

FREQUENTLY ASKED QUESTIONS:

General Information

What is the nature of expedition travel?

No two expeditions are alike. Wildlife, weather, sea conditions, and changes in policy are beyond our control and affect the day-to-day schedule of each trip; your itinerary is therefore flexible and subject to change without notice. This is, however, not a setback—it is an advantage. Expedition travel is characterized by its dynamic, fluid nature and we pride ourselves on our unparalleled adaptability. Necessary detours can provide unique opportunities and unexpected highlights—and we encourage you to see them as such.

Each day you will wake to the promise of new experiences, such as bird colonies, whale-viewing opportunities, community visits, Zodiac cruises, and wonderful walking and hiking. We hope that those travelling to this exciting area of the world take with them our company's desire to explore and enjoy these regions respectfully and sustainably. We are sure this voyage will prove to be the journey of a lifetime. Thank you for joining us!

What medical considerations should I be making?

Adventure Canada expeditions travel to remote areas of the world where medical care is either unavailable or not up to modern standards. Adventure Canada will request your medical details prior to your trip. If you have any health concerns, we strongly recommend a pre-voyage appointment with your health care professional. Adventure Canada programs are designed for active participation and require travellers to transfer from ship to Zodiac and walk up and down one flight stairs unaided, at a minimum. Dental care is also recommended before travel and travellers are advised not to travel with temporary fillings, caps, or unfinished root canals. It may be mandatory to obtain a COVID-19 vaccine if one is available prior to your sailing. It is the travellers' responsibility to know the entry requirements of the nations they are visiting. Adventure Canada will endeavour to advise you if there is an update in vaccination requirements.

What should I be considering with regards to travel insurance?

Adventure Canada travels to remote destinations where emergency medical treatment may be difficult to access. Emergency medical and evacuation insurance to the minimum value of \$500,000 USD PER PERSON IS MANDATORY for participation in all Adventure Canada expeditions. This may not cover the full cost of a medical emergency. Any additional expenses are the responsibility of the passenger.

Adventure Canada strongly advises all passengers to obtain travel insurance as loss of deposits and cancellation terms and conditions come into effect upon receipt of a confirmed booking. Adventure Canada recommends that travel insurance be in place no later than 120 days prior to departure. Travellers are advised to consult with their insurance provider on any specific restrictions or conditions attached to their coverage with regards to COVID-19.

If you require assistance in obtaining further insurance information, please contact Adventure Canada or your travel agent.

Will my itinerary change from what was advertised?

In a word? Probably. Adventure Canada expeditions take place in some of the world's wildest and most remote destinations. While this means we have access to unparalleled beauty and isolation, it comes with a price. We are very often at the mercy of weather. Because safety is, and always will be, our primary concern, we are often forced to adjust our itineraries in order to ensure the safe operation of our vessels. Our Captain reserves the right to alter the itinerary at any time. Our highly knowledgeable team is experienced in planning alternative routes and excursions that provide the best possible option for our guests, crew, vessel, and host communities.

Do I require a passport to travel with Adventure Canada? What about a visa?

All passengers require a valid, current passport. Passengers holding passports issued by countries other than Canada should carefully check for visa requirements. Passports must be original, government issue, and signed.

Can I bring my drone?

Adventure Canada does not permit the use of UAVs by passengers. No exceptions will be made.

What are the luggage and carry-on regulations and restrictions for this expedition?

Be sure to pack only what you actually require, as weight restrictions apply on flights, and stowage space aboard the ship is limited. Ensure your full details are attached to all pieces of luggage. As luggage and carry-on regulations vary from airline to airline, we recommend contacting your chosen airline for up-to-date carry-on guidelines and checked luggage allowances. We strongly recommend weighing your bags prior to departure to avoid disappointment and confusion at check-in. Please be aware of FAA restrictions surrounding hazardous or unlawful items and check with any connecting carriers to determine their regulations.

What should I do about my prescription medication while on the expedition?

Please make sure you bring an adequate supply of prescribed medication for the trip until your return home. It is recommended to bring at least one week's additional medication in the event of a delay. IT WILL BE IMPOSSIBLE TO REPLACE OR REFILL PRESCRIPTIONS DURING THE EXPEDITION. PLEASE TAKE ADEQUATE CARE TO ENSURE THE SAFE TRANSPORTATION OF YOUR MEDICATION. It is vital that your prescription medicines travel with you in your carry-on luggage and not in your checked bag. You must have a doctor's note or proof of requirement in order to carry needles for medical reasons in your carry-on baggage. If you have special requirements surrounding your medications while on board, please inform Adventure Canada as soon as possible.

How do I gain access to our port of embarkation if arriving independently (or as part of the Adventure Canada group)?

You will be notified of where and when to be for embarkation. A government-issued photo ID will be necessary for security clearance. Friends and family are not permitted to visit the ship if not booked aboard the expedition.

Is waterproof clothing mandatory for this expedition?

Yes. Our expeditions take place out on the land, where staying warm and dry is of paramount importance. You will be required to dress appropriately for the weather conditions. You must provide your own rain waterproof jacket with hat or attached hood and waterproof pants, GoreTex is recommended. This gear, worn over your insulating layers, will ensure that you stay safe and comfortable while on the expedition.

EMERGENCY CONTACT

Adventure Canada office, Monday to Thursday, 9:00AM to 5:00PM EST, +1-800-363-7566.

Additional emergency contact information will be made available in your Final Joining Instructions (approximately thirty days prior to departure).