

FREQUENTLY ASKED QUESTIONS:

General Information

What is the nature of expedition travel?

No two expeditions are alike. Wildlife, weather, sea conditions, and changes in policy are beyond our control and affect the day-to-day schedule of each trip; your itinerary is therefore flexible and subject to change without notice. This is, however, not a setback—it is an advantage. Expedition travel is characterized by its dynamic, fluid nature and we pride ourselves on our unparalleled adaptability. Necessary detours can provide unique opportunities and unexpected highlights—and we encourage you to see them as such.

Each day you will wake to the promise of new experiences, such as bird colonies, spectacular fjords, whale-viewing opportunities, community visits, Zodiac cruises, and wonderful walking and hiking. We hope that those travelling to this exciting area of the world take with them our company's desire to explore and enjoy these regions respectfully and sustainably. We are sure this voyage will prove to be the journey of a lifetime. Thank you for joining us!

What medical considerations should I be making?

Adventure Canada expeditions travel to remote areas of the world where medical care is either unavailable or not up to modern standards. Adventure Canada will request your medical details prior to your trip. If you have any health concerns, we strongly recommend a pre-voyage appointment with your health care professional. Adventure Canada programs are designed for active participation and require travellers to transfer from ship to Zodiac and walk up and down one flight stairs unaided, at a minimum. Dental care is also recommended before travel and travellers are advised not to travel with temporary fillings, caps, or unfinished root canals. It may be mandatory to obtain a COVID-19 vaccine if one is available prior to your sailing. It is the travellers' responsibility to know the entry requirements of the nations they are visiting. Adventure Canada will endeavour to advise you if there is an update in vaccination requirements.

What should I be considering with regards to travel insurance?

Adventure Canada travels to remote destinations where emergency medical treatment may be difficult to access. Emergency medical and evacuation insurance to the minimum value of \$500,000 USD PER PERSON IS MANDATORY for participation in all Adventure Canada expeditions. This may not cover the full cost of a medical emergency. Any additional expenses are the responsibility of the passenger.

Adventure Canada strongly advises all passengers to obtain travel insurance as loss of deposits and cancellation terms and conditions come into effect upon receipt of a confirmed booking. Adventure Canada recommends that travel insurance be in place no later than 120 days prior to departure. Travellers are advised to consult with their insurance provider on any specific restrictions or conditions attached to their coverage with regards to COVID-19.

If you require assistance in obtaining further insurance information, please contact Adventure Canada or your travel agent.

Will my itinerary change from what was advertised?

In a word? Probably. Adventure Canada expeditions take place in some of the world's wildest and most remote destinations. While this means we have access to unparalleled beauty and isolation, it comes with a price. We are very often at the mercy of weather—particularly ice on our northern routes. Because safety is, and always will be, our primary concern, we are often forced to adjust our itineraries in order to ensure the safe operation of our vessels. Our Captain and Expedition leader reserve the right to alter the itinerary at any time. Our highly knowledgeable team is experienced in planning alternative routes and excursions that provide the best possible option for our guests, crew, vessel and host communities.

Do I require a passport to travel with Adventure Canada? What about a visa?

All of our *Ocean Endeavour* expeditions visit international destinations. All passengers require a valid, current passport. Passengers holding passports issued by countries other than Canada should carefully check for visa requirements. Passports must be original, government issue, and signed. When travelling to Greenland and Iceland, they must be valid for three (3) months beyond the expected date of departure, with at least one blank visa page available for visa stamp(s). You will need to provide this information due to provincial regulation (Travel Industry Council of Ontario).

What should I do with my passport on the ship?

All passengers' passports will be collected for safekeeping by the ship's concierge upon embarkation at the start of the voyage, and returned upon disembarkation.

Can I bring my drone?

Adventure Canada does not permit the use of UAVs by passengers. No exceptions will be made.

How do charter flights work?

Expeditions often commence and/or conclude with a charter flight, booked upon confirmation of your registration. You will not receive personal tickets or seat assignments for charter flights. Please notify Adventure Canada should you have any health concerns when flying.

What are the luggage regulations and restrictions for this expedition?

Be sure to pack only what you actually require, as weight restrictions apply on all charter flights, and stowage space aboard the ship is limited. Baggage tags indicating your cabin number will be distributed at our Orientation Briefing prior to departure; ensure your full details are attached to all pieces of luggage. Your TOTAL luggage allowance is 30kg. This includes 20kg allowed as checked luggage, and an additional 10kg as carry-on. You may not carry more than 10kg as carry-on luggage and you may not add the difference to your checked allowance should your carry-on weigh less than 10kg. ADDITIONAL BAGGAGE WEIGHT CANNOT BE PURCHASED, so take care when packing. We strongly recommend weighing your bags prior to departure to avoid disappointment and confusion at check-in. Aircraft payload is set and monitored by Transport Canada.

What is my carry-on allowance?

All carry-on luggage must fit under the seat in front of you or into the overhead bin. You may not bring more than two (2) pieces. Please be aware of FAA restrictions surrounding hazardous or unlawful items and check with any connecting carriers to determine their regulations.

What is my duty-free allowance?

As duty-free allowances vary from country to country, we recommend contacting the customs department of your home port of entry for up-to-date information.

What should I do about my prescription medication while on the expedition?

Please make sure you bring an adequate supply of prescribed medication for the trip until your return home. It is recommended to bring at least one week's additional medication in the event of a delay. IT WILL BE IMPOSSIBLE TO REPLACE OR REFILL PRESCRIPTIONS DURING THE EXPEDITION. PLEASE TAKE ADEQUATE CARE TO ENSURE THE SAFE

TRANSPORTATION OF YOUR MEDICATION. It is vital that your prescription medicines travel with you in your carry-on luggage and not in your checked bag. You must have a doctor's note or proof of requirement in order to carry needles for medical reasons in your carry-on baggage. If you have special requirements surrounding your medications while on board, please inform Adventure Canada as soon as possible.

What pre- and post-trip transfers are included in my trip?

Please refer to your pre-departure documents for more information on which transfers are included in your expedition cost. Pre- and post-tour transfers to independently booked hotels are not included.

How do I gain access to our port of embarkation if arriving independently (or as part of the Adventure Canada group)?

You will be notified of where and when to be for embarkation. A government-issued photo ID will be necessary for security clearance. Friends and family are not permitted to visit the ship if not booked aboard the expedition.

Are waterproof pants mandatory for this expedition?

Yes. Our expeditions take place out on the land, where staying warm and dry is of paramount importance. You will be required to dress appropriately for the weather conditions. On *Ocean Endeavour* trips, Adventure Canada will provide you with a 100%-waterproof expedition jacket. You must provide your own GoreTex (or similar) waterproof pants. This gear, worn over your insulating layers, will ensure that you stay safe and comfortable while on the expedition.