education to ensure effective learning [8]. Although some studies found virtual environments to impair learning performances [9], literature shows the immersiveness of digital environments can overcome the obstacles posed by digital equipment and significantly improve engagement, providing an enhancement of learning processes and increasing motivation [10]. Simultaneously, the expanding realm of digital technology has brought heightened attention to the development digital health education, particularly of serious games. SGs are educational games providing immersive, self-regulated training and reproducing authentic situations in a virtual environment that is safe and enjoyable [11]. SGs include features such as challenging goals, an engaging design, and scoring systems to improve player involvement during interaction and goal achievement [12]. SGs provide player immersion through fiction storylines, freedom of navigation, interactivity with objectives, and problem-solving opportunities [13]. These specific elements are thought to deeply engage players to repeatedly take on challenges to improve in-game performance and, as a result, knowledge and skills in different nursing core competencies, including management of nursing care, clinical reasoning, procedural tasks, legal practice and quality improvement [14,15]. Since SGs have been shown to be effective in higher education, they have been incorporated into the educational programs of both nursing students and nurses [16]. In recent years, there has been a gradual shift from developing disease-specific SGs towards games that focus on general health issues [17] or specific techniques. Several SGs have been developed for nursing students, aiming to enhance their knowledge in various fields such as influence vaccinations [18,19], interprofessional teamwork [20], drug preparation and administration [21], and teaching correct inhalation technique to patients [22]. In nursing education for older adults in an extra-hospital setting, the studies focused predominantly on exploring the experience of students using a SG for learning environmental hazard and safety assessment [23] or in preparation for clinical internships in home healthcare [24], using a qualitative approach without testing validity.

The player experience can be significantly influenced by the SG's validity, so it is important to assess it before extensively introducing the game into education [25]. The Dutch Society for Simulation in Healthcare (DSSH) [26] provided the first consensus-based framework based on Lewis' and Albrecht's work [27] for evaluating SG applied to healthcare to compare and validate it in a consistent manner. Features related to game characteristics,



rationale, functionality, validity and data protection are the five main areas described in the framework [27,28]. The "classical" concepts of validity (content validity, face validity, construct validity, concurrent validity and predictive validity) were included in the framework as they are most frequently used in validity research in medicine. To date, research addressing the development and evaluation process of SGs in the field of health education is still quite limited, although there is strong interest in their development.

Considering the importance of using validated training tools to assure quality and efficacy of education, this study aims to describe the validation process during the development of a SG called "REACTION Game (RG)". More specifically, the study primarily describes how the RG was developed, the herein results about the content, construct, face, and concurrent validity of the game and results about its quality and usability. Results on the full development process of RG were herein not shown. The RG was developed as a tool for training nursing students, empowering them to perform an initial assessment of home-dwelling older adults using the gaming algorithm, thereby enhancing their clinical reasoning. This study also aims to test whether there are any potential differences in gameplay performance and clinical reasoning among participants based on: a) their course of study, b) age, c) work setting (specifically, primary care vs. other settings), and d) prior experience with serious and virtual games.

## Methods

### REACTION Game: the development process

The RG was developed by a company specializing in serious game development, in collaboration with a multidisciplinary team from the University of Piemonte Orientale. Nursing experts were fully involved in the design of RG, as well as social workers, university professors with long experience in teaching, and simulation technologists with a general knowledge of simulation and scenarios design principles and evaluation approaches. The multidisciplinary team was composed to design and realized the game with the complicity of the major experts on the topic and on the learning tool. The RG prototype was developed from February to September 2022, with monthly meetings held during this period. The multidisciplinary team aimed to establish learner profile, and learning objectives, determine game modes, and draft dialogues for scenarios considering context where play / learning take place, the learner specification (age, education, academic curricula), the mode of representation (fidelity, interactivity, immersion levels), and pedagogic issues as learning models and approaches [29]. The RG aims to improve

nursing students' clinical reasoning and knowledge in caring for home-dwelling older adults. Specifically, it focuses on teaching how to conduct a systematic nursing assessment of older adults in a home environment and recognize active informal networks that are resources for patient care. The RG was developed with reference to: a) the specific scope of practice for FCN at the national level, and b) the characteristics of Italian older adults, who are increasingly living alone but in close proximity to their sons [30].

RG is a single-player game that offers an interactive experience designed for learning by doing. The player can choose five different scenarios reproducing “real word” situations (COPD patient, lonely older adult in a mountain environment, older adult affected by hoarding disorder, older women in a small group home and elderly woman with a disabled son). The selection of scenarios was discussed within the multidisciplinary team, guided by the following criteria: a) scenarios addressable by both nursing and social work students based on their skills; b) involving home-dwelling older adults. Developers used a validated scenario template based on learning specific objectives, resources available (i.e.: equipment), patient information, key actors and critical actions [31]. The multidisciplinary team contributed their expertise to compile the contents for each scenario. Before being used by players, the RG underwent testing by technical experts and the multidisciplinary team. This verification ensured that the game operated correctly in terms of technical aspects, including command functionality.

The player, after a screen with preparatory information, can consult the clinical records, use nursing assessment tools, dialogue with the patient, interact with other actors and explore the environment by using the mouse and keyboard commands (Figure 1-supplementary materials, Figure 1,2). The dialogues were organised by topic, allowing players to select from a menu (i. e. of topic: risk factors assessment, therapeutic adherence assessment). Players have the option to choose questions by clicking Y (yes) or N (no). Each question has only one correct option, and the patient's response is automatically displayed. Scenarios' progression is contingent on the execution of specific key actions; failure to take key actions prevents the unlocking of subsequent steps.

Each scenario can be played without any time limits. The time spent in the scenario (hours, minutes, seconds) is shown in the debriefing. The scenario finishes when the player thinks they have completed the available actions by clicking “End Level”. The player receives a score for each correct action, a final total score is provided in the debriefing and a list of actions performed is also returned to the player. The highest possible total score is based

on correct actions within each scenario. The RG was developed using Playcanvas engine® to make it available on PCs and laptops.

Figure 1

Figure 2

## Validation of the serious game

### *Design*

The study design followed the framework of DSSH for the validation process [26,28], assessing the following dimensions of validity:

- a) Content validity defined as “the steps taken to ensure that assessment items (including scenarios, questions, and response options) reflect the concept they are intended to measure”;
- b) Construct validity defined as the grade of coherence of skills measured by the SG and the underlying theory (educative values);
- c) Face validity that answers the question “The players view it as a valid way of instruction?”;
- d) Concurrent validity defined as the relationships between the RG scoring and results obtained through another tool assessing the same construct;

In addition to the listed dimensions, the quality and usability of the game was also investigated.

### *Participants and enrolment*

In the validation stage, during September 2022, 5 experts in family and community nursing, who had worked in home healthcare setting for at least 5 years, were recruited to assess the content validity using the snowball technique; from October 2022 to December 2022 a prospective, observational study was conducted on a convenience sample of 30 volunteers' students to examine the construct, face, concurrent validity, and game quality and usability. Inclusion criteria for students were being an undergraduate nursing student enrolled at Master of Science in Nursing (MSN) degree (University of Piemonte Orientale) and first level continuing education in Family and Community Nursing (FCN). The latter is a one-

year program at University of Piemonte Orientale and University of Turin that aims to develop specialised skills in the field of community nursing. Students were enrolled on a voluntary basis by the nursing programs coordinators, following an informational meeting with the researchers, who explained the study's procedures. The researchers then collected informed consent and invited students to complete an online questionnaire to assess concurrent validity. Afterward, the students played the modified version of the RG, which had been updated based on the content validity feedback from 5 experts. A tutorial for students with game instructions was prepared and they had the opportunity to familiarise themselves with RG after visualising the tutorial. Subsequently, participants recorded the score obtained for each scenario, and they were invited to answer a second online questionnaire investigating the other dimensions of validity.

### ***Data collection and instrument***

Data were collected by self-administered standardised questionnaires disseminated on-line through REDCap software (version no. 6. 11. 5). Researchers, who collected data, did not take part in the development of the game. The questionnaires employed to gather data from both experts and students underwent preliminary testing with a small group of nurses (N=3). Questionnaire administered to experts was custom-made based on the contents of the game, whereas the questionnaire used for students was adapted from Wu et al. [32], with modifications made to align the items with the RG and its context.

To evaluate content validity, five experts were invited to evaluate five factors associated to RG issues and scenarios: clinical instruments proposed by the game for playtools, necessary actions to proceed in the game, dialogues, and relational features between the avatar and other characters appearing in the game. Items were graded on a 5-point Likert scale based on their importance, ranging from 1 (not important) to 5 (extremely important). Comments and suggestions were additionally required, as well as the reasons for the negative judgements.

Concurrent validity was evaluated comparing the RG scores to the score of Nursing Clinical Reasoning Scale (NCRS) [33]. The RG aimed to assess the skills related to clinical reasoning, considering that the clinical reasoning is developed during the academic training course and the work experience as a nurse. The NCRS is a 5-point Likert scale (from 1=strongly disagree to 5=strongly agree) that measures clinical reasoning competence. The highest possible summed score for NCRS is 75. The Cronbach's alpha coefficient of 0. 90 showed good internal consistency [33]. Immediately before playing RG, students filled in

an online questionnaire including the NCRS to avoid any game-related contamination. Participants were successively invited to download the first debriefing of each scenario played and upload their scores to the didactic platform. Data on RG and NCRS scoring were gathered.

After completing the RG, students were asked to fill in a second and final online standardised questionnaire, which included their impressions and attitudes toward RG's educational values (construct validity) and game quality and usability. For construct validity, the questionnaire included (12 items rated on a 5-point Likert scale to assess educational values (acquisition of knowledge, clinical and organisational skills, effective in education, necessary for learning, effective feedback, sense of immersiveness, fun and willingness to play again, and long-lasting learning). Face validity was evaluated using a 5-point frequency scale (from 1=strongly disagree to 5=strongly agree) comprising 11 items regarding the realism of cases (5 items), scenarios (3 items) and dialogues (3 items). Items were created adapting items used by Wu et al. (2021). The Quality and usability of the game was assessed using a 5-point Likert scale (from 1=strongly disagree to 5=strongly agree) to collect opinions on the quality of sound, images (1 item), the sensations recall by each scenario (3 items), the goodness of the game (1 item) and the game's ease of use for a novice player (4 items). The Cronbach's alpha coefficients of 0.75 for face validity, quality and usability of the game and 0.93 for educational values (construct validity) showed good internal consistency.

Finally, socio-demographic data, nursing experience in primary care, serious and virtual game experience, and the number of matches played were collected through questionnaires administered to the student sample. In addition, the score for each scenario and the length of each match from the debriefing were recorded.

**Analysis.** Content validity. First, for each item, the item-level content validity index (I-CVI) was calculated as the proportion of "relevant" judgments (number of experts who rated the item as either 4 or 5, "relevant" and "highly relevant" respectively) on the total number of experts. Considering the little sample (5 experts), only items with an I-CVI=1 were kept; by contrast, with I-CVI<1 items were modified or dropped. Second, the scale-level content validity index (S-CVI) was calculated using the universal agreement calculation methods (S-CVI/UA): number of items with I-CVI=1 on the total number of items. The full "scale" is valid with a S-CVI≥0.80 (80% of agreement among experts) [34].

Descriptive analyses were carried out for RG and NCRS scores and one-way analysis of

variance (ANOVA) was used to test differences between courses. To evaluate concurrent validity, RG scores were correlated to NCRS scores using the Spearman correlation for the non-linear nature of relation between the two variables. For all statistical tests, a significance level of  $p < .05$  was used.

All Likert scales and partial semantic autonomy scales used to measure face validity, usability and quality of RG, were changed in dichotomous variables (Agree vs. Disagree or Uncertain position) and prevalence were reported by courses. On the basis of type of variable, Fisher's exact test or Student's t-test were used to test differences with a significant level of  $P < .05$ .

To address potential confounding effects, factors such as age, previous experience with serious and virtual games, gender, work setting, and course membership were incorporated into the analyses. A limited time window for game use was implemented to maintain concurrent validity. Additionally, anonymity and self-completion of the questionnaire aimed to reduce the likelihood of social desirability bias.

**Ethical statement.** The study was approved by the Interagency Ethics Committee of Novara (Protocol number 821/CE). Written informed consent was obtained from all participants. Data on match play were not obtained from the RG repository. Instead, players downloaded the data at the conclusion of each match and provided to researchers via the university's didactic e-platform in a virtual storage area accessible only to the researchers. The data were pseudonymized: each nursing student involved in the study was associated with a unique identifier given by the order of completion of the online questionnaires. No remuneration was provided for participation in the study.

## Results

### Content validity

The original S-CVI/UA ranged from 0.25 to 1.00, with 9 items below 0.75 related to dialogue between characters (nurse and patient, family members, and other professionals). After revision, the total S-CVI/UA increased from 0.95 to 0.97 (Table 1).

Table 1: The scale-level content validity index (S-CVI) of REACtion Game themes.

Themes	Items (N)	S-CVI/UA <sup>a</sup>	
		Original	Modified
Environment	10	1.00	n/a
Materials and tools	18	1.00	n/a
Activities	30	1.00	n/a
Dialogues	157	0.92	0.96

Relationships	6	1.00	n/a
<b>Total</b>	<b>221</b>	<b>0.95</b>	<b>0.97</b>

<sup>a</sup> S-CVI/UA: number of items with I-CVI=1 on the total number of items.

## Sample characteristics

Table 2 shows the main characteristics of the sample. Among students enrolled, the response rate was 100% in both questionnaires. Women (N=20, 67%) and younger students (N=23, 77% were under 45 years old) made a considerable proportion of the sample. More than two-thirds of the participants were from the FCN group (N=21). Ten students worked in a primary care setting (33%), while eleven (37%) were employed in a hospital. Nobody declared any prior experience with serious and virtual games. Only five participants (17%) played one match for each scenario, with an average total playing time of 86 minutes ( $\pm 37.8$ ). Comparison between course groups did not show significant differences (Table 1) for gender, age, working experiences. Mean time spent playing is significantly higher in FCN group.

Table 2: Characteristics of the student sample and data on game played by participants in the two post-graduate programs

	<b>Total (N=30)</b>	<b>MSN (N=9)</b>	<b>FCN (N=21)</b>	<b>p-value<sup>b</sup></b>
<b>Gender<sup>a</sup> (N, %)</b>				
Women	20 (66.7)	7 (77.8)	13 (61.9)	0.675
<b>Age (years) (N, %)</b>				
≤44 years	23 (76.7)	8 (88.9)	15 (71.4)	0.393
45 - 65 years	7 (23.3)	1 (11.1)	6 (28.6)	
<b>Workplace setting (N, %)</b>				
Primary care	10 (33.3)	8 (88.9)	12 (57.1)	0.091
Other	20 (66.7)	1 (11.1)	9 (42.9)	
<b>Years worked in primary care setting (N, %)</b>				
Less than 2 years	7 (70)	1 (100.0)	6 (66.7)	1.000
More than 2 years	3 (30)	-	3 (33.3)	
<b>Number of matches played for each scenario (N, %)</b>				
Only one match	5 (16.7)	3 (33.3)	2 (9.5)	0.143
More than one	25 (83.3)	6 (66.7)	19 (90.5)	
<b>Mean time spent for each match (in minutes)</b>				
<b>Mean (<math>\pm</math>SD)</b>				
Scenario no. 1	22.7 (30.9)	13.8 (1.6)	26.5 (7.9)	0.310
Scenario no. 2	19.8 (10.2)	14 (2.3)	22.2 (2.3)	0.041
Scenario no. 3	18.5 (10.6)	13.3 (2.5)	20.9 (2.5)	0.075
Scenario no. 4	18.3 (9.7)	13.1 (2.0)	20.5 (2.2)	0.054
Scenario no. 5	17 (20.6)	10.3 (1.5)	19.8 (5.2)	0.253

All scenarios				
	85.9 (37.1)	64.7 (8.9)	95.0 (8.2)	0.038

<sup>a</sup> To detect gender information, we asked participants to choose among these three gender identity options: 1. Woman 2. Man 3. Non-binary. <sup>b</sup>Fisher's exact test or Student's t-test.

FCN: Family and Community Nursing, MSN: Master of Science in Nursing

## Face, quality and usability of RG.

Table 3 shows prevalence of participants that agree with items on face validity, quality and usability of RG. Almost all participants thought the cases, scenarios, and dialogues were realistic. The percentages of agreement were high for game quality but lower for aspects of usability (intelligibility of instructions, command, and game progress). There were no significant differences between the participants in the two groups for any item (Table 3) as well as between age classes, workplace settings (primary care vs. others), and number of matches played (Supplementary materials). Significant difference was only found between gender among the intelligibility of the game process (item 11) (Supplementary materials).

Table 3: Prevalence of agreement (sum of "agree" and "strongly agree" responses) on the domains of face validity, quality, and usability of REAction Game by post-graduate program.

	Prevalence of agreement			
	MSN	FCN	Total (N=30)	p-value <sup>a</sup>
	(N=9)	(N=21)		
Domains for face validity (16 items)	(N,%)	(N,%)	(N,%)	
Verisimilitude of cases (5 items)	8 (88.9)	19 (90.5)	27 (90.0)	.99
Verisimilitude of scenarios (3 items)	8 (88.9)	19 (90.5)	27 (90.0)	.99
Verisimilitude of dialogues with patients	9 (100.0)	20 (95.2)	29 (96.7)	.99
Verisimilitude of dialogues with family members	8 (88.9)	19 (90.5)	27 (90.0)	.99
Verisimilitude of dialogues with other professionals	7 (77.8)	14 (66.7)	21 (70.0)	.68
Domains for quality and usability of the game				
Sensation recalled by scenario (overall) (3 items)	9 (100.0)	21 (100.0)	30 (100.0)	-
Goodness of the game	8 (88.9)	20 (95.2)	28 (93.3)	.52
Quality of image and sound	7 (77.8)	15 (71.4)	22 (73.3)	.99
Intelligibility of instructions	6 (66.7)	14 (66.7)	20 (66.7)	.99
Intelligibility of command use	5 (55.6)	10 (47.6)	15 (50.0)	.99
Intelligibility of the game progress	5 (55.6)	10 (47.6)	15 (50.0)	.99
Debriefing usefulness	6 (66.7)	10 (47.6)	16 (53.3)	.44

<sup>a</sup>Fisher's exact test

FCN: Family and Community Nursing, MSN: Master of Science in Nursing

## Construct validity.

Table 4 shows the prevalence of respondents who agreed with the 12 items used to



evaluate construct validity. Thirteen students (62%) in the FCN group, compared to five (55%) of those in the MSN group, declared that RG was consistent with the educational values. Students reported that the most positive impression of RG was “Acquisition of information useful for understanding the single situation” followed by “Acquisition of skills to identify priority and goals” and “The effective feedback”, with a prevalence over 70%. Four items received slight agreement (prevalence around 40%) (Table 4). No significant differences were found between the two groups, as well as between gender, age classes, workplace settings (primary care vs. others), and number of matches played (Supplementary materials).

Table 4: Prevalence of agreement (sum of "agree" and "strongly agree" responses) on the items of construct validity of the game by post-graduate program.

	Prevalence of agreement			<i>p-value</i> <sup>a</sup>
	MSN (N=9)	FCN (N=21)	Total (N=30)	
<b>Items for construct validity (N,%)</b>				
New knowledge acquisition	5 (55.6)	14 (66.7)	19 (63.3)	.69
Acquisition of information useful for understanding the single situation	6 (66.7)	20 (95.2)	26 (86.7)	.06
Professional development	4 (44.4)	13 (61.9)	17 (56.7)	.44
Acquisition of skills to identify priorities and goals	7 (77.8)	14 (66.7)	21 (70.0)	.68
Development of organisational skills	6 (66.7)	14 (66.7)	20 (66.7)	.99
Development of clinical skills	2 (22.2)	10 (47.6)	12 (40.0)	.25
Effective feedback	5 (55.6)	16 (76.2)	21 (70.0)	.26
The game is captivating	5 (55.6)	15 (71.4)	20 (66.7)	.39
Play is pleasant	4 (44.4)	11 (52.4)	15 (50.0)	.43
Is pleasant play again?	4 (44.4)	8 (38.1)	12 (40.0)	.99
The game transfers long-term knowledge	3 (33.3)	11 (52.4)	14 (46.7)	.44
The training experience is essential for learning	3 (33.3)	10 (47.6)	13 (43.3)	.69

<sup>a</sup>Fisher's exact test

FCN: Family and Community Nursing, MSN: Master of Science in Nursing

## Concurrent validity.

Table 5 shows the mean scores for both the NCRS scale and RG scenarios. The highest possible summed score for NCRS was 75, and results showed a rather high mean overall score ( $58 \pm 6.1$ ). The scores from the MSN group ( $62.1 \pm 3.9$ ) were significantly higher than the scores from the FCN group ( $56.8 \pm 6.2$ ,  $P = .03$ ). Total mean RG scores for MSN and FCN students were  $101.3 \pm 33.6$  and  $154.8 \pm 36.0$ , respectively, and the difference between groups was statistically significant ( $P = .001$ ). Although the overall RG score was slightly higher for the FCN group, there were no statistically significant group differences noted for

the scenario no. 3. Further analysis revealed that no significant differences in NCRS and RG scores were found when considering the gender and the age classes except for RG scores in scenario no. 5 (Supplementary material). According to the results, the mean NCRS score was lower in students working in a primary care setting compared to students employed in other workplace settings ( $55.8 \pm 6.8$  vs.  $60.1 \pm 5.0$ ,  $P = .05$ ) (Supplementary material). Additionally, a significant positive correlation emerged between RG scores and the time spent playing (Pearson coefficient 0.604,  $P < .001$ ). Finally, we did not find any correlation between NCRS scores and RG total scores, except for scenario no. 1 played by the MSN group (Spearman's coefficient 0.73,  $P = .03$ ) (Table 6) and for scenario no. 2 students played only one match (Supplementary materials).

Table 5: NCRS scale scores and REACtion Game scores for each scenario by post-graduate program.

Score	Total (N=30)		MSN (N=9)		FCN (N=21)		<i>p</i> -value <sup>a</sup>
	Mean	±SD	Mean	±SD	Mean	±SD	
NCRS scale <sup>b</sup>	58.40	6.08	62.11	3.92	56.81	6.21	<b>.03</b>
RG scenario no. 1	31.78	19.39	15.22	12.24	38.88	17.57	<b>.001</b>
RG scenario no. 2	34.67	11.49	26.94	11.52	37.98	10.00	<b>.01</b>
RG scenario no. 3	28.48	8.90	25.72	10.07	29.67	8.33	.27
RG scenario no. 4	29.90	8.31	25.47	10.89	31.80	6.32	<b>.05</b>
RG scenario no. 5	13.93	7.10	7.94	7.30	16.50	5.35	<b>.001</b>
RG all scenarios	138.77	42.77	101.30	33.56	154.82	36.04	<b>.001</b>

<sup>a</sup>ANOVA test; <sup>b</sup>NCRS scale: Scores range from 0 to 75, higher scores mean higher clinical reasoning skills. Scenario no. 1: scores range from 0 to 58. Scenario no. 2: scores range from 0 to 51. Scenario no. 3: scores range from 0 to 38. Scenario no. 4: scores range from 0 to 41. Scenario no. 5: scores range from 0 to 20. All scenarios: scores range from 0 to 208. Higher game scores mean better play performance.

FCN: Family and Community Nursing, MSN: Master of Science in Nursing, NCRS: Nursing Clinical Reasoning Scale, RG: REACtion Game

Table 6: Correlation between NCRS scale scores and REACtion Game scores, by scenario and post-graduate program

RG score	Total (N=30)		MSN (N=9)		FCN (N=21)	
	$\rho^a$	<i>p</i> -value	$\rho^a$	<i>p</i> -value	$\rho^a$	<i>p</i> -value
scenario no. 1	-	.87	0.729	<b>.03</b>	0.202	.38
	0.032					
scenario no. 2	0.018	.92	0.485	.18	0.224	.33
scenario no. 3	-	.89	0.602	.09	-0.117	.61
	0.027					
scenario no. 4	-	.74	0.359	.34	-0.082	.73

	0.063					
scenario no. 5	-0.118	.53	0.022	.96	0.212	.36
all scenarios	-	.86	0.639	.06	0.212	.36
	0.034					

<sup>a</sup>Spearman's Rank-Order Correlation

FCN: Family and Community Nursing, MSN: Master of Science in Nursing, NCRS: Nursing Clinical Reasoning Scale, RG: REACTiOn Game

## Discussion

This study describes the validity of a SG as an innovative teaching tool to prepare students prior to gaining practical experience. Although validation studies are increasing, literature provides various examples of evaluating the efficacy of serious games in nursing education [15,16] and very little evidence about SG validity used for training. For example, a recent publication showed the literature gaps in this field underlining the lack of evidence about usability of these educational tools in undergraduate nursing education [14]. So, many SGs used in educational fields do not yet undergo validation, since this is a time-consuming and costly enterprise [35]. When choosing a SG as an educational tool, its validity is an important factor to consider [28]. In this study, we present the process of RG development and results on five domains of validity: content validity, construct validity, face validity, game quality, usability, and concurrent validity. All domains were observed collecting data from five experts and 30 nursing students using on-line self-reported questionnaires.

The content validity was demonstrated, as the experts positively assessed the game's content and determined its legitimacy. From construct validity, results showed a higher positive impression of RG as an attractive and useful method to learn new knowledge, get information to help them understand the situation, and set priorities and goals. RG integrates the information acquired through the assessment of the older adult into actions that the player has to perform to continue in the game; these actions are similar to those carried out by nurse in a home environment. Although most students perceive an immediate acquisition of knowledge, that is not the same as remembering it for a long time. Blakely et al. [36] showed inconsistent results on the long-term retention of information through educational gaming. These results may have been influenced by the quick feeling of "knowing more" about the topic, which appears to be characteristic of the post-game.

Participants, in the study, evaluated the feedback as effective. RG integrates the feedback by giving the player a score once the match ends. In addition, to overcoming the limitations described for other SGs [32], information such as how long a student was logged in and

what actions were taken or avoided throughout the match can be collected from the game's logging system. Although feedback is considered a key factor in improving learning, there is no recommendation on the most effective way to integrate it in an SG [37]. In our study, twelve participants (40% of the total sample) mentioned that they wanted to play again, indicating that many participants did not find games enjoyable or helpful as reported in the literature [36]. For these students, SG represents one learning opportunity among many others. This may explain why SGs were not more motivating than conventional methods [38]. Although in our sample only thirteen participants (43.3%) agreed that RG is helpful for learning, the game showed great potential to support clinical training when the real patient is not available. This was especially true during the COVID-19 outbreak in Italy, when internship learning opportunities were limited [39,40].

Face validity, game quality and usability were also assessed in the study. Great consensus among participants was found for the realism of cases, scenarios and dialogues. Only 70% of participants agreed that dialogues with other professionals were realistic. The fact that professional relationships vary depending on the work environment and are closely related to the particular context can help to explain this. Regarding the quality and usability of the RG, participants evaluated the use of the controls and the progression of the game as poorly intuitive, despite the fact that a user guide was provided. Possible explanations are that the participants had never played a virtual game before and that the game could have included different kinds of support related to the selection of significant data (feedback, modelling and modality) [37]. In fact, the game only used feedback as a tool to let the players know whether the information and actions were relevant to achieving the objectives of the RG.

Finally, simulation strategies as SGs were used to teach clinical reasoning [41]. Concurrent validity shows no correlation between RG and NCRS scores. NCRS scores were higher among the MSN group and in nurses working in non-primary care settings (hospital, clinical, and residential settings), whereas RG scores resulted higher in FCN group. Although we cannot completely exclude the possibility that clinical reasoning is not necessary for the RG performance, we found at least two different reasons for concurrent validation failure. First, evaluating clinical reasoning learning is complex [42], and self-assessment by the NCRS only provides subjective student's perception of clinical reasoning competence. Second, while the NCRS has been validated for clinical situations [43], particularly in hospital settings, it is likely that some modifications of the scale are required before it can be used in

community or home healthcare nursing. However, correlation coefficients were positive considering separately the two courses, especially for MSN group.

This study has some limitations. First, the aforementioned question related to the tool used for the concurrent validity. Second, the estimation of the minimum number of students required to validate the game was not performed; the sample was not randomised and based on volunteers, so results can be biased and the small sample could have influenced the non-significance of concurrent validity results. Although results are not generalizable, we recruited students who were attending post-graduate training. It would be useful to be able to validate the game for undergraduate nurses as well to increase strength of evidence in support of RG validity. Finally, although the students' items of the questionnaire were adapted by Wu et al. [32], we used non-validated questionnaires (for experts and students) for test validity, except for the items used to measure construct validity and the NCRS for concurrent validity. We tested questionnaires with a small group of nurses to ensure that the items were clear, concise, unambiguous, and exhaustive.

While other SGs have been developed in the field of home healthcare, RG is the first game created for Italian nursing education. It considers the unique aspects of the nursing role in the community and home environment and the specific characteristics of the older adults, including the support networks within local communities. The game's validity was demonstrated for all domains except concurrent validity, although wider observation (increasing the size sample and included students from other universities and courses) is needed to increase internal and external validity of results. As a result, although this version of the game cannot be used to assess student learning, it was well received by participants and included in two post-basic training programs.

In conclusion, this study aimed to develop and validate a game that could be used in nursing education. The game represented a significant opportunity for both the project and the academic courses, particularly in fields where simulation has not yet been fully incorporated into the academic curriculum. Developed during the pandemic, it provided students with the opportunity to immerse themselves in a computer-based learning environment. Although there is a need, for example, for further testing of the usability of the RG, concurrent validity, and improvement in some functional aspects, the study was the first step to support the use of the game in nursing education. Despite the study's limitations, it's important to recognize the potential for growth of RG. While the findings are not robust enough to fully validate RG as a tool, they certainly point towards exciting

improvement possibility. RG has the potential to be expanded to give students a safe practice environment that simulates real-world conditions. This is especially true when the patient's home is the learning environment, which is not typically offered as an internship in nursing education. However, future studies should include a larger sample to test the validity of the game, identify a better validated tool for concurrent validity, and evaluate its predictive validity with regard to academic achievement.

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## Data Availability

The data sets generated during and/or analyzed during this study are available from the corresponding author on reasonable request.

## Conflicts of interest

none declared

## Abbreviations

COPD: Chronic obstructive pulmonary disease

DSSH: Dutch Society for Simulation in Healthcare

FCN: Family and Community Nursing

I-CVI: Item-level content validity index

MSN: Master of Science in Nursing

NCRS: Nursing Clinical Reasoning Scale

PC: Personal computer

RG: REACTION Game

S-CVI: Scale-level content validity index

S-CVI/UA: Universal agreement calculation method of scale-level content validity index

SG: Serious Game

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Fig. 1 Example of clickable objects (medications) in the scenario visualized by a blue halo surrounding them. This functionality of REAction game allows the player to i) access to information and data or ii) unlock new actions to proceed in the game.

[Artwork note: single figure; color reproduction only online version]



Fig. 2 Computer's interface of actions available from the REACTION Game Menu. Menu of the game supply a series of buttons useful to play and advance in the game: Dialogues and questions, Maps, Phone, Tools, Medical records

[Artwork note: single figure; color reproduction only online version]

## Supplementary Files

Untitled.

URL: <http://asset.jmir.pub/assets/fe841d666d439c9bd18425deafb3eb7f.docx>

## Figures

Clickable objects in the environment visualized by a blue halo surrounding them: this functionality of REACtion game allows the player to i) access to information and data or ii) unlock new actions to proceed in the game.



Computer's interface of actions available from the REACtion Game Menu. Menu of the game supply a series of buttons useful to play and advance in the game: Dialogues and questions, Maps, Phone, Tools, Medical records.



## **Multimedia Appendixes**



Supplementary materials.

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## CONSORT (or other) checklists

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